HICKMAN MILLS SOUTH

Neighborhood Assessment Report

Neighborhood Workshop Date: October 26, 2002

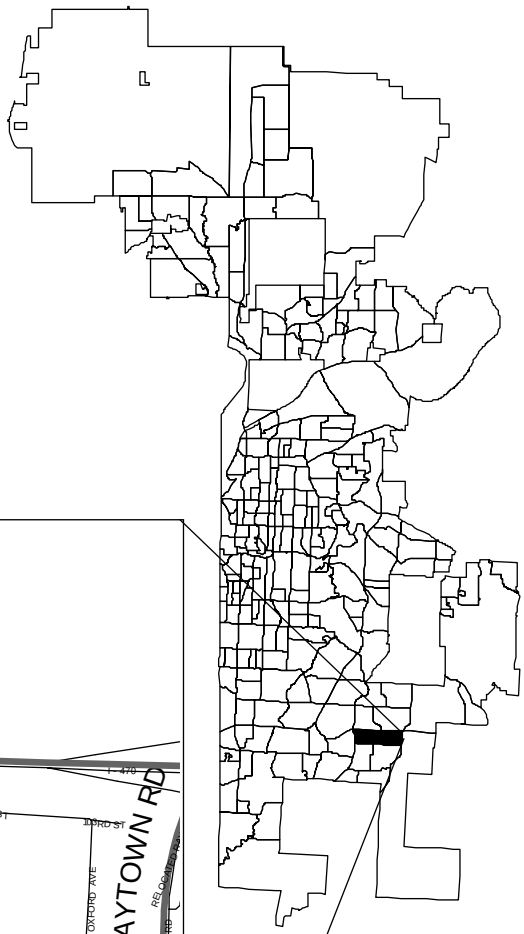
FOCUS Kansas City
City Planning and Development Department
City of Kansas City, Missouri

City of Fountains

Heart of the Nation

Kansas City, Missouri Neighborhoods

Hickman Mills South Neighborhood



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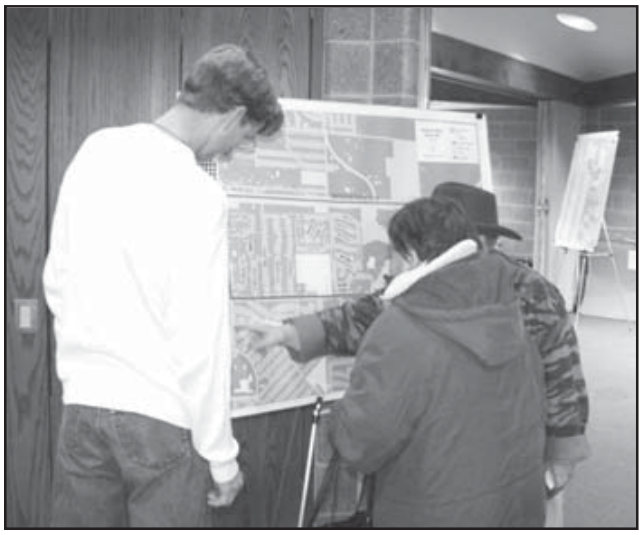
FOCUS KANSAS CITY AND NEIGHBORHOOD ASSESSMENTS

FOCUS Kansas City, Kansas City's strategic and comprehensive plan, recognizes that neighborhoods understand best how to direct their own futures. The first initiative in the *FOCUS Neighborhood Prototypes Plan* is a strategic assessment / evaluation that enables a neighborhood to evaluate its strengths and needs. Through the assessment process, a neighborhood can direct its assets towards its most critical needs. The *FOCUS Neighborhood Prototypes Plan* identifies the assessment format.

There were two objectives for these neighborhoods during the self-evaluation:

1. To self-identify its **neighborhood type** from the *FOCUS Neighborhood Prototypes Plan*.
2. To develop **improvement strategies** that will direct neighborhood improvement, a "To Do" list/Action Steps incorporating participation by the neighborhood, community partners, and the City.

The Hickman Mills South area (including the Avalon View Neighborhood Block Watch and the Colony Park subdivision) conducted the neighborhood assessment workshop with assistance from City staff. These community members mapped their community, and identified assets and priority issues in their neighborhoods.



Neighbors find their homes on the "heart map" before the workshop starts

Neighborhood Type

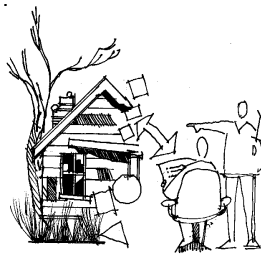
The FOCUS Neighborhood Prototypes Plan recognizes that not all neighborhoods in Kansas City are the same. The character and condition of where we live varies according to age, history, type of housing and other factors. Each community has different strengths and opportunities. Each has different assets and priorities that drive unique strategies for improvement. FOCUS developed four unique Neighborhood Types that generally describe Kansas City neighborhoods. Each Neighborhood Type suggests what actions are required for an area to become or stay healthy. These four Types (assigned the colors Blue, Orange, Purple and Green in the Neighborhood Assessment workshop) are:

Developing Conservation Stabilization Redeveloping

The Assessment is a beginning point from which the community can move forward and achieve quality living environments through a commitment to continuous improvement. The descriptions for these four Neighborhood Types are contained in the FOCUS Neighborhood Prototypes Plan, Appendix A, "General Neighborhood Description / Types."

In the workshop, participants defined the tools, actions and strategies for improving their community. They will use this information to strategically apply public and private resources in a way that is based on existing conditions, trends, opportunities, strengths and needs. Once other neighborhoods identify their Type, then similarly "typed" Kansas City communities can connect and partner around common issues and projects while assisting each other in developing their organizations.

