

GLEN LAKE AND FAIRWAY HILLS

Neighborhood Assessment Report

Neighborhood Workshop Date: November 2, 2002



FOCUS Kansas City
City Planning and Development Department
City of Kansas City, Missouri

City of Fountains



Heart of the Nation

Kansas City, Missouri Neighborhoods

Glen Lake and Fairway Hills Neighborhoods

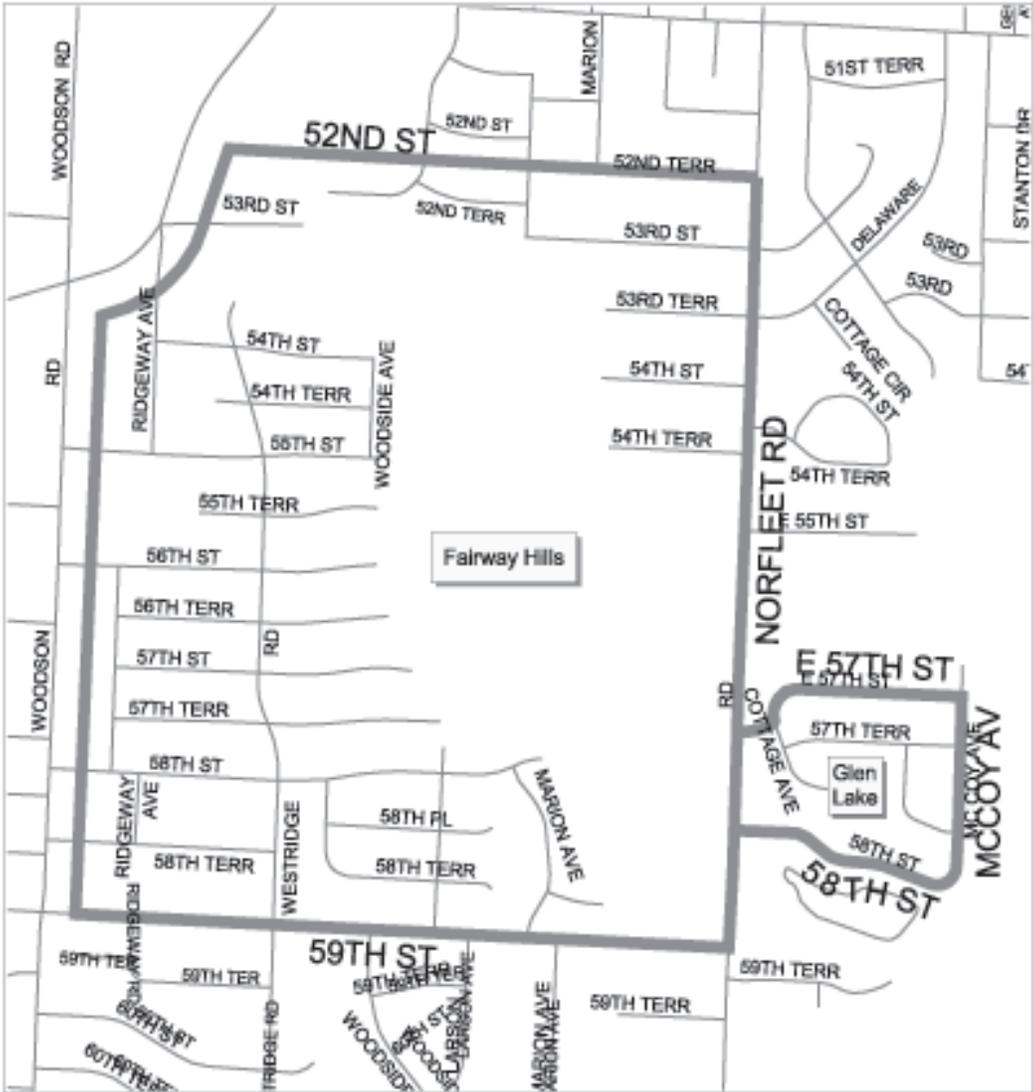


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FOCUS KANSAS CITY AND NEIGHBORHOOD ASSESSMENTS

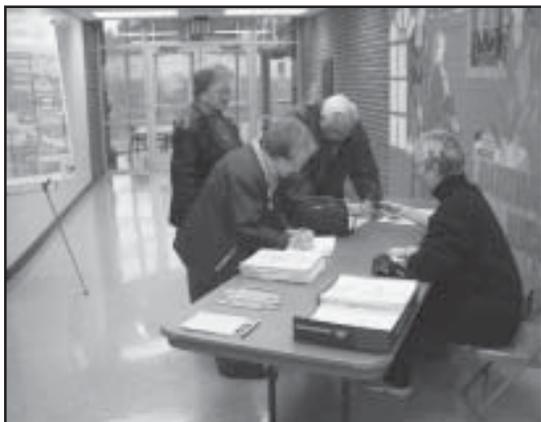


FOCUS Kansas City, Kansas City's strategic and comprehensive plan, recognizes that neighborhoods understand best how to direct their own futures. The first initiative in the *FOCUS Neighborhood Prototypes Plan* is a strategic assessment / evaluation that enables a neighborhood to evaluate its strengths and needs. Through the assessment process, a neighborhood can direct its assets towards its most critical needs. The *FOCUS Neighborhood Prototypes Plan* identifies the assessment format.

