New Mark

Neighborhood Assessment Report

Neighborhood Workshop Date: August 13, 2002



FOCUS Kansas City
City Planning and Development Department
City of Kansas City, Missouri

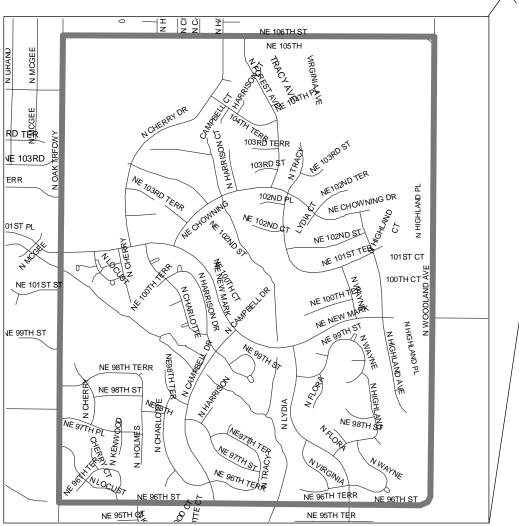
City of Fountains



Heart of the Nation

Kansas City, Missouri Neighborhoods

The New Mark Neighborhood



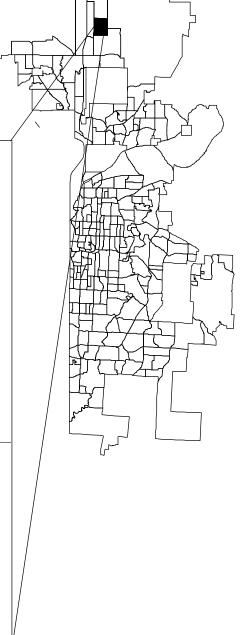






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FOCUS KANSAS CITY AND NEIGHBORHOOD **ASSESSMENTS**

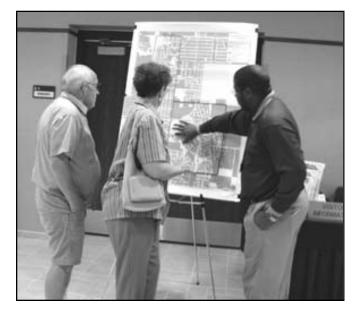


FOCUS Kansas City, Kansas City's strategic and comprehensive plan, recognizes that neighborhoods understand best how to direct their own futures. The first initiative in the FOCUS Neighborhood Prototypes Plan is a strategic assessment / evaluation that enables a neighborhood to evaluate its strengths and needs. Through the assessment process, a neighborhood can direct its assets towards its most critical needs. The FOCUS Neighborhood Prototypes Plan identifies the assessment format.

There were two objectives for these neighborhoods during the self-evaluation:

- 1. To self-identify its neighborhood type from the FOCUS Neighborhood Prototypes Plan.
- 2. To develop improvement strategies that will direct neighborhood improvement, a "To Do" list/Action Steps incorporating participation by the neighborhood, community partners, and the City.

The New Mark area conducted the neighborhood assessment workshop with assistance from City staff. These community members mapped their community, and identified assets and priority issues in their neighborhoods.



Residents find their home on the "heart map" with the assistance of a FOCUS staff



NEIGHBORHOOD TYPE

The FOCUS Neighborhood Prototypes Plan recognizes that not all neighborhoods in Kansas City are the same. The character and condition of where we live varies according to age, history, type of housing and other factors. Each community has different strengths and opportunities. Each has different assets and priorities that drive unique strategies for improvement. FOCUS developed four unique Neighborhood Types that generally describe Kansas City neighborhoods. Each Neighborhood Type suggests what actions are required for an area to become or stay healthy. These four Types (assigned the colors Blue, Orange, Purple and Green in the Neighborhood Assessment workshop) are:

Developing Stabilization Redeveloping Conservation

The Assessment is a beginning point from which the community can move forward and achieve quality living environments through a commitment to continuous improvement. The descriptions for these four Neighborhood Types are contained in the FOCUS Neighborhood Prototypes Plan, Appendix A, "General Neighborhood Description / Types."