The Hickman Mills South (Avalon View) Perspective

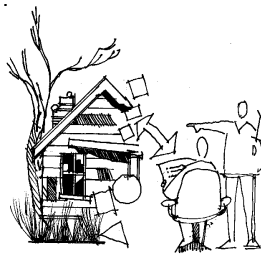


Residents of the Hickman Mills South area came together on Saturday, October 26th at the Hillcrest Community Center for their FOCUS Neighborhood Assessment workshop. This Census neighborhood tract is bounded by I-470 on the north, 107th Street on the south, Blue Ridge Boulevard on the west, and Raytown Road on the east, and includes the newly formed Avalon View Neighborhood Block Watch. This group's boundaries (including the Colony Park subdivision) are: 103rd Terrace on the north, 107th Street on the south, Manchester Avenue on the west, and James A. Reed Road on the east.

This area had for many years been without a neighborhood association. The Avalon View Neighborhood Block Watch came to be after the tragic death of a child in the area; residents wanted to make a difference in that situation, and also wanted to come together as neighbors to work on other issues they care about. The association takes its name from the former Avalon View Dairy that once stood in the neighborhood on the north side of 107th Street between Wallace Street and Greenwood Road.

Committed residents came to take part in this important community-building discussion. This self-evaluation workshop was an opportunity for residents to look at the connections between where they live, work and socialize. The participants engaged in a neighborhood mapping exercise, and they discussed challenges and barriers facing their community. They also identified their area's assets, and voted on their Neighborhood Type. Finally, they voted on their priorities.

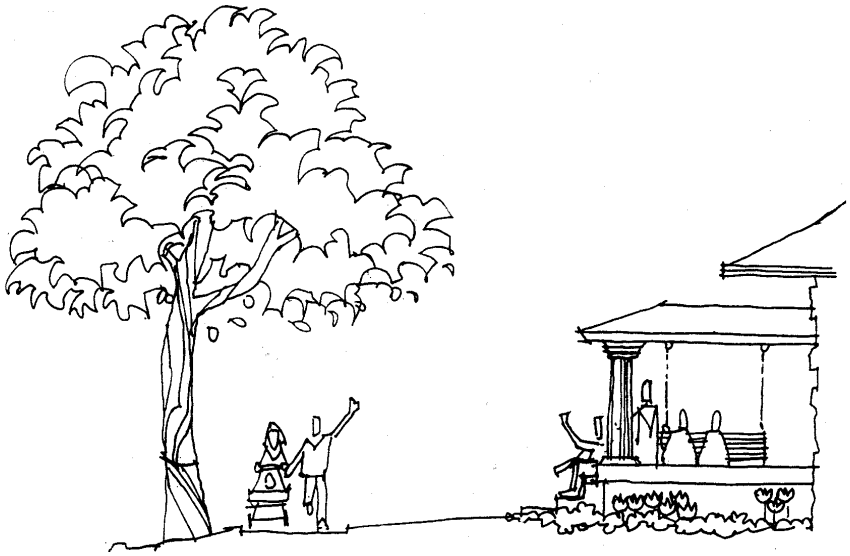
Neighbors spoke of many aspects of the area that they value. This community is one of the most racially diverse in Kansas City, and residents are proud of this fact, and celebrate it. They consider the many children in the neighborhood an important asset, and want to work to continue to make the neighborhood more youth-friendly; upgrading the Clark Ketterman Athletic Field is among their top priorities. Residents also value the mix of the secluded feeling provided by the green spaces and mature trees, and the access to urban amenities in the rest of the city provided by I-470 and other major roadways.

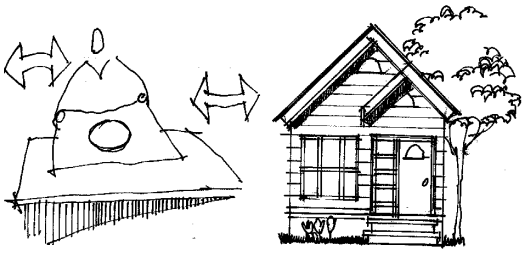


As with any neighborhood, this area also has its challenges. Concern about 107th Street is another top priority: speeding, a lack of curbs and sidewalks (which is very dangerous for the many people – including school children – who walk along this busy street), and weed control are issues they want to see addressed along this important thoroughfare.

Some of the other issues residents in this area want to address are: neighborhood beautification (including prevention of illegal dumping, planting flowers, property upkeep), street repair, services for elderly and disabled neighbors, working with Ervin Middle School and the Hickman Mills School District on issues of concern, and continuing to reach out to each other, get to know each other, and work together as a community.

At the conclusion of the workshop, neighbors were eager to take on some of the challenges they identified during their meeting. The purpose of this report is to help clarify goals and identify resources. The following page contains the residents' priorities and some possible improvement strategies they suggested. The report also contains the lists of assets, challenges and ideas for improvement that area residents named during the workshop. Finally, a list of frequently used City and agency services is on the inside back cover.





PRIORITIES

At the conclusion of the Hickman Mills South Neighborhood Assessment, participants voted for the issues they most wanted to see addressed from the lists they created. Their top priorities are listed below.

Upgrade Clark Ketterman Athletic Field

Residents cherish their children (whether they are their own or their neighbors'), and want to see the Clark Ketterman Athletic Field upgraded and improved to be the high quality youth recreation area/neighborhood park they believe it could be. Some of their suggestions are:

- The City create a recreational facility at the athletic field, including creating and providing more activities there
- The Parks and Recreation Department should convene a discussion with neighborhood residents about enhancing the athletic field
- Neighbors can advocate for the improvements they want to see

Address Infrastructure Needs on 107th Street

The Hickman Mills South (Avalon View) area is accessed primarily by 107th Street. Many other surrounding areas and neighbors also use this road (both by car and on foot), including parents and students at Ervin Middle School, residents of the Bridgeport Apartments, and south Kansas City residents going east and west. Neighbors want to see the following:

- Installation of curbs and sidewalks
- Control of speeding

Work Together as Neighbors on Common Concerns

The neighbors in this area were already committed to working together before the Neighborhood Assessment workshop. During the morning, they identified other ways they can work together, including:

- Work to create walking trails in the neighborhood
- Create and distribute a neighborhood newsletter
- Partner with other neighbors to help with painting, gutter repair, etc.
- Maintain houses and yards
- Watch out for each other
- Contribute to strengthening Ervin Middle School by calling in truant children
- Set up a "Welcome Wagon" service for new neighbors

Chart Notes

The Hickman Mills South Neighborhood Assessment (including the Avalon View Neighborhood Block Watch) covered the following area: I-470 on the north to 107th Street on the south, and Blue Ridge Boulevard on the west to Raytown Road on the east (see map on page 11 for details).

