# MEADOWBROOK HEIGHTS

## Neighborhood Assessment Report

Neighborhood Workshop Date: August 13, 2002

**FOCUS Kansas City**
**City Planning and Development Department**
**City of Kansas City, Missouri**

City of Fountains

Heart of the Nation

# Kansas City, Missouri Neighborhoods

## The Meadowbrook Heights Neighborhood

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# FOCUS Kansas City
## and
# Neighborhood Assessments

**FOCUS Kansas City**, Kansas City's strategic and comprehensive plan, recognizes that neighborhoods understand best how to direct their own futures. The first initiative in the *FOCUS Neighborhood Prototypes Plan* is a strategic assessment / evaluation that enables a neighborhood to evaluate its strengths and needs. Through the assessment process, a neighborhood can direct its assets towards its most critical needs. The *FOCUS Neighborhood Prototypes Plan* identifies the assessment format.

There were two objectives for these neighborhoods during the self-evaluation:

1. To self-identify its **neighborhood type** from the *FOCUS Neighborhood Prototypes Plan*.
2. To develop **improvement strategies** that will direct neighborhood improvement, a "To Do" list/Action Steps incorporating participation by the neighborhood, community partners, and the City.

The Meadowbrook Heights area conducted the neighborhood assessment workshop with assistance from City staff. These community members mapped their community, and identified assets and priority issues in their neighborhoods.

Residents discuss issues that are important to them at their Neighborhood Assessment

# Neighborhood Type

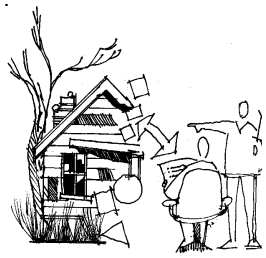
The FOCUS Neighborhood Prototypes Plan recognizes that not all neighborhoods in Kansas City are the same. The character and condition of where we live varies according to age, history, type of housing and other factors. Each community has different strengths and opportunities. Each has different assets and priorities that drive unique strategies for improvement. FOCUS developed four unique Neighborhood Types that generally describe Kansas City neighborhoods. Each Neighborhood Type suggests what actions are required for an area to become or stay healthy. These four Types (assigned the colors Blue, Orange, Purple and Green in the Neighborhood Assessment workshop) are:

**Developing Conservation Stabilization Redeveloping**

The Assessment is a beginning point from which the community can move forward and achieve quality living environments through a commitment to continuous improvement. The descriptions for these four Neighborhood Types are contained in the FOCUS Neighborhood Prototypes Plan, Appendix A, "General Neighborhood Description / Types."

In the workshop, participants defined the tools, actions and strategies for improving their community. They will use this information to strategically apply public and private resources in a way that is based on existing conditions, trends, opportunities, strengths and needs. Once other neighborhoods identify their Type, then similarly "typed" Kansas City communities can connect and partner around common issues and projects while assisting each other in developing their organizations.

# The Meadowbrook Heights Perspective

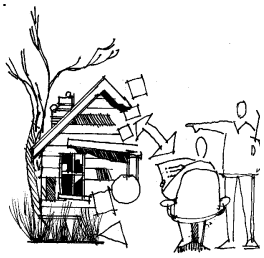


Residents of the Meadowbrook Heights area, a Census neighborhood tract bounded by 291 Highway, NE 95th Terrace, Highway 169 and North Oak Trafficway, came together on Tuesday, August 13th - at the newly constructed Northland Cathedral - for their FOCUS Neighborhood Assessment workshop. This Census tract includes several neighborhoods and developments, including Pine Lake, Deerfield, Summerfield and Beacon Hill.

Many committed residents came to take part in this important community-building discussion. This self-evaluation workshop was an opportunity for residents to look at the connections between where they live, work and socialize. The participants engaged in a neighborhood mapping exercise, and they discussed challenges and barriers facing their community. They also identified their area's assets, and voted on their Neighborhood Type. Finally, they voted on their priorities.

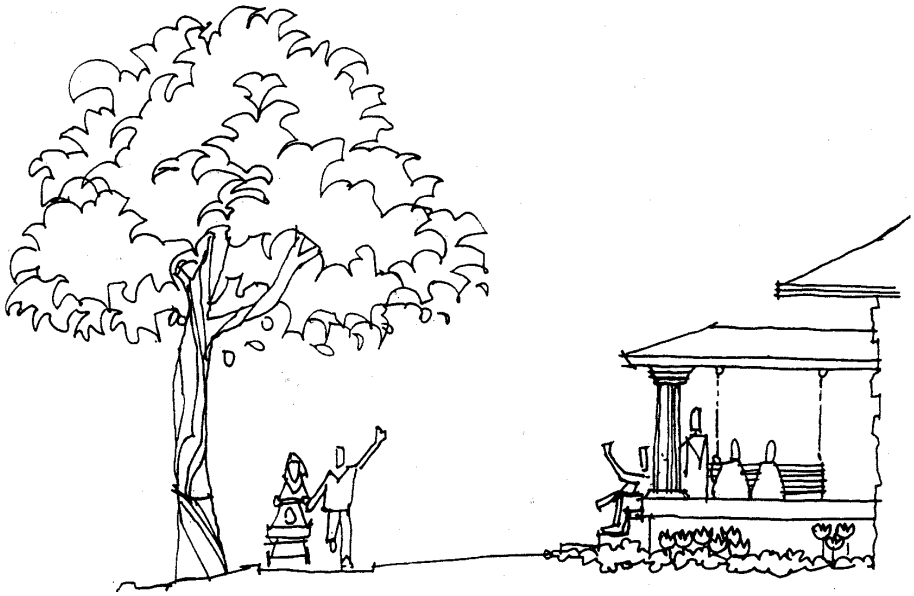
This area includes older, established neighborhoods, newer – and even current - developments, a variety of places of worship, schools, and several park spaces. Neighbors value the sense of country living in the city they find here; the parks and other green spaces (including landscaping in public areas, walking trails, etc.) contribute to that sense. They also appreciate the variety of amenities available to them: the fire station at NE 111th and North Oak Trafficway, and the Sun Fresh grocery store just north of New Mark Drive (also on North Oak Trafficway) are at the top of their list. Both of these were mentioned several times throughout the workshop as community partners, places they could go to for donations, assistance with promotions, and general good will.