In the workshop, participants defined the tools, actions and strategies for improving their community. They will use this information to strategically apply public and private resources in a way that is based on existing conditions, trends, opportunities, strengths and needs. Once other neighborhoods identify their Type, then similarly "typed" Kansas City communities can connect and partner around common issues and projects while assisting each other in developing their organizations.

THE NEW MARK PERSPECTIVE



Residents of the New Mark area, a Census neighborhood tract bounded by North Oak Trafficway, N Woodland Avenue, NE 106th Street and NE 96th Street, came together on Tuesday, August 13th at the newly constructed Northland Cathedral for their FOCUS Neighborhood Assessment workshop. This area includes several associations, including the New Mark Homes Association, the Fox Hill Neighborhood Association, the Willow Homes Association, the Willow Farm Pool and Homes Association, the New Mark First Townhomes Association, and the Stratford Place Townhomes Association.

Many committed residents came to take part in this important community-building discussion. This self-evaluation workshop was an opportunity for residents to look at the connections between where they live, work and socialize. The participants engaged in a neighborhood mapping exercise, and they discussed challenges and barriers facing their community. They also identified their area's assets, and voted on their Neighborhood Type. Finally, they voted on their priorities.

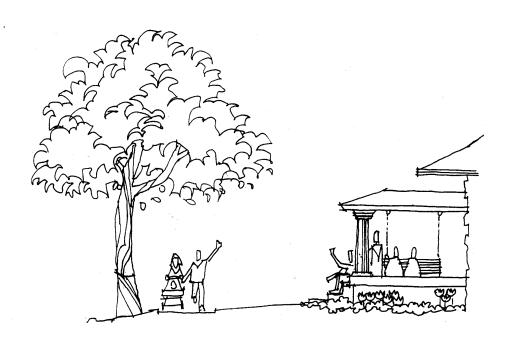
This area includes older, established areas, newer - and even current - developments, a variety of places of worship, schools, and several park spaces. Neighbors value the sense of country living in the city they find here; the parks and other green spaces (including landscaping in public areas, walking trails, etc.) contribute to that sense. They also appreciate the variety of amenities available to them: the fire station at NE 111th and North Oak Trafficway, and the Sun Fresh grocery store just north of New Mark Drive (also on North Oak Trafficway) are at the top of their list. Both of these were mentioned several times throughout the workshop as community partners, places they could go to for donations, assistance with promotions, and general good will.

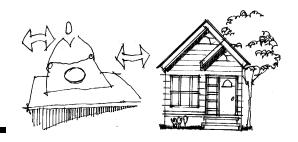
Other important aspects of this area that residents value are the quality school district (North Kansas City) and the schools themselves (Nashua Elementary, New Mark Middle School, and Fox Hill Elementary), the sense of community among neighbors, the easy access to other areas in the city via the highways, and the small, locally owned businesses in the area.



As with any other community, this area also has its challenges. The installation and maintenance of infrastructure was a major concern. The planned improvement/ expansion of North Oak Trafficway is a project neighbors want to see take place soon. New Mark First Townhomes residents want to see N Cherry resurfaced in their community, and residents throughout the New Mark area want to see more sidewalks installed, especially given the number of children walking to and from school. They would like to see improved communication between each other, and from the City to residents. And, they want to become more informed and more involved in the processes that shape and determine the future of the area.

The purpose of this report is to help clarify goals and identify resources. The following page contains the residents' priorities and some possible improvement strategies they suggested. The report also contains the lists of assets, challenges and ideas for improvement that area residents named during the workshop. Finally, a list of frequently used City and agency services is on the inside back cover.





PRIORITIES

At the conclusion of the New Mark Neighborhood Assessment, participants voted for the issues they most wanted to see addressed from the lists they created. Their top priorities are listed below.