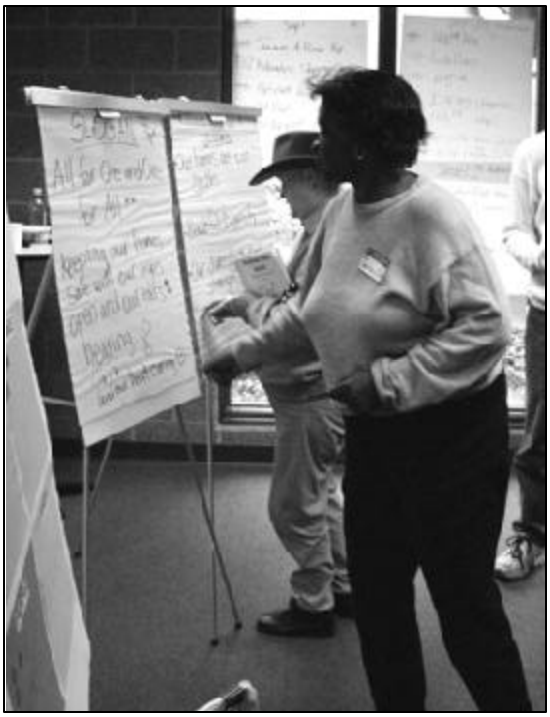
Neighborhood Slogans

The attendees brainstormed several slogans to describe their neighborhood. The slogans helped the participants to identify how they viewed their community. The selected slogans was:

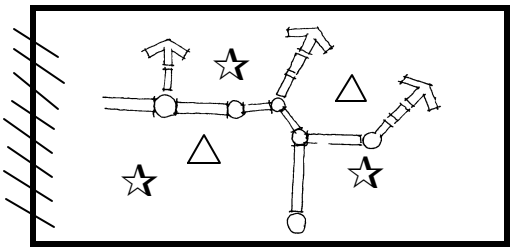
Keeping Our Homes Safe With Our Eyes Open,
Our Ears Hearing, and Our Hearts Caring

Other suggested slogans:

- All For One and One For All
- Our Homes Are Our Castles
- Beautiful Diversity
- Our Diversity is Our Strength
- Urban Diversity, Rural Peace



Residents vote for their favorite slogans



STEP 1: My Neighborhood Is

Workshop participants identified how they experience their neighborhood, and considered those things they want to protect, preserve or enhance. They thought about the landmarks, paths, activity centers, districts, edges or barriers, and features. These were noted on a large map.

△ **Landmarks** — significant physical objects, like buildings or signs

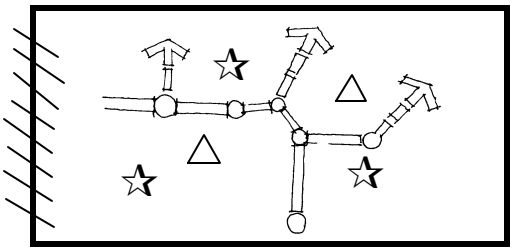
Paths — routes people use to get places

○ **Activity Centers** — gathering places to do some activity

▭ **Districts** — areas of recognizable character

Edges or Barriers — a limit or boundary that prevents people from enjoying the neighborhood or something in it

★ **Features** — things people like and would like to preserve or enhance



Landmarks

- 7-11 store
- Clark Ketterman Athletic Field
- Ervin Middle School
- Bridgeport Apartments

Paths

- 107th Street (for both cars and pedestrians)
- 103rd Terrace
- Wallace Street
- 105th Street
- Foot path between Oakland Avenue and Crystal Avenue at 103rd Terrace
- James A. Reed Road
- Several footpaths between 103rd Terrace and: James A. Reed Road, I-470, and Ervin Middle School

Activity Centers

- Clark Ketterman Athletic Field
- Ervin Middle School
- Crittenton Behavioral Health Clinic, near West Longview Parkway and Elm Avenue

Districts

- Commercial district on Blue Ridge Boulevard from I-470 to 107th Street
- Robandee Shopping Center

Edges/Barriers

- I-470 (barrier – difficult to cross)
- 103rd Terrace (edge – neighborhood boundary)
- 107th Street (edge – neighborhood boundary; barrier – very dangerous for pedestrians)

Features

- Clark Ketterman Athletic Field
- Ervin Middle School
- Crittenton Behavioral Health Clinic, near West Longview Parkway and Elm Avenue
- Robandee Shopping Center

Hickman Mills South
Assessment Area
Parcels
Buildings
Parks
RELOCATED RAYTOWN RD
INTERSTATE-470
107TH ST
BLUE RIDGE BLVD
600 0 600 1200 Feet
ELM AVE
GREENWOOD RD
CRAIG RD
107TH RD
STARK AVE
LEWIS CT
MC KINLEY CT
MARSH AVE
BOOTH AVE
TULLIS AVE
SYCAMORE AVE
SMALLEY AVE
EASTERN AVE
CRYSTAL AVE
OAKLAND AVE
COBBINGTON
SYCAMORE TERR
RUSKIN WAY
CAMBRIDGE AVE
KCS RR
EWING DR
102ND ST
100TH TERR
99TH TERR
100TH ST
101ST ST
102ND ST
103RD TERR
104TH ST
105TH ST
106TH TERR
107TH TERR
108TH TERR
109TH TERR
110TH ST
N

Hickman Mills South (Avalon View) Images

Landmark, Activity Center and Feature:
The Clark Ketterman Athletic Field (sign and playground equipment)

Landmark, Activity Center and Feature:
Ervin Elementary School

Hickman Mills South (Avalon View) Images

Path and Barrier:
107th Street

District:
The businesses along Blue Ridge Boulevard

Activity Center and Feature: Crittenton Behavioral Health Clinic

STEP 2: If I Could Fix One Thing

In every neighborhood there are some things that need to be changed. These issues can inhibit residents from enjoying their neighborhood and from doing the things they like to do. Below is the list of "fixes" that workshop participants said they would like to see in the Hickman Mills South (Avalon View) area.