Other important aspects of this area that residents value are the quality school district (North Kansas City) and the schools themselves (Nashua Elementary, New Mark Middle School, and Fox Hill Elementary), the sense of community among neighbors, the easy access to other areas in the city via the highways, and the small, locally owned businesses in the area.

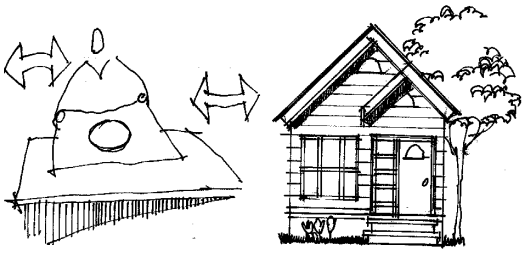


As with any other community, this area also has its challenges. The installation and maintenance of infrastructure was a major concern, including the installation of a sound wall or trees to act as a barrier between residents' homes and 169 Highway. The planned improvement/expansion of North Oak Trafficway is a project neighbors want to see take place soon. Residents want to see more sidewalks in the area, especially giving the number of children walking to and from school. They would like to see improved communication between each other, and from the City to residents. And, they want to become more informed and more involved in the processes that shape and determine the future of the area.

The purpose of this report is to help clarify goals and identify resources. The following page contains the residents' priorities and some possible improvement strategies they suggested. The report also contains the lists of assets, challenges and ideas for improvement that area residents named during the workshop. Finally, a list of frequently used City and agency services is on the inside back cover.



# PRIORITIES



At the conclusion of the Meadowbrook Heights Neighborhood Assessment, participants voted for the issues they most wanted to see addressed from the lists they created. Their top priorities are listed below.

## Address Infrastructure Issues

The physical aspects of a neighborhood affect safety, quality of life, and a sense of community. Residents in this area are very concerned about several issues related to the area's infrastructure:

- Work with MoDOT on either replacing trees they took out for Hwy. 169, or building a sound barrier (along the section that backs up to N Central St.)
- Repair the pervasive storm water problems; stagnant water, erosion, flooding on private property
- Implement the plan to widen and improve North Oak Trafficway, including sidewalks and street lights

## Improve Neighborhood Livability

Residents of the Meadowbrook Heights area discussed many issues related to the quality of life in their neighborhoods. Their main goals vary from working with agencies on large projects to becoming more involved and informed:

- Work with MoDOT on either replacing trees they took out for Hwy. 169, or building a sound barrier (along the section that backs up to N Central St.)
- Keep homes and yards in good condition to maintain property values and quality of life
- Install hiking/biking trails throughout the area
- Neighborhood associations work on common issues
- Get more involved through Neighborhood Watch programs, learning to use Northland Neighborhoods, Inc. (NNI) and PIAC (Public Improvements Advisory Committee), having block parties, contacting City Council representatives about concerns

# Chart Notes

The Meadowbrook Heights Neighborhood Assessment covered a Census neighborhood tract with the following boundaries: 291 Highway to NE 95th Terrace, and 169 Highway to North Oak Trafficway (see map on page 10 for details).

## Neighborhood Slogans

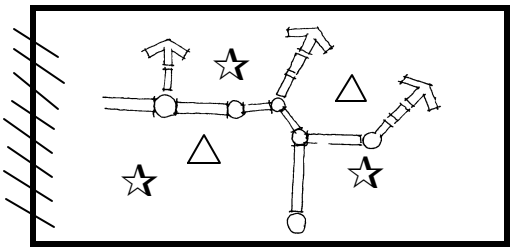
The attendees brainstormed several slogans to describe their neighborhood. The slogans helped the participants to identify how they viewed their community. The selected slogans was:

### Safe Haven in the Northland

Other suggested slogans:

- Growing Fast, Great Opportunities
- A Family Place
- A Safe Place to Call Home

After going through the "icebreaker" exercise of choosing a slogan for the neighborhood, a neighbor votes on his favorite and then studies the map of the neighborhood more closely

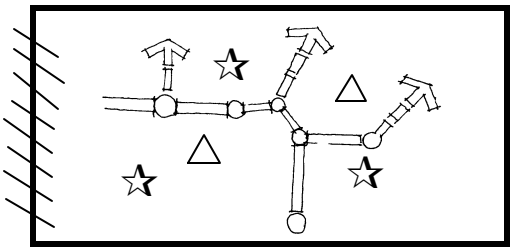


# STEP 1: My Neighborhood Is

Workshop participants identified how they experience their neighborhood, and considered those things they want to protect, preserve or enhance. They thought about the landmarks, paths, activity centers, districts, edges or barriers, and features. These were noted on a large map.