Address Infrastructure Issues

The physical aspects of a neighborhood affect safety, quality of life, and a sense of community. Residents in this area are very concerned about several issues related to the area's infrastructure:

- Implement the plan to widen and improve North Oak Trafficway, including sidewalks and street lights
- Resurface N Cherry from NE 99th St. to NE New Mark Dr. in the New Mark First Townhomes area
- Install sidewalks around New Mark Apartments
- Install hiking/biking trails throughout the area

Improve Neighborhood Livability

Residents of the New Mark area discussed many issues related to the quality of life in their neighborhoods. Their main goals vary from working with agencies on large projects to becoming more involved and informed:

- Neighborhood associations work on common issues
- Keep homes and yards in good condition to maintain property values and quality of life
- Get more involved through Neighborhood Watch programs, learning to use Northland Neighborhoods, Inc. (NNI) and PIAC (Public Improvements Advisory Committee), having block parties, contacting City Council representatives about concerns

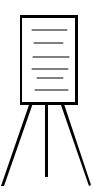


CHART NOTES

The New Mark Neighborhood Assessment covered the following area: North Oak Trafficway to N Woodland Avenue, and NE 106^{th} Street to NE 96^{th} Street (see map on page 10 for details).

Neighborhood Slogans

The attendees brainstormed several slogans to describe their neighborhood. The slogans helped the participants to identify how they viewed their community. The selected slogans was:

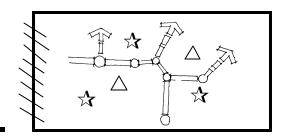
Star of the North

Other suggested slogans:

- Growing Fast, Great Opportunities
- A Family Place
- A Safe Place to Call Home



After going through the "icebreaker" exercise of choosing a slogan for the neighborhood, a neighbor votes on his favorite and then studies the map of the neighborhood more closely



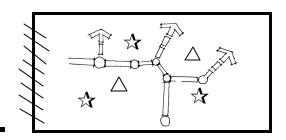
STEP 1: My Neighborhood Is

Workshop participants identified how they experience their neighborhood, and considered those things they want to protect, preserve or enhance. They thought about the landmarks, paths, activity centers, districts, edges or barriers, and features. These were noted on a large map.

- △ Landmarks significant physical objects, like buildings or signs
- **+++** Paths routes people use to get places
- Activity Centers gathering places to do some activity
- Districts areas of recognizable character
- **Edges or Barriers** a limit or boundary that prevents people from enjoying the neighborhood or something in it
- Features things people like and would like to preserve or enhance



Landmark, Activity Center, and District: The Sun Fresh grocery store and surrounding shopping area



Landmarks

- Sun Fresh grocery store and shopping area
- Brooking Lake
- Golfland Driving Range
- The Northland Cathedral
- New Mark Middle School
- Fox Hill Elementary School

Activity Centers

- Sun Fresh grocery store and shopping area
- Brooking Lake
- Fox Hill Park
- Golfland Driving Range
- The Gashland Clinic
- The Northland Cathedral
- New Mark Middle School
- Fox Hill Elementary School

Districts

- Sun Fresh grocery store and shopping area
- Willow Creek neighborhood
- The New Mark Middle School/Fox Hill Elementary School campus

Edges/Barriers

- Lack of sidewalks around New Mark Apartments, especially on NE New Mark Drive between N Cherry Drive and NE Chowning Drive
- Standing water in Fox Hill Park
- Few public hiking/biking trails throughout the area (especailly connected to others in the metro)
- NE 106th Street, N Woodland, NE 96th Street - not safe for walking/biking/jogging

Features

- The Gashland Clinic
- The greenway in the New Mark area

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NEW MARK IMAGES



Landmark and Activity Center: The new (and still under construction) Northland Cathedral at NE 95th Terrace and Hwy. 169



Landmarks, Activity Centers and District: The Fox Hill Elementary School (above) and New Mark Middle School (right)



NEW MARK IMAGES



Activity Center and Feature: The Gashland Clinic on North Oak Trafficway



Landmark and Activity Center: Brooking Lake



STEP 2: If I Could Fix One Thing

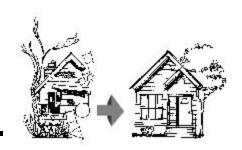
In every neighborhood there are some things that need to be changed. These issues can inhibit residents from enjoying their neighborhood and from doing the things they like to do. Below is the list of "fixes" that workshop participants said they would like to see in the New Mark area.