- Repair existing sidewalks on 103rd Terrace (they are sinking, buckling and settling)
- Control speeding in the neighborhood (especially on Wallace Street, Skiles Avenue and 103rd Terrace)
- Improve Erwin Middle School; make it safe and academically competent
- Create a walking trail around Clark Ketterman Athletic Field, and/or in the wooded area to the north of 103rd Terrace
- Repair the tennis court in Clark Ketterman Athletic Field
- Build a basketball court in Clark Ketterman Athletic Field
- Make Clark Ketterman Athletic Field a safe and inviting place for neighborhood children and youth
- Increase pedestrian accessibility to Clark Ketterman Athletic Field
- Build a pool and a recreational center in Clark Ketterman Athletic Field

Among other improvements, neighbors want to see the tennis courts in the Clark Ketterman Athletic Field resurfaced

- Keep the easement along James A. Reed Road mowed between Greenwood Road and I-470
- Keep the neighborhood clean
- Clean up the illegal dumping on 107th Street east of James A. Reed Road and on Lane Avenue between 107th Street and 103rd Street
- Install sidewalks on 107th Street, both north and south sides, between Blue Ridge Boulevard and Skiles Avenue, and between Greenwood Road to James A. Reed Road (many people walk along this road, including school children)
- Keep the NE corner of 107th Street and Wallace Street clear of tall weeds that limit visibility
- Control speeding on 107th Street
- Address public transportation needs
- Inhibit residents from putting out bulky items too early (they can sit out for weeks)

STEP 3: My Neighborhood's Assets

Workshop participants identified assets in their neighborhood. These qualities include places, groups, organizations, equipment, skills, abilities and any other feature that adds value to the neighborhood.

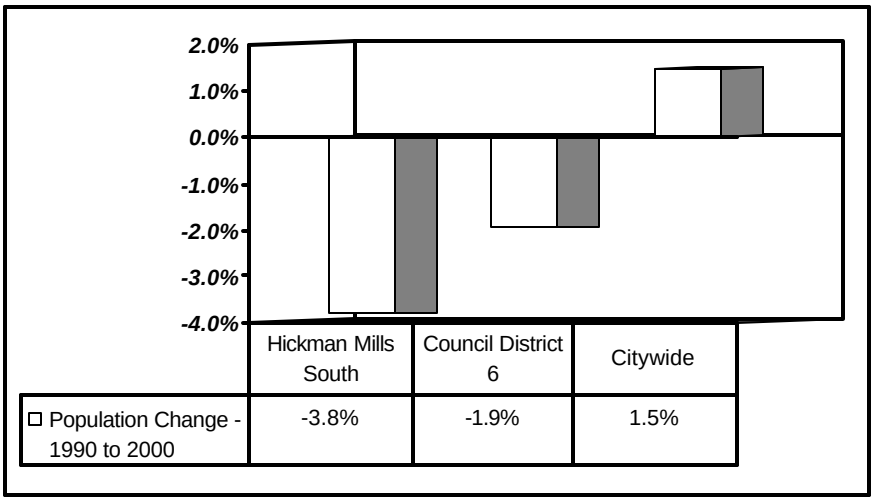
- Diversity of races, cultures, ages in the neighborhood
- Wildlife – deer, etc.
- Stability (several original homeowners, and newer but committed residents)
- The Avalon View Neighborhood Block Watch
- Huge lots (room for gardens)
- During the ice storm in February, people really came together to help each other
- Clark Ketterman Athletic Field
- Homes sell fast here (good housing market)
- Paul's Hamburgers
- Aldi grocery store
- The new Family Dollar store being built
- UMB Bank
- It's a neighborhood – all houses, and no businesses between them
- It's mostly quiet
- I-470: easy access to the rest of the city
- Close to the Triangle (easy to go in any direction)
- The bike trail at Longview Lake
- Ervin Middle School (especially the facilities)
- Bannister Mall (struggling but still very important)
- Southern Communities Coalition

Paul's Hamburgers (above) and Bannister Mall (right), two aspects of the community that neighbors value

STEP 4: Facts About My Neighborhood

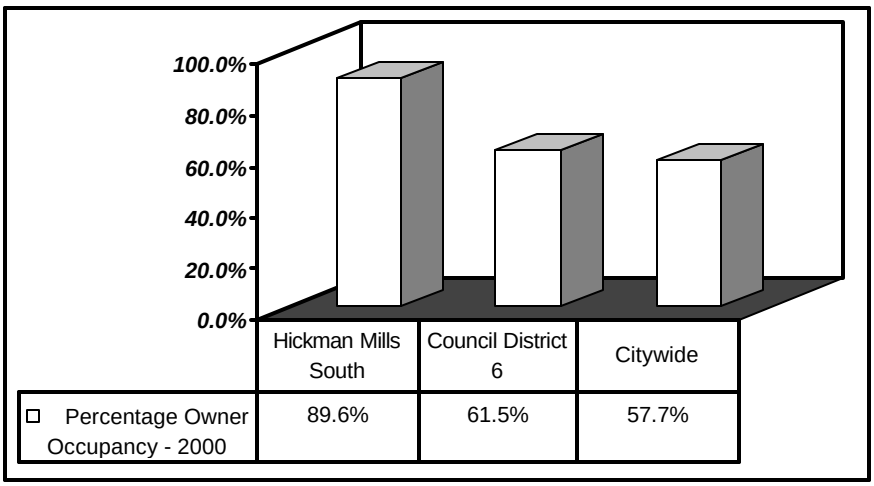
The data presented at the Hickman Mills South (Avalon View) Neighborhood Assessment was from the 2000 U.S. Census, from 2001 information from the Kansas City, Missouri Police Department, and from 2000 estimates from the Kansas City, Missouri City Planning and Development Department. Below are the facts the participants said were surprising or noteworthy. (See the neighborhood assessment workbook for more detail.)