- △ **Landmarks** — significant physical objects, like buildings or signs
- ++ **Paths** — routes people use to get places
- ○ **Activity Centers** — gathering places to do some activity
- ▭ **Districts** — areas of recognizable character
- \\\\ **Edges or Barriers** — a limit or boundary that prevents people from enjoying the neighborhood or something in it
- ★ **Features** — things people like and would like to preserve or enhance

**Landmark, Activity Center, and District:** The Sun Fresh grocery store and surrounding shopping area



## Landmarks

- Sun Fresh Market and shopping area
- Pine Lake
- Romey Hills Park (with playground, trail)
- The unusual home at NE 104th and North Oak Trafficway
- Golfland Driving Range
- The Northland Cathedral
- New Mark Middle School
- Fox Hill Elementary School

## Paths

- 108th Street between Hwy. 169 and North Oak Trafficway

## Activity Centers

- Sun Fresh Market and shopping area
- Pine Lake
- Romey Hills Park (with playground, trail)
- Golfland Driving Range
- The Gashland Clinic
- The Northland Cathedral
- New Mark Middle School
- Fox Hill Elementary School

## Districts

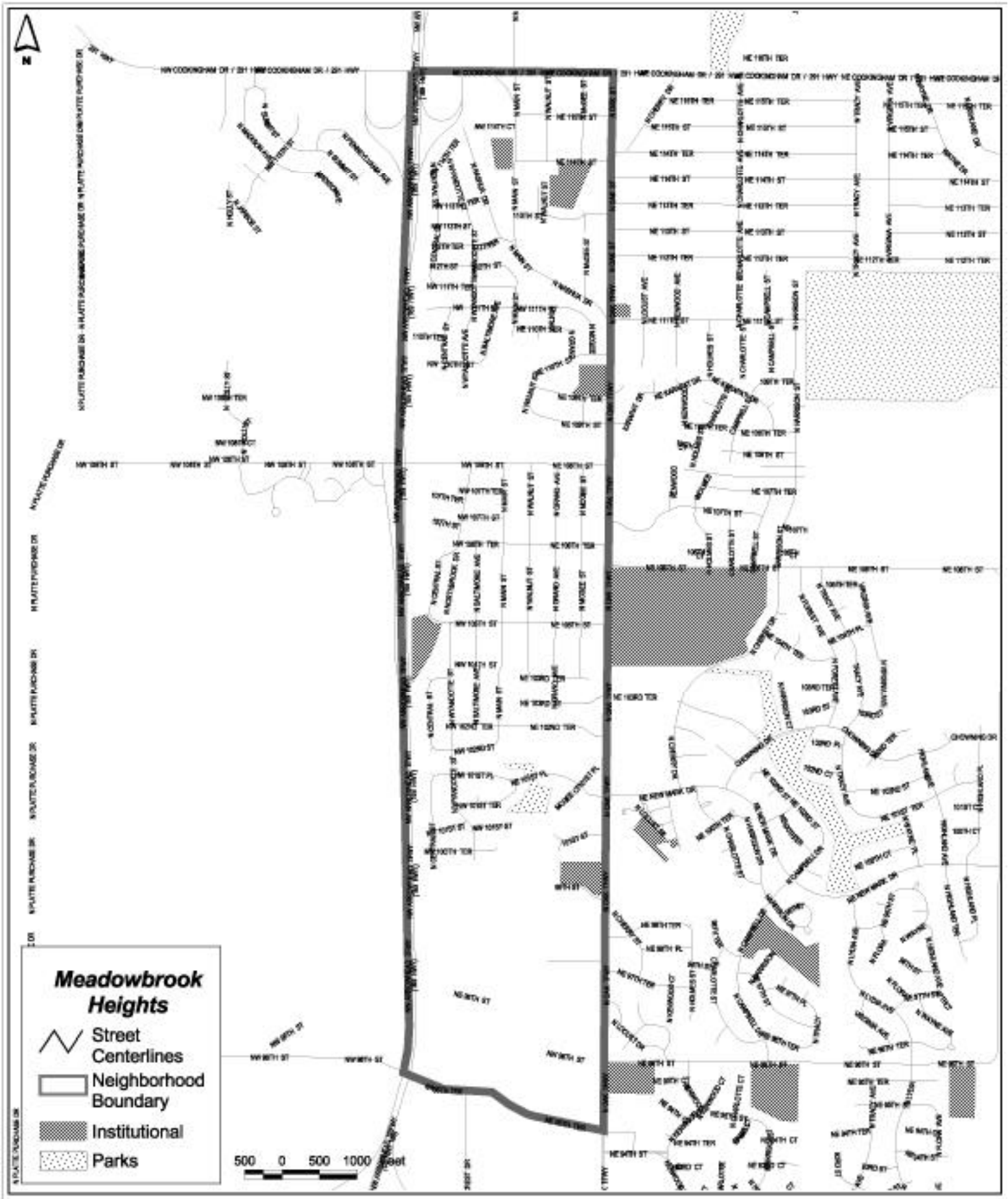
- Sun Fresh Market and shopping area
- The New Mark Middle School/Fox Hill Elementary School campus

## Edges/Barriers

- Standing water in Romey Park
- Hwy. 169 (high noise level)
- Lack of sidewalks on NE 105th Street, N Central Street, and NW/NE 106th Terrace
- The dip in NE 108th Street (blind hill for those traveling east from Hwy. 169, site of accidents, slick in winter)
- Few public hiking/biking trails throughout the area (especailly connected to other greenways in the metro)
- Standing water on N Baltimore
- Lack of "Dead End" signs, and need for new "Crime Watch" signs, south of NW 102nd Terrace
- Improperly diverted storm water in new development on NW 114th/ N Central Street/N Wyandotte Street/N Nashua Drive (causing erosion, marshy yards, etc.)