- Install sidewalks along North Oak Trafficway; children walk along this road to/from school, and it is very unsafe
- Begin and complete the planned widening and improvements to North Oak Trafficway, including installing street lights between NE 95th Terr. and NE 111th St.
- Install sidewalks on N Cherry Dr. from NE 106th St. to NE New Mark Dr.
- Enforce the speed limit on N Cherry Dr. from NE 106th St. to NE New Mark Dr.
- Lay new pavement on N Cherry Dr. from NE New Mark Dr. to NE 99th Street in the New Mark First Townhomes area

- Install additional biking/walking recreational trails in the area
- City Departments need to be more customer-service oriented (polite, helpful) when taking/responding to calls from citizens
- Install new sidewalks around the New Mark Apartments, especially important along New Mark Drive
- Have community clean-up days, especially around the New Mark pool on N. Lydia Avenue
- Keep the New Mark pool facilities free from unsightly weeds, broken chairs, trash



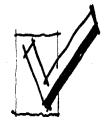
Residents feel North Oak Trafficway (shown here just north of NE 106th Street, near the location of two schools) is unsafe because of the lack of sidewalks



- Pruning trees throughout our neighborhood in greenways/parkways
- Combat neighborhood vandalism: blowing up and wrecking mail boxes, spray painting cars, littering
- Continue to motivate City to periodically clean out creek on south side of pool which overflows when backed up with debris
- Place a "Caution: Children" sign near the New Mark pool to warn speeding cars
- Address the dangerous speeding problem on New Mark Drive (especially during rush hours)

- Upgrade the retention pond behind N Flora (north of Chowning Drive) to keep it both safe and attractive: inhibit mosquito breeding (and the potential for West Nile disease), prohibit children from getting near it, control weeds, clear large rocks in the surrounding area to make mowing feasible
- Have the City take over maintenance of the streets within the Stratford Place Townhomes Association boundaries (N Locust, N Cherry and NE 96th Terrace, just north of NE 96th Street and just east of North Oak Trafficway)
- The City should work with the Stratford Place Townhomes Association in getting assistance from the New Mark Homes Association to maintain the creek that divides the two areas

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STEP 3: My Neighborhood's Assets

Workshop participants identified assets in their neighborhood. These qualities include places, groups, organizations, equipment, skills, abilities and any other feature that adds value to the neighborhood.

- Fire station at NE 111th St. and North Oak Trafficway; the Department supports community events - they bring a truck, spray kids with water, etc.
- The New Mark school grounds, the open space there
- The new shopping center with the Sun Fresh grocery store
- Low crime rate
- Close to the airport
- Small, independently-owned businesses (hardware store, video rental)

- The growth in the area, the related increase in housing values, and a lower tax base
- The small outbuilding at the fire station available free of charge to community groups
- Staley Farms and Golf Course (being constructed east of N Woodland)
- Accessible to all highways
- Great schools, the gems of the North Kansas City School District



The fire station (and the community building, to the right) is a valued asset in this community



- Strong sense of community in Willow Park subdivision
- Northland Neighborhoods, Inc., many resources for neighborhoods
- The clean-up days in the Brooking section of New Mark
- The berm along NE New Mark Drive with flowers, planted and maintained by local families
- Smithville Lake
- The Nashua Elementary and Fox Hill Elementary PTA's
- Brooking Lake

- The new Sun Fresh grocery store; it has a high level of service, is well-maintained, the owners (John and Peggy Utter) support schools and neighborhood events by donating food, displaying children's artwork, etc. for groups throughout the area
- Country atmosphere in the city
- La Petite Academy
- The "All About Dance" studio
- Gashland Medical Clinic
- Neighborhood parks, used regularly; the New Mark Optomists
 Club maintains Fox Hill Park