Change in Population 1990-2000



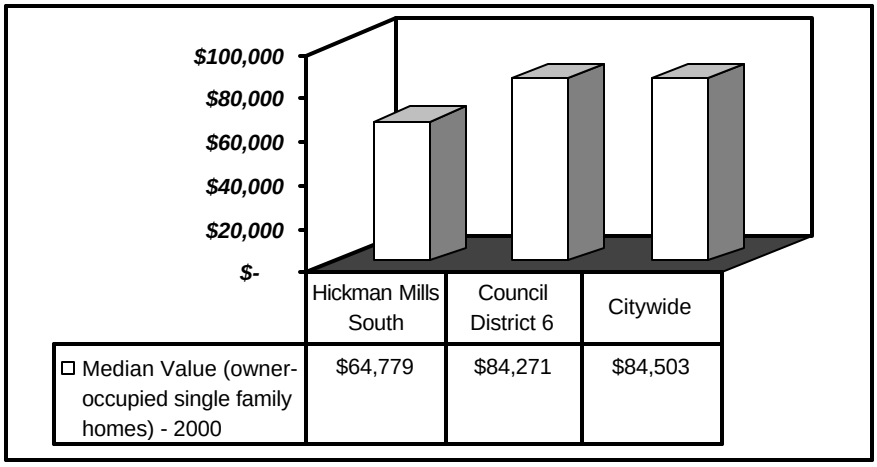
Workshop participants noted that many children have grown up and moved out, accounting for the population loss.

Owner Occupied Housing Units



Residents believe the high percentage of owner occupied housing units in thier community is a positive.

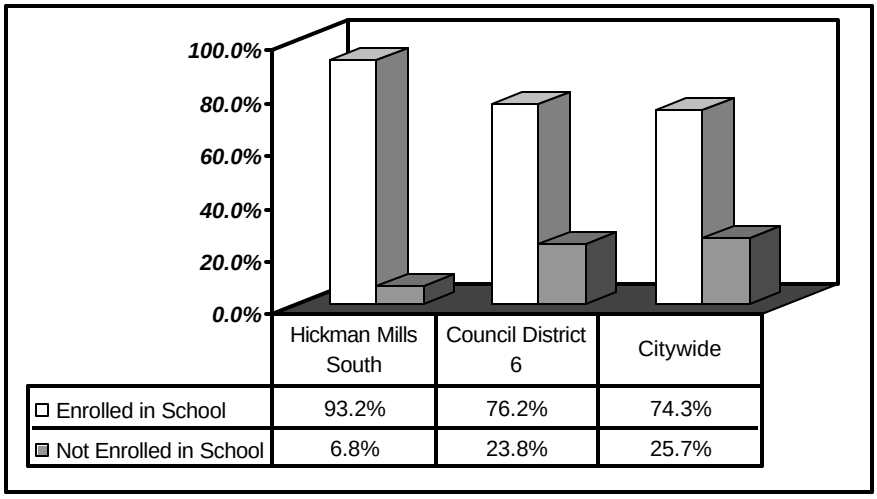
Median Value of Housing Units - 2000 estimate



	Hickman Mills South	Council District 6	Citywide
Median Value (owner-occupied single family homes) - 2000	$64,779	$84,271	$84,503

Neighbors stated that home values have increased in the last couple of years, so the median value of houses is probably higher now.

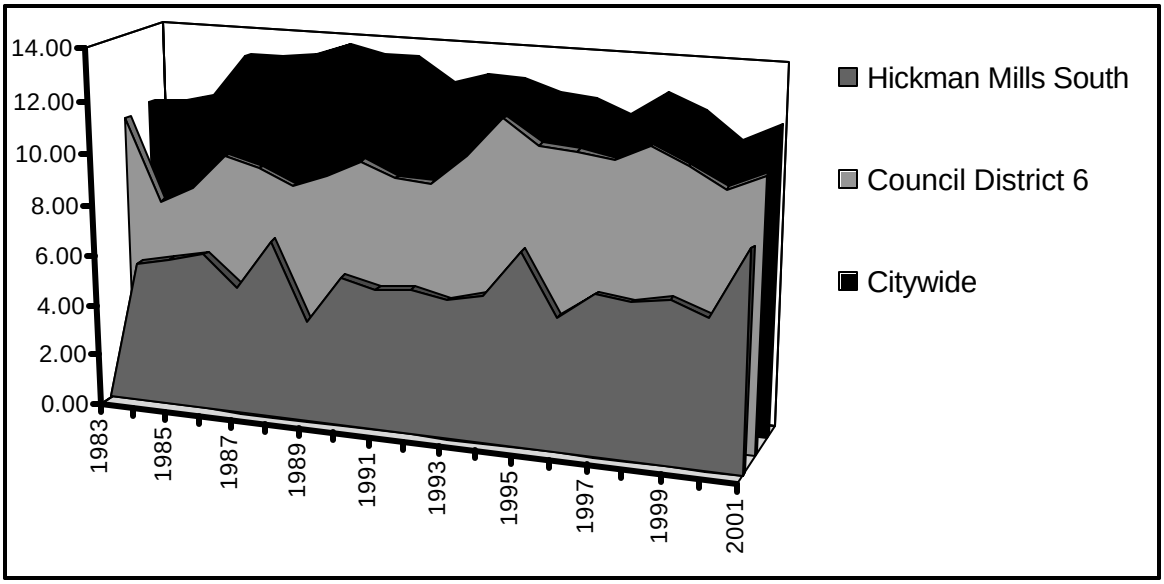
School Enrollment Status of Teenagers Ages 16-19