## Features

- Pine Lake
- Romey Hills Park (with playground, trail)
- The Gashland Clinic


N
Meadowbrook Heights
Street Centerlines
Neighborhood Boundary
Institutional
Parks
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# Meadowbrook Heights Images

**Landmark and Activity Center:** The new (and still under construction) Northland Cathedral at NE 95th Terrace and Hwy. 169

**Landmarks, Activity Centers and District:** The Fox Hill Elementary School (above) and New Mark Middle School (right)

# Meadowbrook Heights Images

**Activity Center and Feature:** The Gashland Clinic on North Oak Trafficway

**Landmark, Activity Center and Feature:** Pine Lake, with its trail, landscaping, fountain, and playground

# STEP 2: If I Could Fix One Thing

In every neighborhood there are some things that need to be changed. These issues can inhibit residents from enjoying their neighborhood and from doing the things they like to do. Below is the list of "fixes" that workshop participants said they would like to see in the Meadowbrook Heights area.

- MoDOT should replace the trees they took out when they widened Hwy. 169 south of 291 Hwy. (they promised they would and have not); there is now no sound barrier
- Install sidewalks along North Oak Trafficway; children walk along this road to/from school, and it is very unsafe
- Begin and complete the planned widening and improvements to North Oak Trafficway, including installing street lights between NE 95th Terr. and NE 111th St.
- Install additonal biking/walking recreational trails in the area
- Maintain the overgrowth/fallen trees in the spillway between NW 101st Street and NW 101st Terrace (between N Central St. and N Wyandotte St.)

169 Highway runs directly behind the new homes on N Central Street, with no sound barrier

- City Departments need to be more customer-service oriented (polite, helpful) when taking/responding to calls from citizens
- Correct the improper storm drainage in newly developed area (NW 114th Terr. to NW 113th St., N Central St. to N Nashua Dr.) that is negatively impacting both the new and older homes/yards; the standing water is a safety concern with children playing in yards
- Address the flooding and erosion problems along N Northbrook Dr. and NW/NE 105th St. caused by clogged drainage system
- Install the new entry sign for Deerfield at NE 101st Place; neighbors raised money for this, the city promised it would hold the money and install the sign when North Oak Trafficway was widened, but that hasn't happened and neighbors want to know the status of the sign and the money
- Address the flooding and poor drainage problems at North Main and 113th Street; North Main does not have any storm water drains and 113th Street is unimproved west North Main

# STEP 3: My Neighborhood's Assets

Workshop participants identified assets in their neighborhood. These qualities include places, groups, organizations, equipment, skills, abilities and any other feature that adds value to the neighborhood.

- Fire station at NE 111th St. and North Oak Trafficway; the Department supports community events – they bring a truck, spray kids with water, etc.
- The new shopping center with the Sun Fresh grocery store
- Low crime rate
- Close to the airport
- Pine Lake (fishing, natural area, park, right in our back yard)
- Sidewalks in the Pine Lake area
- Small, independently-owned businesses (hardware store, video rental)
- The growth in the area, the related increase in housing values, and a lower tax base
- The small outbuilding at the fire station available free of charge to community groups
- Accessible to all highways

The fire station (and the community building, to the right) is a valued asset in this community

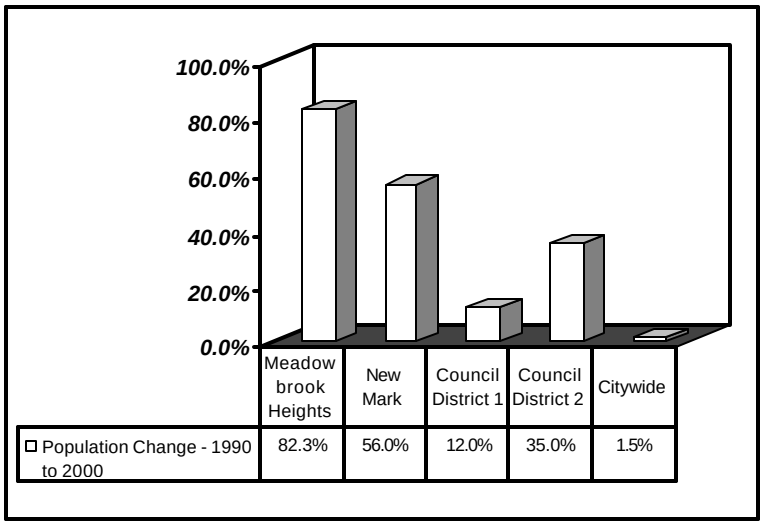
- Great schools, the gems of the North Kansas City School District
- Northland Neighborhoods, Inc., many resources for neighborhoods
- A very good network of neighbors around NW 105th St. and N Baltimore Ave.
- Smithville Lake
- The Nashua Elementary and Fox Hill Elementary PTA's
- The new Sun Fresh grocery store; it has a high level of service, is well-maintained, the owners (John and Peggy Utter) support schools and neighborhood events by donating food, displaying children's artwork, etc. for groups throughout the area
- Country atmosphere in the city
- La Petite Academy
- "All About Dance" studio
- Gashland Medical Clinic
- The walking trail in Deerfield
- Neighborhood parks, used regularly; there is new equipment in Deerfield Park

Northland Neighborhoods, Inc., a resource for neighborhood organizing and information