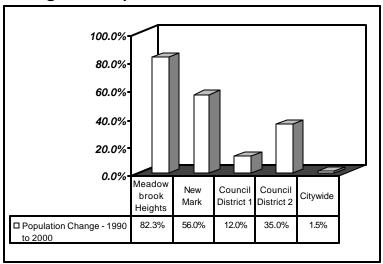
Northland Neighborhoods, Inc., a resource for neighborhood organizing and information



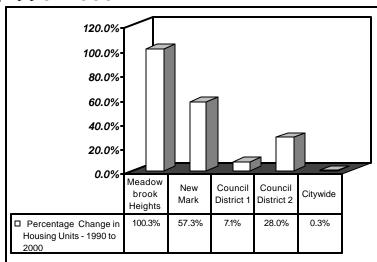
STEP 4: Facts About My Neighborhood

The data presented at the New Mark Neighborhood Assessment was from both the 1990 and 2000 U.S. Census, and from 2001 information from the Kansas City, Missouri Police Department and the Kansas City, Missouri City Planning and Development Department. Below are the facts the participants said were surprising or noteworthy. (See the neighborhood assessment workbook for more detail.)

Change in Population 1990-2000



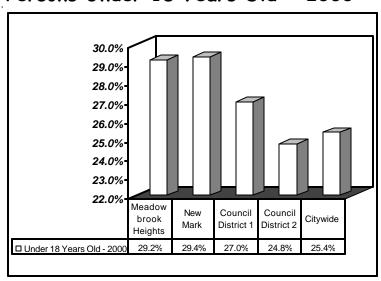
Change in the Number of Housing Units 1990-2000



Residents stated the new Willow Park area and the addition to the Fox Hill area accounts for some of the population growth and increase in housing units between 1990 and 2000.

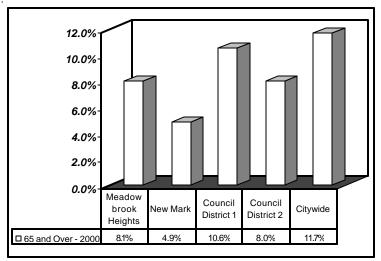


Persons Under 18 Years Old - 2000



Neighbors felt that the many children under 18 in the neighborhoods are an asset.

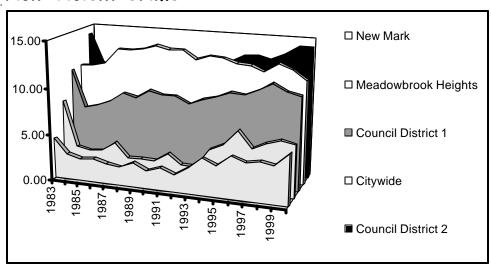
Persons 65 Years Old and Older - 2000



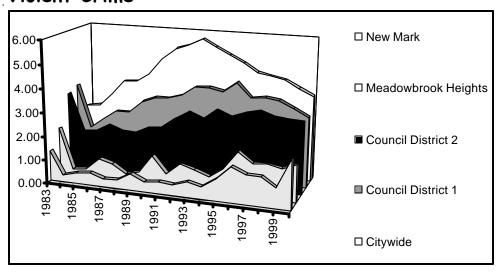
Workshop participants expressed the idea that older parts of the neighborhoods have more older/ retired residents and more stay at home parents.



Non-Violent Crime



Violent Crime



Officer Jim Silke of the KCPD North Patrol stated that most crime issues in the area seem to be mostly youth-related, perpetrated by youth who live in the neighborhoods; there are some methamphetamine labs in the area (these labs are not limited to any certain income level or area). He also stated that forming a Block Watch is helpful for neighborhoods.



STEP 5: Describing My Neighborhood

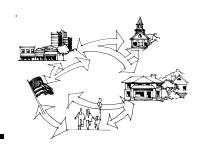
Those who attended the workshop were asked to vote on the Neighborhood Type that best described the area. Votes were split between two Neighborhood Types, and the majority chose Conservation (Orange). Those who voted for Conservation felt the area provides several strong developments, built over three decades (1970's, 1980's, 1990's), and those who voted for Developing (Blue), described the need to tie in existing and current developments.