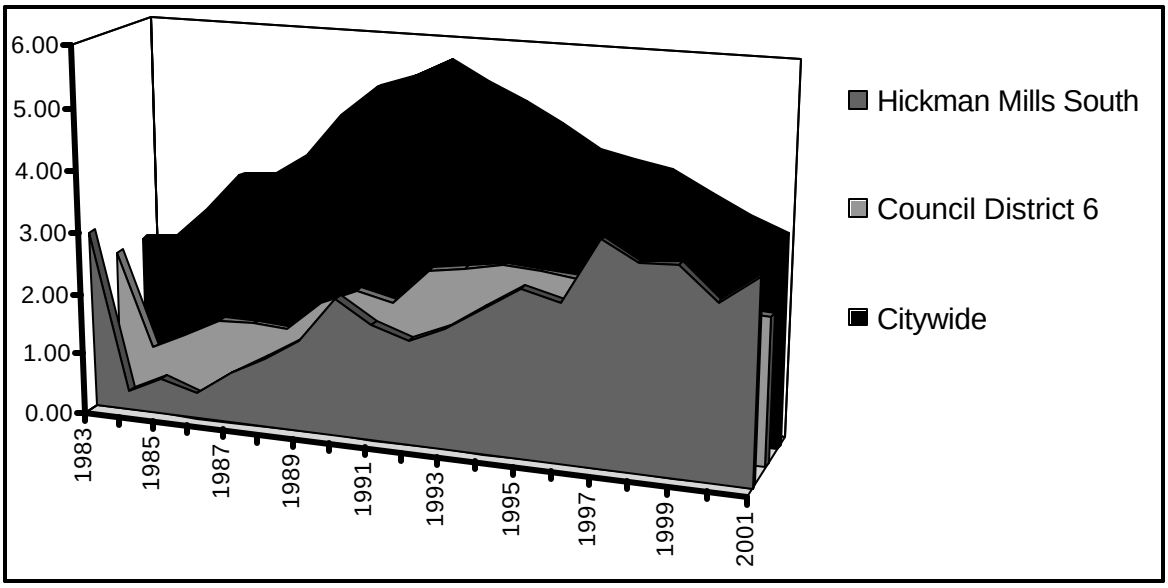
	Hickman Mills South	Council District 6	Citywide
Enrolled in School	93.2%	76.2%	74.3%
Not Enrolled in School	6.8%	23.8%	25.7%

Participants noted that educational enrollment for teenagers is strong.

Non-Violent Crime (incidents per 100 persons)



Violent Crime (incidents per 100 persons)



Officer Brad Anderson noted that crime does happen along Blue Ridge Boulevard because it is a major retail corridor, but that the limited access to the neighborhood does limit crime within those boundaries. Residents were encouraged to call their community relations officer and the Traffic Division about crime and speeding concerns.

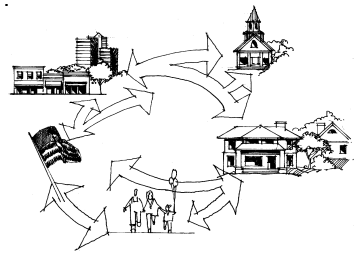
STEP 5: Describing My Neighborhood

Those who attended the workshop were asked to vote on the Neighborhood Type that best described the area. The majority chose Stabilization (Purple).

Stabilization

These areas are located throughout the city, potentially in any area built before 1980. They are areas that contain any age and type of development that is having problems—with rehabilitation needs, stagnant values, increasing vacancies or a weakening market. These problems range from relatively minor to severe. For the city, these areas contribute a variety of housing, commercial space and industrial space at a variety of cost levels. Often the area's problems are minor and these areas provide an acceptable level of quality development. The actions needed involve addressing the problems that exist—stabilizing where feasible or significantly upgrading where necessary. If problems are severe, some level of demolition may be needed.

Residents vote on the Neighborhood Type they feel best describes their area

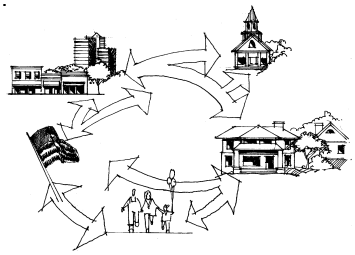


STEP 6: Making My Neighborhood Better

Hickman Mills South and Avalon View neighbors talked about specific actions their community can take to address the issues and challenges identified earlier in the Assessment. They brainstormed ideas, concentrating on those actions that can be performed by the community to improve the neighborhood. They voted on the ideas they most want implemented to make their neighborhood better. Below is a list of all the ideas mentioned by workshop participants, in order of most votes.

Things we can do **Ourselves**:

- Work to create walking trails in the neighborhood
- Keep up our houses and yard
- Watch out for each other
- Create and distribute a neighborhood newsletter
- Advocate for the improvement of Clark Ketterman Athletic Field, including convening a meeting with the responsible persons from the Parks and Recreation Department
- Contribute to the strengthening of Ervin Middle School by calling in on truant children
- Set up a "Welcome Wagon" service for new neighbors
- Share suggestions with Ervin Middle School to help alleviate discipline problems
- Call Ranea Nash with the Neighborhood Assistance Center of the Neighborhood and Community Services Department at the City (513-3242)
- Get involved
- Get to know our neighbors
- Build relationships with our neighbors
- Interview neighbors before they move into the neighborhood
- If problems between neighbors cannot be resolved, call the City's Human Relations Department about their free mediation services (513-1836)

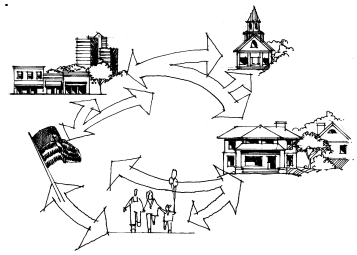


Things we can do with a **Partner**:

- Partner with other neighbors to help with painting, gutter repair, etc.
- Get involved with the Hickman Mills School District regarding concerns about children – truancy, violence, etc.
- Advocate that the Hickman Mills School District fire teachers who enable the violent behavior of some children
- Work with Ervin Middle School to keep the safety of the children foremost, and monitor youth to ensure that they attend classes instead of being truant
- Work with the City and other agencies/organizations to build and maintain walking trails in the neighborhood
- Invite a representative from the Blue Ridge Merchants Association to a neighborhood association meeting, and work with them to improve the business district

Things the **City** should do:

- Create a recreational facility at the Clark Ketterman Athletic Field
- Install sidewalks on 107th Street
- The Parks and Recreation Department should convene a discussion with neighborhood residents about enhancing Clark Ketterman Athletic Field
- Create more activities in Clark Ketterman Athletic Field
- Upgrade/install sidewalks throughout the neighborhood
- Make the South Patrol police station accessible to the disabled
- Increase funding to the Neighborhood Assistance Center
- Preserve the green space along either side of West Longview Parkway from 107th Street to 110th Terrace
- Upgrade/install sidewalks on 103rd Terrace between Blue Ridge Boulevard and James A. Reed Road

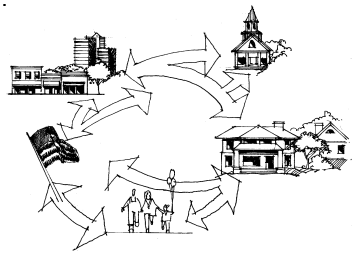


Follow-up Information

This information was provided to those who attended the workshop and/or called requesting information.