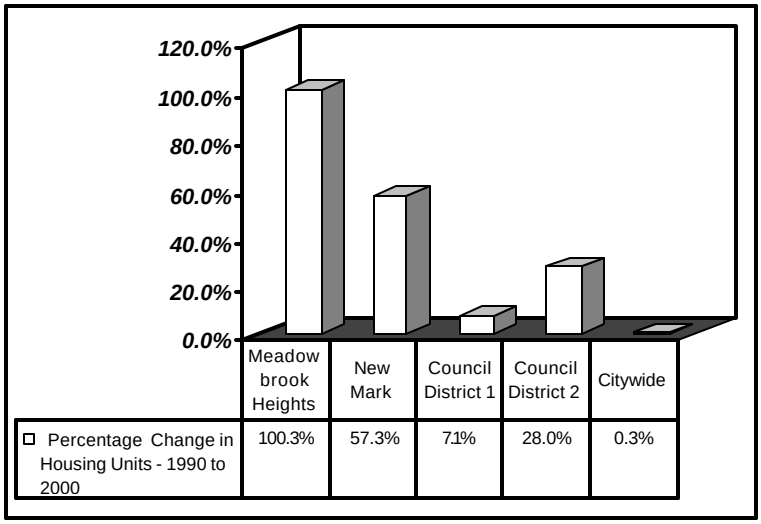
# STEP 4: Facts About My Neighborhood

The data presented at the Meadowbrook Heights Neighborhood Assessment was from both the 1990 and 2000 U.S. Census, and from 2001 information from the Kansas City, Missouri Police Department and the Kansas City, Missouri City Planning and Development Department. Below are the facts the participants said were surprising or noteworthy. (See the neighborhood assessment workbook for more detail.)

## Change in Population 1990-2000

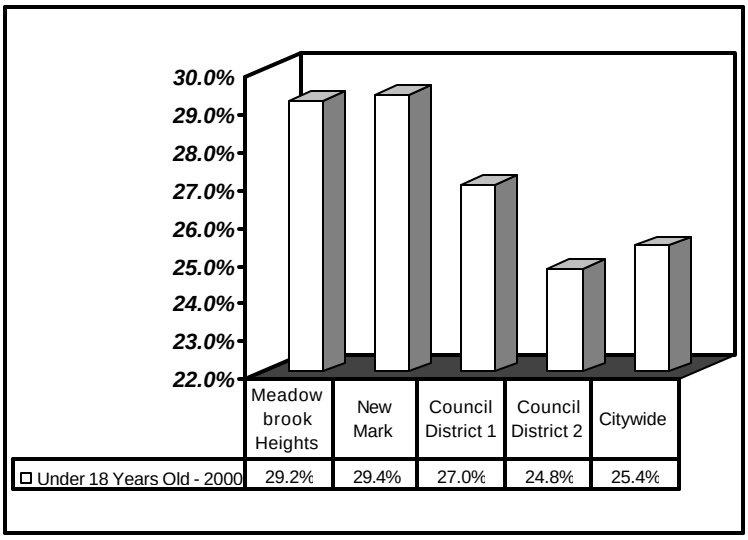



## Change in the Number of Housing Units 1990-2000



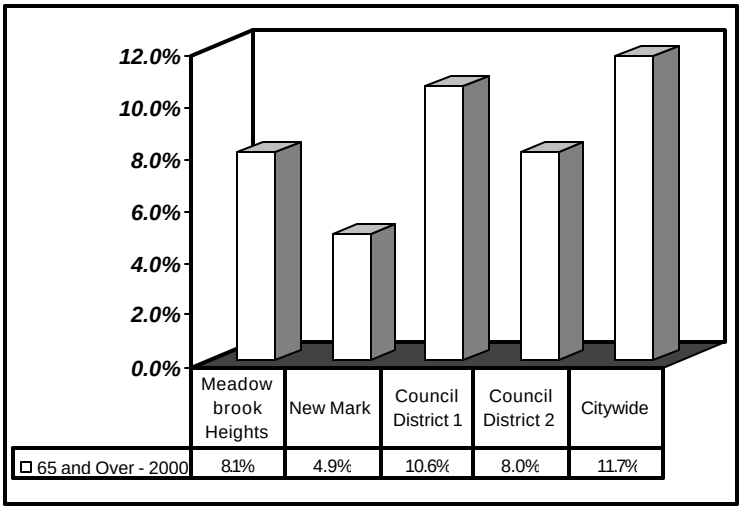

Residents stated that between 1990 and 2000 in the Meadowbrook Heights area, the Pine Lake subdivision was built and Deerfield East expanded, accounting for some of the population growth and increase in housing units during that time.

## Persons Under 18 Years Old - 2000



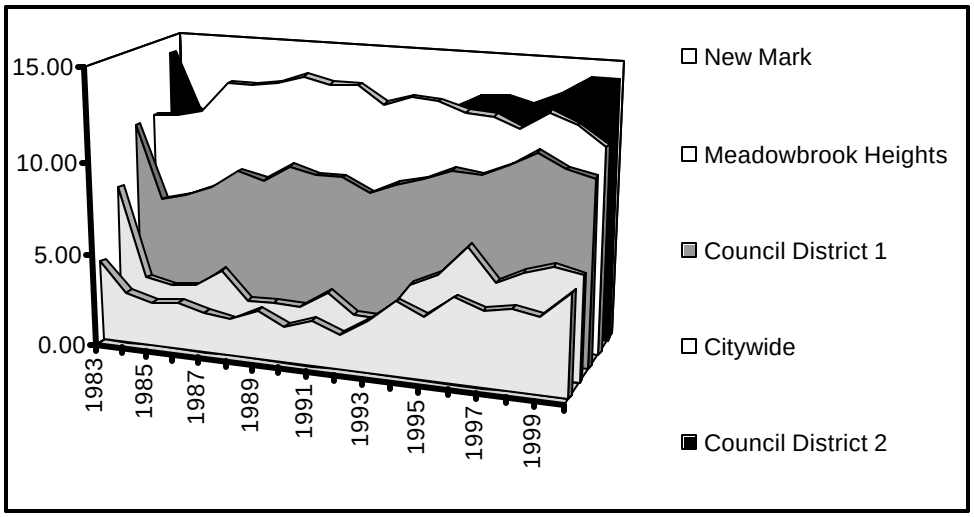

Neighbors felt that the many children under 18 in the neighborhoods are an asset.