Conservation

These areas are located throughout the city, potentially in any area built before 1980. They are areas that contain any age and type of development that is good quality with a strong market. For the city, these areas contribute good quality development of any type, for all markets. They also contribute significantly to the City's tax base. The actions needed are to keep these areas stable, and to predict any negative trends beginning so problems do not develop.



Residents vote on their Neighborhood Type



STEP 6: Making My Neighborhood Better

Neighbors talked about specific actions their community can take to address the issues and challenges identified earlier in the Assessment. They brainstormed ideas, concentrating on those actions that can be performed by the community to improve the neighborhood. They voted on the ideas they most want implemented to make their neighborhood better. Below is a list of all the ideas mentioned by workshop participants, in order of most votes.

Things we can do Ourselves:

- Keep homes and yards in good condition to maintain property values and quality of life
- Learn to use Northland Neighborhoods, Inc. (NNI)
- Learn to use PIAC (Public Improvements Advisory Committee)
- Remove illegal (and unsightly) signs from poles (such as "Lose Weight Now")
- Implement Neighborhood Watch programs
- Use the \$100 for a block party through Kansas City Neighborhood Alliance
- Encourage neighbors to not push snow from their driveways into the street
- Start an Adopt-a-Street program
- Notify neighbors about the Habitat ReStore
- Contact City Council representatives about concerns, such as neighborhood development, etc.

Things we can do with a Partner:

- Neighborhood associations get together to work on common issues
- The City and developers include and work with citizens on improvements and developments, such as sidewalks
- Neighborhood associations work with NNI
- The City and Tower Properties work together to install sidewalks around New Mark Apartments

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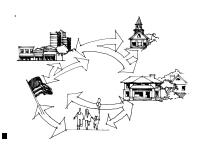


Things the **City** should do:

- Implement the plan to widen and improve North Oak Trafficway, including sidewalks and street lights
- Resurface N Cherry from NE 99th St. to NE New Mark Dr. in the New Mark First Townhomes area
- Install additional hiking/biking trails throughout the area
- Install sidewalks around New Mark Apartments
- Improve the snow and ice removal plan
- Return citizens' phone calls
- Notify neighbors more effectively about public meetings concerning proposed development (this information used to be on the City's web site and no longer is)
- Notify neighbors about street sweeping schedule



Residents want to see sidewalks installed around the New Mark Apartments



Follow-up Information

This information was provided to those who attended the workshop and/or called requesting information.

Infrastructure:

- Time frame for widening North Oak Trafficway: James Wang, and engineer in the Public Works Department, states that this is still under design, and that they have sent their right-of-way designs to MoDOT for review. The current schedule is to have the design and right-of-way phase complete by Spring 2003, construction begun by Summer 2003, and the project complete by 2005. (I have attached the description of the project to date.)
- Curbs/sidewalks/storm drain installation: Citizens may seek improvements to streets via PIAC (Public Improvements Advisory Committee) requests. The deadline is August 30th. You may call the Public Works Department at 513-2617 for a project request form, or call your 2nd District PIAC Representatives: James Thomas, 1200 Main Street, Suite 1700, Kansas City, MO 64105, 421-4800 (Business); Nelsie Sweeney, 8809 N. Chatham, Kansas City, MO 64154, 468-9828 (Home).
- Grading/resurfacing streets: Each year, the Street Preservation Section of the Public Works Department performs a visual inspection of streets to determine their condition. Many of the older streets, especially those in developments that were annexed by Kansas City some years ago, are in fact too fragile to be ground down to their original level. These streets will likely have the most recent level ground down, and they will also not be raised any higher than their current level. If you would like to know your street's rating or request that your street be rated, or if you have any questions about this process, please call Jeff Martin, Street Preservation Engineer, at 513-9450.