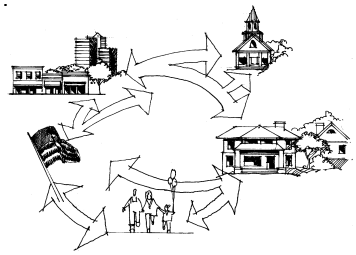
Infrastructure:

- Curbs/sidewalks/storm drain installation: Citizens may seek public improvements via PIAC (Public Improvements Advisory Committee) requests. The deadline is August 30th of each year. You may call the Public Works Department at 513-2617 for a project request form, or call your 6th District PIAC Representatives: Mike Graf, 8717 E. 109th Terrace, Kansas City, MO 64134, 331-3800 (Business); Lou Austin, 5904 E. Bannister Road, Kansas City, MO 64134, 765-3900 (Business).
- Grading/resurfacing streets: Each year, the Street Preservation Section of the Public Works Department performs a visual inspection of streets to determine their condition. If you would like to know your street's rating or request that your street be rated, or if you have any questions about this process, please call Jeff Martin, Street Preservation Engineer, at 513-9450. Additionally, Public Works is in the process of identifying areas of the City where rough coatings or "slurries" should be applied to assist with traction in winter months; you may also call Jeff about this issue.
- Water lines/water pressure: The City's Water Services Department uses a priority system to rank water line replacement, based on a water line's break history. When the following guidelines are met, the line is considered for replacement: 8 breaks per mile of water main per year for a period of 3 consecutive years, or 24 breaks in 3 years. If you have any questions about this priority system, or about the break history in your area, call Michelle Giele, Water Services Engineer, at 513-2211.



Neighborhood Quality:

- Clean Sweep: Clean Sweep is a collaborative effort between several City Departments, and coordinated by the Environmental Management Department, to help neighborhoods clean up and maintain their community. The neighborhood selects from a menu of options (tree trimming, pothole repair, etc.), and the Environmental Management Department provides dumpsters (one for leaves and brush, and one for trash). To get involved, call Carolyn George at 513-3474.
- Partners for Parks/Clark Ketterman Athletic Field: The City's Parks and Recreation Department offers the Partners for Parks program as an opportunity to help with the maintenance of Kansas City's parks. Call Dave Burke at 513-8930 for more information. You may also speak to Dave about convening a meeting with him or another Parks Department representative about what you would like to see at the Clark Ketterman Athletic Field.
- Tree trimming: Call the Action Center at 513-1313. You may also call the Street Tree Service number directly (513-9550) and request that street trees be trimmed.
- Adopt-A-Street: This free City program, through the Street and Traffic Division of the Public Works Department, helps neighbors keep their communities clean, and provides some clean-up supplies. Contact Nanci Regan at 513-2659 for more information.
- Illegal Dumping/Bulky Item Pick-up: Call the City's Illegal Dumping Hotline at 513-3485 if you see someone dumping illegally. Provide as much specific information as possible about the vehicle and the driver. If you did not see the offender, and the items are large or bulky, call 513-3490 and request that the items be picked up on your next Bulky Item Pick-up date. Your area's pick-up date is the 19th of each month.



- Walkability: The City Planning and Development Department is working on a walkability study. Contact John Sims at 513-2825 for more information, or go on-line to ww.kcmo.org, then click on Departments, then City Planning & Development, then Publications, then Kansas City Walkability Plan. Additionally, the Mid-America Regional Council created a study for local governments called "Creating Walkable Communities." Go to www.marc.org/ then click on Publications and look for that title.
- Speeding: Call the KCMO Police Department's Traffic Division at 842-8180 to request attention at a specific spot. You may also speak to the officers about borrowing the Department's radar/speed display board. To request a traffic study (to determine if the speed limit should be changed, and/or if other traffic calming measures such as signs or speed humps are warranted), call Romero Geroche, the Street and Traffic engineer responsible for the portion of the City south of 59th Street, at 513-2663.
- Neighborhood Watch: Contact the KCPD South Patrol's Community Officer at 672-2828 for information about creating a Neighborhood Watch group, asking for a roll call in your neighborhood, etc.

Miscellaneous:

- Ervin Middle School: Principal Shaunda Fowler is the contact person for working with the school on issues/concerns/projects. Call her at the school at 316-7600.
- The Action Center: If you have a question or complaint about City services (such as maintenance of street easements), call the Action Center at 513-1313 for assistance.
- Block parties: During the summer months, the Kansas City Neighborhood Alliance (KCNA) offers $100 for block parties; call (816) 753-8600 for more information.
- Notification of development proposals: Write to Patty Noll, 15th Floor City Hall, 414 East 12th Street, Kansas City, MO 64106 to have your name (or that of your association) added to the contact mailing list, so that you will be made aware of any development proposals in your neighborhood.

Twelve Ways to Improve Your Neighborhood Right Now!

The KC Safe City Initiative encourages neighborhoods to adopt the following ideas for increased safety and involvement, which are based upon the KC Safe City Initiative Principles.