## Persons 65 Years Old and Older - 2000

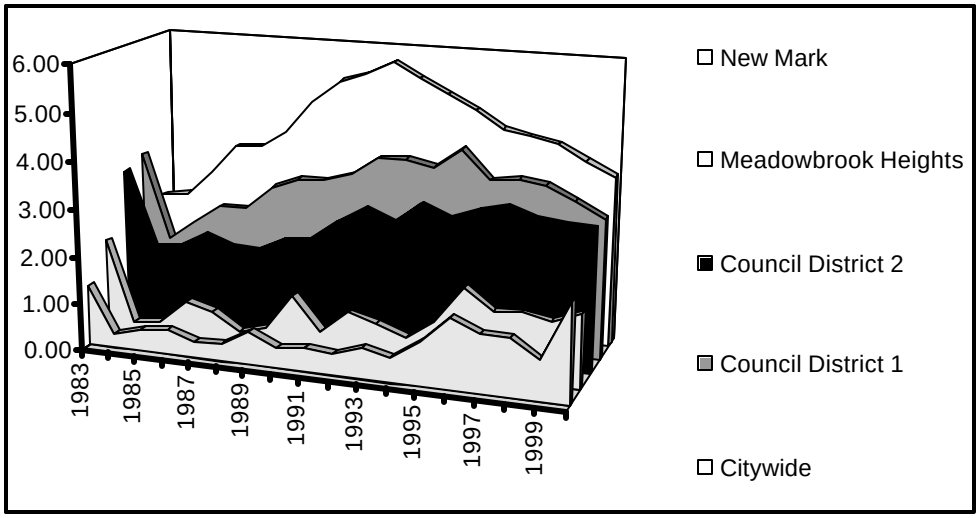



Workshop participants expressed the idea that older parts of the neighborhoods have more older/ retired residents and more "stay at home" parents.

## Non-Violent Crime




## Violent Crime




Officer Jim Silke of the KCPD North Patrol stated that most crime issues in these area seem to be mostly youth-related, perpetrated by youth who live in the neighborhoods; there are some methamphetamine labs in the area (these labs are not limited to any certain income level or community). He also stated that forming a Block Watch is helpful for neighborhoods.

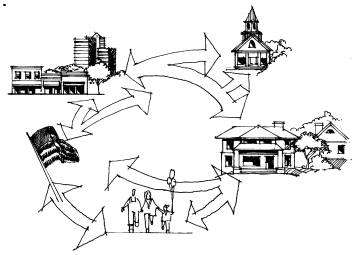
# STEP 5: Describing My Neighborhood

Those who attended the workshop were asked to vote on the Neighborhood Type that best described the area. Votes were split among three Neighborhood Types, and the majority voted for Developing (Blue). Those who voted for Developing felt this description best illustrated the current development happening in the neighborhood; those who voted for Conservation (Orange) felt the area provides strong development and a strong tax base, and those who voted for Stabilization (Purple), made no comment about their choice.

## Developing

These areas are located throughout the city where there are major expanses of land that has never developed, and outlying areas. They are areas that contain new development that has occurred from 1980 on, and areas where development is imminent and where there are strong market forces to develop. For the city, these areas contribute new development that meets the market need for new housing, and new, marketable commercial and industrial development. The action needed is new development (including new construction, definition of open space, provision of streets and city services, etc.), and there are relatively few issues or problems beyond the normal planning considerations for new development.

Residents vote on their Neighborhood Type



# STEP 6: Making My Neighborhood Better

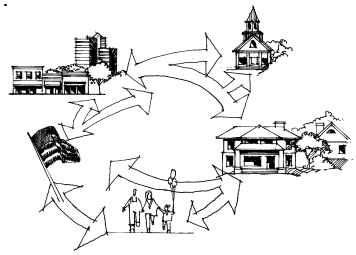
Neighbors talked about specific actions their community can take to address the issues and challenges identified earlier in the Assessment. They brainstormed ideas, concentrating on those actions that can be performed by the community to improve the neighborhood. They voted on the ideas they most want implemented to make their neighborhood better. Below is a list of all the ideas mentioned by workshop participants, in order of most votes.

Things we can do **Ourselves**:

- Keep homes and yards in good condition to maintain property values and quality of life
- Implement Neighborhood Watch programs
- Learn to use Northland Neighborhoods, Inc. (NNI)
- Learn to use PIAC (Public Improvements Advisory Committee)
- Use the $100 for a block party, through Kansas City Neighborhood Alliance
- Contact City Council representatives about concerns, such as neighborhood development, etc.
- Encourage neighbors to not push snow from their driveways into the street
- Start an Adopt-a-Street program
- Notify neighbors about the Habitat ReStore
- Remove illegal (and unsightly) signs from poles (such as "Lose Weight Now")

Things we can do with a **Partner**:

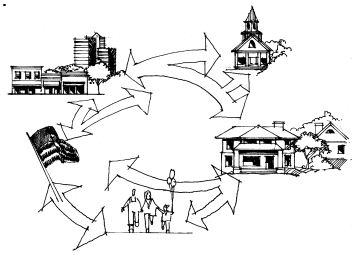
- Neighborhood associations get together to work on common issues
- The City and developers include and work with citizens on improvements and developments, such as sidewalks
- Neighborhood associations work with NNI



Things the **City** should do:

- Replace trees removed for Hwy. 169, or build a sound barrier behind the section that backs up to N Central St.
- Repair the pervasive storm water problems; stagnant water, erosion, flooding on private property
- Implement the plan to widen and improve North Oak Trafficway, including sidewalks and street lights
- Install additional hiking/biking trails throughout the area
- Notify neighbors more effectively about public meetings concerning proposed development (this information used to be on the City's web site and no longer is)
- Install sidewalks around New Mark Apartments
- Improve the snow and ice removal plan
- Replace rusted Neighborhood Watch signs in area south of NW 102nd Terr.
- Notify neighbors about street sweeping schedule
- Enforce speed limit on NW/NE 108th St. between North Oak Trafficway and N Northbrook Dr.
- Return citizens' phone calls

Residents want to see improvements - especially sidewalks - on North Oak Trafficway (shown here north and south of NE 106th Street, the location of Fox Hill Elementary School and New Mark Middle School)



# Follow-up Information

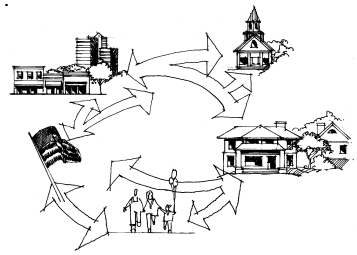
This information was provided to those who attended the workshop and/or called requesting information.

**Infrastructure:**

- Time frame for widening North Oak Trafficway: James Wang, and engineer in the Public Works Department, states that this is still under design, and that they have sent their right-of-way designs to MoDOT for review. The current schedule is to have the design and right-of-way phase complete by Spring 2003, construction begun by Summer 2003, and the project complete by 2005. (I have attached the description of the project to date.)
- Curbs/sidewalks/storm drain installation: Citizens may seek improvements to streets via PIAC (Public Improvements Advisory Committee) requests. The deadline is August 30th. You may call the Public Works Department at 513-2617 for a project request form, or call your 2nd District PIAC Representatives: James Thomas, 1200 Main Street, Suite 1700, Kansas City, MO 64105, 421-4800 (Business); Nelsie Sweeney, 8809 N. Chatham, Kansas City, MO 64154, 468-9828 (Home).
- Grading/resurfacing streets: Each year, the Street Preservation Section of the Public Works Department performs a visual inspection of streets to determine their condition. Many of the older streets, especially those in developments that were annexed by Kansas City some years ago, are in fact too fragile to be ground down to their original level. These streets will likely have the most recent level ground down, and they will also not be raised any higher than their current level. If you would like to know your street's rating or request that your street be rated, or if you have any questions about this process, please call Jeff Martin, Street Preservation Engineer, at 513-9450.

**Storm Water/Erosion/Flooding:**

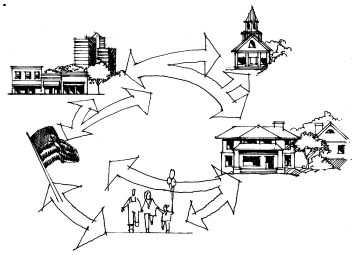
- Erosion ordinance/developers: To view the full text of the ordinance regulating erosion control by developers, go to www.kcmo.org, then click on "Ordinances" in the left column, then "Online Charter and Code." This will take you to another site (municode.com). At this site, choose one of four links (based on whether or not you want to see frames, and your computer's capacity). Under "Code of Ordinances" scroll down to Chapter 63 (Stormwater, Erosion and Sediment Control), and then Article II.



- Erosion/siltation as a result of development: The Public Works Construction Services division of the Public Works Department works with developers on new projects. The Manager for north of the river is Lee Dixson, at 784-8006. For issues that are a result of existing structures, contact Jack Redfearn in the Urban Drainage Design section of Public Works at 513-8814.
- General issues about clogged storm drains, standing water: Call the City's Action Center (513-1313), with as much specific information as possible, and they will open a case on each concern, and stay in communication with you until the issue is resolved.

**Neighborhood Quality:**

- Clean Sweep: Clean Sweep is a collaborative effort between several City Departments, and coordinated by the Environmental Management Department, to help neighborhoods clean up and maintain their community. The neighborhood selects from a menu of options (tree trimming, pothole repair, etc.), and the Environmental Management Department provides dumpsters (one for leaves and brush, and one for trash). To get involved, call Carolyn George at 513-3474.
- Tree trimming: Again, call the Action Center. You may also call the Street Tree Service number directly (513-9550) and request that street trees be trimmed.
- Adopt-A-Street: This free City program, through the Street and Traffic Division of the Public Works Department, helps neighbors keep their communities clean, and provides some clean-up supplies. Contact Nanci Regan at 513-2659 for more information.
- Trail development: Go to the Northland Neighborhoods, Inc. website (www.nni.org) and click on "Links" for a link to the Northland Trails and Greenways organization.
- Walkability: The City Planning and Development Department is working on a walkability study. Contact John Sims at 513-2825 for more information. Additionally, the Mid-America Regional Council created a study for local governments called "Creating Walkable Communities." Go to www.marc.org/ then click on Publications and look for that title.