Storm Water/Erosion/Flooding:

Erosion ordinance/developers: To view the full text of the ordinance regulating erosion control by developers, go to www.kcmo.org, then click on "Ordinances" in the left column, then "Online Charter and Code." This will take you to another site (municode.com). At this site, choose one of four links (based on whether or not you want to see frames, and your computer's capacity). Under "Code of Ordinances" scroll down to Chapter 63 (Stormwater, Erosion and Sediment Control), and then Article II.

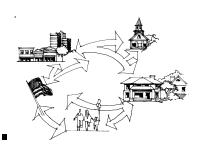
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- Erosion/siltation as a result of development: The Public Works Construction Services division of the Public Works Department works with developers on new projects. The Manager for north of the river is Lee Dixson, at 784-8006. For issues that are a result of existing structures, contact Jack Redfearn in the Urban Drainage Design section of Public Works at 513-8814.
- General issues about clogged storm drains, standing water: Call the City's Action Center (513-1313), with as much specific information as possible, and they will open a case on each concern, and stay in communication with you until the issue is resolved.

Neighborhood Quality:

- Clean Sweep: Clean Sweep is a collaborative effort between several City Departments, and coordinated by the Environmental Management Department, to help neighborhoods clean up and maintain their community. The neighborhood selects from a menu of options (tree trimming, pothole repair, etc.), and the Environmental Management Department provides dumpsters (one for leaves and brush, and one for trash). To get involved, call Carolyn George at 513-3474.
- Tree trimming: Again, call the Action Center. You may also call the Street Tree Service number directly (513-9550) and request that street trees be trimmed.
- Adopt-A-Street: This free City program, through the Street and Traffic Division of the Public Works Department, helps neighbors keep their communities clean, and provides some clean-up supplies. Contact Nanci Regan at 513-2659 for more information.
- Trail development: Go to the Northland Neighborhoods, Inc. website (www.nni.org) and click on "Links" for a link to the Northland Trails and Greenways organization.
- Walkability: The City Planning and Development Department is working on a walkability study. Contact John Sims at 513-2825 for more information. Additionally, the Mid-America Regional Council created a study for local governments called "Creating Walkable Communities." Go to www.marc.org/ then click on Publications and look for that title.



Miscellaneous:

- Sound barrier from I-29: According to a MoDOT representative, they generally don't build sound walls without local government funding. There are numerous other stipulations as well; call 1-800-ASK-MODOT for more details. For information about aesthetic plantings, contact Bill Billings at MoDOT at 816-622-0434.
- Speeding: Call the KCMO Police Department's Traffic Division at 842-8180 to request attention at a specific spot. You may also speak to the officers about borrowing the Department's radar/speed display board. To request a traffic study (to determine if the speed limit should be changed, and/or if other traffic calming measures such as signs or speed humps are warranted), call Wei Sun, the Street and Traffic engineer responsible for the section of the City north of Truman Road, at 513-2677.
- Northland Neighborhoods, Inc. (NNI): NNI was formed to help neighborhoods north of the river get organized, and to create a place for neighbors to get together. Located in Antioch Shopping Center (on the east side), NNI is also a FOCUS Center essentially a mini City Hall that is home to Community Police Officers and a Code Enforcement Officer. Contact NNI at 454-2000 to find out about their variety of services, or visit www.nni.org

New Mark

Neighborhood Assessment Participants

Chris Captain Kristy Mesh
Dee Esquilin Alberta Rooks
Gina Guthier Steve Stalder
Keith Krupinski Darrell Steiner

Sheryl Mayes Mr. & Mrs. Charles Young

Sponsors and Contributors

- Northland Cathedral
- Einstein Brothers Bagels

Getting Involved

For information about the New Mark Homes Association, contact President Kevin Keith at (816) 734-5760. For information about the Fox Hill Neighborhood Association, contact Leslie Campbell at (816) 734-9560. For information about the Willow Homes Association, contact Carol Lauf at (816) 734-8008. For information about the Willow Farm Pool and Homes Association, contact President Dave Whiteman at (816) 734-8911 (or visit willowfarm.org). For information about the Stratford Place Townhomes Association, contact President Ron Juergensen at (816) 734-9000. For information about the New Mark First Townhomes Association, contact Traci Goldsmith at (816) 734-8278.