1. **Report crime promptly.** Neighbors sometimes don't report criminal activity because they don't want to bother the police; they assume police are too short-staffed to respond, or they believe that there isn't much an officer can (or will) do about a given problem anyway. Whether the issue is graffiti, petty vandalism, or something much more serious, police cannot act without first hearing about the problem from citizens.
2. **Report nuisances and other non-criminal problems promptly.**
3. **Take away the opportunity for crime.** Lock your car and never leave valuables, even for a few minutes, in the car where would-be thieves might see them. Trim bushes or trees on your property that offer too-convenient hiding places. Make your front porch visible and make sure your home looks like someone lives there.
4. **Meet the youth who live on your block and greet them by name.** This ensures that each adult is better able to help in an emergency and is better prepared to discuss problems immediately as they arise.
5. **Make a list of the names and phone numbers of every neighbor on your block.** Unless you know neighbors' names and numbers, you can't call them about a concern or let them know about a neighborhood problem.
6. **Make a list of landlords in your area.** As owners of property in the community, landlords are responsible to the neighborhood and most are rightly concerned about the health of the community in which their properties stand.
7. **Turn your porch light on.** Crime tends to decline in neighborhoods that are well lit. Turning on porch lights is a simple way to start this process.
8. **Walk around the block.** It sounds simple enough, but neighbors benefit over time when more responsible citizens walk about more (particularly those who are comfortable doing it) at night, every night, around their block.
9. **Drive slowly on neighborhood streets.** You can take the lead in slowing down traffic in your neighborhood and those around you.
10. **Pick up the litter near your home, even if you didn't put it there.** You can help stop the growth of trash in your neighborhood by taking away the existing litter that attracts it.
11. **Stay where you are.** Stable neighborhoods are built on the commitment of long term residents who would rather live in a healthy community than move to a bigger house.
12. **Help your neighborhood association or similar groups.** If leadership isn't your desire, at least make sure someone in your household attends local neighborhood association meetings. You'll be kept better informed of the issues facing the neighborhood and how you can help and, perhaps more importantly, you'll have the chance to shape, guide, and participate in the future of your neighborhood.

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Hickman Mills South (Avalon View) Neighborhood Assessment Participants

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Jennifer Willard
John H. Williams

Sponsors and Contributors

- Hillcrest Community Center
- Avalon View Neighborhood Block Watch

Getting Involved

For information about the Avalon View Neighborhood Block Watch, call Vanessa Welch at (816) 763-0603. For information about neighborhood organization and services for neighborhoods, contact Kansas City Neighborhood Alliance at (816) 753-8600, the City's Neighborhood and Community Services Department at (816) 513-3200, or the Mayor's Neighborhood Advocate Office at (816) 513-3500.

The Hickman Mills South (Avalon View) area is in the 6th Council District. Your City Council Representatives are:

- Councilman Alvin Brooks, Sixth District-at-Large: (816) 513-1602
- Councilman Charles Eddy, Sixth District: (816) 513-1615

Acknowledgements

The Honorable Kay Barnes, *Mayor*
Robert L. Collins, *City Manager*

City Council

The Honorable Ed Ford
First District-at-Large

The Honorable Teresa Loar
First District

The Honorable Bonnie Sue Cooper
Second District-at-Large

The Honorable Paul Danaher
Second District

The Honorable Troy Nash
Third District-at-Large

The Honorable Mary Williams-Neal
Third District

The Honorable Evert Asjes III
Fourth District-at-Large

The Honorable Jim Rowland
Fourth District

The Honorable Becky Nace
Fifth District-at-Large

The Honorable Terry Riley
Fifth District

The Honorable Alvin Brooks
Sixth District-at-Large

The Honorable Charles A. Eddy
Sixth District

City Planning and Development Department

- Vicki Noteis, AIA, *Director*
- Denise Phillips, *FOCUS Manager*
- Diane Charity, *Neighborhood Assessment Team Leader*
- Jermine Alberty, Sharon Cheers, Willie Mae Conway, Lindsey Cook, Suzy Latare, John Pajor, *Neighborhood Assessment Team*

City Support

- Officer Brad Anderson, *KCPD South Patrol*
- Ranea Nash, *Neighborhood and Community Services Department*
- Gerald Williams, *Long Range Planner, City Planning and Development Department*

Service	Agency or City Department	Phone
City Services	**Action Center**	**513-1313**
Abandoned Cars on Private Property	Neighborhood and Community Services	513-9000
Abandoned Cars on Public Property	Kansas City, MO Police Department	234-5000
Abandoned Homes	Neighborhood and Community Services	513-9000
Air Quality	Health Department	513-6314
Animal Control	Neighborhood and Community Services	513-9800
Building Permits	Codes Administration	513-1500
Bulky Item Pick Up	Environmental Management	513-3490
Curb Reconstruction	Public Works	513-2590
Dangerous Buildings/ Demolition	Neighborhood and Community Services	513-9000
Housing Code Violations	Neighborhood and Community Services	513-9000
Illegal Dumping Hotline	Environmental Management	513-3485
Neighborhood Assistance/ Services	Neighborhood and Community Services	513-3265
Paint Program	Neighborhood and Community Services	513-3266
PIAC (Public Improvements Advisory Committee)	Public Works Department	513-2617
Parks and Community Centers	Board of Parks and Recreation	513-7500
Potholes	Public Works - Street and Traffic	513-2777
Senior Citizens Transportation	Share-a-Fare/ATA	842-9070
Sewers – Problems	Water Department After Hours	513-2180 513-2109
Sidewalks – Repair	Public Works	513-2602
Storm Drains	Water Department	513-2180
Street Light Repairs	Kansas City Power and Light	654-1400
Weatherization Program	Housing and Community Development	513-3015

THE VISION OF

FOCUS KANSAS CITY

We, as Kansas Citians, envision our city as a people-centered community. From economic development to the readability of street signs, we consider people first. Kansas City shapes and guarantees its future by examining first and foremost the impact of every decision on future generations.

We, as Kansas Citians, are full of hope. We demonstrate this hope through our investment in our families, our homes, our neighborhoods, our schools, our businesses and our city.

For more information about **FOCUS Kansas City**:

- call the office at **513-2822**,
- visit **www.kcmo.org/focus/**, or
- e-mail **focus@kcmo.org**.

To reach the Neighborhood Assessment Team, call **513-2909**.

FOCUS - **F**orging **O**ur **C**omprehensive **U**rban **S**trategy