**Miscellaneous:**

- Sound barrier from I-29: According to a MoDOT representative, they generally don't build sound walls without local government funding. There are numerous other stipulations as well; call 1-800-ASK-MODOT for more details. For information about aesthetic plantings, contact Bill Billings at MoDOT at 816-622-0434.
- Speeding: Call the KCMO Police Department's Traffic Division at 842-8180 to request attention at a specific spot. You may also speak to the officers about borrowing the Department's radar/speed display board. To request a traffic study (to determine if the speed limit should be changed, and/or if other traffic calming measures such as signs or speed humps are warranted), call Wei Sun, the Street and Traffic engineer responsible for the section of the City north of Truman Road, at 513-2677.
- Northland Neighborhoods, Inc. (NNI): NNI was formed to help neighborhoods north of the river get organized, and to create a place for neighbors to get together. Located in Antioch Shopping Center (on the east side), NNI is also a FOCUS Center - essentially a mini City Hall - that is home to Community Police Officers and a Code Enforcement Officer. Contact NNI at 454-2000 to find out about their variety of services, or visit www.nni.org

## Meadowbrook Heights Neighborhood Assessment Participants

Robert Atwell
Lois Axlett
Rose Anne Bauer
Rebecca Burwell
Misty Casey
Rose Kipp Cozab
Jeff Eversole
Ruth Foote
Lee Foxworthy
Joseph D. Garcia
Robert Hamilton
Howard Jones
Kaaren and Clyde Jones
Diane and Christopher Lasco
Terri Newton
Scott Parker
Carolyn and Allen Potter
Terry Summy
Jeff Ziggler

## Sponsors and Contributors

- Northland Cathedral
- Einstein Brothers Bagels

## Getting Involved

For information about the Pine Lake Homes Association, call President Lee Foxworthy at 734-2022.

For more information about neighborhood organization, contact Kansas City Neighborhood Alliance at (816) 753-8600, the City's Neighborhood and Community Services Department at (816) 513-3200, or the Mayor's Neighborhood Advocate Office at (816) 513-3500.

The Meadowbrook Heights area is in the 2nd Council District. Your City Council Representatives are:

- Councilwoman Bonnie Sue Cooper, Second District-at-Large: (816) 513-1601
- Councilman Paul Danaher, Second District: (816) 513-1622

# Acknowledgements


The Honorable Kay Barnes, *Mayor*
Robert L. Collins, *City Manager*

## City Council

The Honorable Ed Ford
*First District-at-Large*

The Honorable Teresa Loar
*First District*

The Honorable Bonnie Sue Cooper
*Second District-at-Large*

The Honorable Paul Danaher
*Second District*

The Honorable Troy Nash
*Third District-at-Large*

The Honorable Mary Williams-Neal
*Third District*

The Honorable Evert Asjes III
*Fourth District-at-Large*

The Honorable Jim Rowland
*Fourth District*

The Honorable Becky Nace
*Fifth District-at-Large*

The Honorable Terry Riley
*Fifth District*

The Honorable Alvin Brooks
*Sixth District-at-Large*

The Honorable Charles A. Eddy
*Sixth District*

## City Planning and Development Department

- Vicki Noteis, AIA, *Director*
- Denise Phillips, *FOCUS Manager*
- Diane Charity, *Neighborhood Assessment Team Leader*
- Jermine Alberty, Sharon Cheers, Willie Mae Conway, Lindsey Cook, Suzy Latare, John Pajor, Robert Rutherford, Julie Xiong, *Neighborhood Assessment Team*

## City Support

- Sherbert Harvey, *Kansas City, MO Health Department*
- Sergeant Jon Brady, *KCPD North Patrol*
- Officer Jim Silke, *KCPD North Patrol*

| Service | Agency or City Department | Phone |
|---|---|---|
| **City Services** | **Action Center** | **513-1313** |
| Abandoned Cars on Private Property | Neighborhood and Community Services | 513-9000 |
| Abandoned Cars on Public Property | Kansas City, MO Police Department | 234-5000 |
| Abandoned Homes | Neighborhood and Community Services | 513-9000 |
| Air Quality | Health Department | 513-6314 |
| Animal Control | Neighborhood and Community Services | 513-9800 |
| Building Permits | Codes Administration | 513-1500 |
| Bulky Item Pick Up | Environmental Management | 513-3490 |
| Curb Reconstruction | Public Works | 513-2590 |
| Dangerous Buildings/ Demolition | Neighborhood and Community Services | 513-9000 |
| Housing Code Violations | Neighborhood and Community Services | 513-9000 |
| Illegal Dumping Hotline | Environmental Management | 513-3485 |
| Neighborhood Assistance/ Services | Neighborhood and Community Services | 513-3265 |
| Paint Program | Neighborhood and Community Services | 513-3266 |
| PIAC (Public Improvements Advisory Committee) | Public Works Department | 513-2617 |
| Parks and Community Centers | Board of Parks and Recreation | 513-7500 |
| Potholes | Public Works - Street and Traffic | 513-2777 |
| Senior Citizens Transportation | Share-a-Fare/ATA | 842-9070 |
| Sewers – Problems | Water Department<br>After Hours | 513-2180<br>513-2109 |
| Sidewalks – Repair | Public Works | 513-2602 |
| Storm Drains | Water Department | 513-2180 |
| Street Light Repairs | Kansas City Power and Light | 654-1400 |
| Weatherization Program | Housing and Community Development | 513-3015 |

# THE VISION OF

# FOCUS KANSAS CITY

We, as Kansas Citians, envision our city as a people-centered community. From economic development to the readability of street signs, we consider people first. Kansas City shapes and guarantees its future by examining first and foremost the impact of every decision on future generations.

We, as Kansas Citians, are full of hope. We demonstrate this hope through our investment in our families, our homes, our neighborhoods, our schools, our businesses and our city.

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For more information about **FOCUS Kansas City**:

- call the office at **513-2822**,
- visit **www.kcmo.org/focus/**, or
- e-mail **focus@kcmo.org**.

To reach the Neighborhood Assessment Team, call **513-2909**.

**FOCUS** - **F**orging **O**ur **C**omprehensive **U**rban **S**trategy

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