For more information about neighborhood organization, contact Kansas City Neighborhood Alliance at (816) 753-8600, the City's Neighborhood and Community Services Department at (816) 513-3200, or the Mayor's Neighborhood Advocate Office at (816) 513-3500.

The New Mark area is in the 2nd Council District. Your City Council Representatives are:

- Councilwoman Bonnie Sue Cooper, Second District-at-Large: (816) 513-1601
- Councilman Paul Danaher, Second District: (816) 513-1622

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Acknowledgements

The Honorable Kay Barnes, Mayor Robert L. Collins, City Manager

City Council

The Honorable Ed Ford
First District-at-Large
The Honorable Teresa Loar
First District
The Honorable Bonnie Sue Cooper
Second District-at-Large
The Honorable Paul Danaher
Second District
The Honorable Troy Nash
Third District-at-Large
The Honorable Mary Williams-Neal
Third District

The Honorable Evert Asjes III
Fourth District-at-Large
The Honorable Jim Rowland
Fourth District
The Honorable Becky Nace
Fifth District-at-Large
The Honorable Terry Riley
Fifth District
The Honorable Alvin Brooks
Sixth District-at-Large
The Honorable Charles A. Eddy
Sixth District

City Planning and Development Department

- Vicki Noteis, AIA, Director
- Denise Phillips, FOCUS Manager
- Diane Charity, Neighborhood Assessment Team Leader
- Jermine Alberty, Sharon Cheers, Willie Mae Conway, Lindsey Cook, Suzy Latare, John Pajor, Robert Rutherford, Julie Xiong, Neighborhood Assessment Team

City Support

- Sherbert Harvey, Kansas City, MO Health Department
- Sergeant Jon Brady, KCPD North Patrol
- Officer Jim Silke, KCPD North Patrol

Service	Agency or City Department	Phone
City Services	Action Center	513-1313
Abandoned Cars on Private Property	Neighborhood and Community Services	513-9000
Abandoned Cars on Public Property	Kansas City, MO Police Department	234-5000
Abandoned Homes	Neighborhood and Community Services	513-9000
Air Quality	Health Department	513-6314
Animal Control	Neighborhood and Community Services	513-9800
Building Permits	Codes Administration	513-1500
Bulky Item Pick Up	Environmental Management	513-3490
Curb Reconstruction	Public Works	513-2590
Dangerous Buildings/ Demolition	Neighborhood and Community Services	513-9000
Housing Code Violations	Neighborhood and Community Services	513-9000
Illegal Dumping Hotline	Environmental Management	513-3485
Neighborhood Assistance/ Services	Neighborhood and Community Services	513-3265
Paint Program	Neighborhood and Community Services	513-3266
PIAC (Public Improvements Advisory Committee)	Public Works Department	513-2617
Parks and Community Centers	Board of Parks and Recreation	513-7500
Potholes	Public Works - Street and Traffic	513-2777
Senior Citizens Transportation	Share-a-Fare/ATA	842-9070
Sewers - Problems	Water Department After Hours	513-2180 513-2109
Sidewalks - Repair	Public Works	513-2602
	Water Department	513-2180
Storm Drains Street Light Repairs	Kansas City Power and Light	654-1400
	Housing and Community Development	513-3015

THE VISION OF

FOCUS KANSAS CITY

We, as Kansas Citians, envision our city as a people-centered community. From economic development to the readability of street signs, we consider people first. Kansas City shapes and guarantees its future by examining first and foremost the impact of every decision on future generations.

We, as Kansas Citians, are full of hope. We demonstrate this hope through our investment in our families, our homes, our neighborhoods, our schools, our businesses and our city.

For more information about FOCUS Kansas City:

- call the office at 513-2822,
- visit www.kcmo.org/focus/, or
- e-mail focus@kcmo.org.

To reach the Neighborhood Assessment Team, call **513-2909**.

FOCUS - Forging Our Comprehensive Urban Strategy