There were two objectives for these neighborhoods during the self-evaluation:

1. To self-identify its **neighborhood type** from the *FOCUS Neighborhood Prototypes Plan*.
2. To develop **improvement strategies** that will direct neighborhood improvement, a "To Do" list/Action Steps incorporating participation by the neighborhood, community partners, and the City.

The Glen Lake and Fairway Hills neighborhoods conducted the neighborhood assessment workshop with assistance from City staff. These community members mapped their community, and identified assets and priority issues in their neighborhoods.



Neighbors registering for their FOCUS Neighborhood workshop (left). The group listens to the facilitator explain the purpose of their meeting (right).



NEIGHBORHOOD TYPE

The FOCUS Neighborhood Prototypes Plan recognizes that not all neighborhoods in Kansas City are the same. The character and condition of where we live varies according to age, history, type of housing and other factors. Each community has different strengths and opportunities. Each has different assets and priorities that drive unique strategies for improvement. FOCUS developed four unique Neighborhood Types that generally describe Kansas City neighborhoods. Each Neighborhood Type suggests what actions are required for an area to become or stay healthy. These four Types (assigned the colors Blue, Orange, Purple and Green in the Neighborhood Assessment workshop) are:

Developing Conservation Stabilization Redeveloping

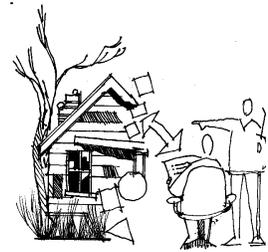
The Assessment is a beginning point from which the community can move forward and achieve quality living environments through a commitment to continuous improvement. The descriptions for these four Neighborhood Types are contained in the FOCUS Neighborhood Prototypes Plan, Appendix A, "General Neighborhood Description / Types."

In the workshop, participants defined the tools, actions and strategies for improving their community. They will use this information to strategically apply public and private resources in a way that is based on existing conditions, trends, opportunities, strengths and needs. Once other neighborhoods identify their Type, then similarly "typed" Kansas City communities can connect and partner around common issues and projects while assisting each other in developing their organizations.



Neighbors voting on their Neighborhood Type

THE GLEN LAKE AND FAIRWAY HILLS PERSPECTIVE

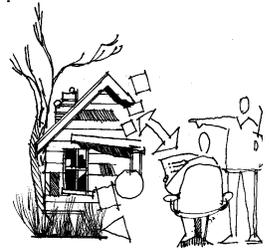


Glen Lake and Fairway Hills neighbors gathered for their FOCUS Neighborhood Assessment workshop Saturday, November 2, 2002 at the Norfleet Elementary School, 6140 Norfleet Road. It was the first opportunity for these adjacent neighborhoods to come together and meet. (For purposes of this workshop the Glen Lake neighborhood boundaries are 57th Street to 58th Street and McCoy Avenue to Norfleet Road. The Fairway Hills neighborhood boundaries are 52nd Street to 59th Street and Norfleet Road to Woodson Road). These two neighborhoods are literally "across the road" from each other and share Norfleet Road as their common boundary. After their FOCUS workshop meeting, the residents exchanged plans to meet and work together on an ongoing basis.

The Glen Lake neighborhood overlooks the approximately 3 1/2 acre lake of the same name. The homeowners and the U.S. Army Corps of Engineers designed this feature both as a flood control measure and for recreational use. Residents "taxed" themselves in order to pay for the creation of Glen Lake. The lake water comes from the nearby Little Blue River. Today, the 63 single-family homes clustered around Glen Lake enjoy this scenic year-round amenity.

The Fairway Hills neighborhood is characterized by "suburban style" single-family, mostly well-maintained homes, with tree-lined streets; some homes sitting on cul-de-sacs. Most of the 604 houses were constructed between 1940 and 1970. The residents spoke of their memories of the large wooded area surrounding their homes that for several years served as a playground for childrens' activities. Today that large wooded, undeveloped area is known as the Rolling Meadows subdivision, where 79 newly constructed single-family homes now sit. The subdivision plan calls for an additional 40 single-family homes in building phases 3 and 4. According to City Councilmember Becky Nace, who attended this workshop, the Rolling Meadows construction project is the largest new home construction south of the river. Yet, residents expressed their desire to preserve a part of this undeveloped land for a park and recreation area.

Both neighborhoods spoke highly of the area's churches, the neighborhood schools, as well as the retail/commercial areas, access to major highways, and a sense of community - all positive aspects of living in their respective neighborhoods. The residents themselves take part in community events, particularly with respect to the schools (the Raytown Consolidated School District is noted for its academic excellence).



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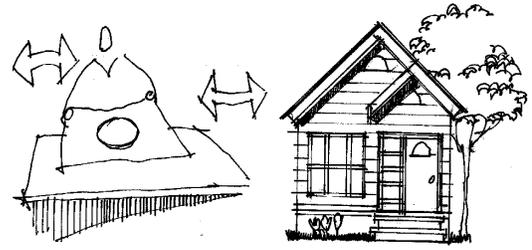
The workshop participants used the time at their workshop to discuss their strengths and concerns, and to identify some creative ways to work as an interconnected community. The group clearly appreciates their neighborhood - as evidenced by the mostly well-maintained homes - and wants to take further actions to preserve the area. In particular, they would like to see improvements to Norfleet Road and the Little Blue River Road, by realigning it, installing shoulders, curbs and sidewalks, and streetlights. They would also want the Rolling Meadows housing developer to set aside some undeveloped land for park space, and they'd like to see tree replanting with a recreational trail/path. The residents expressed their concerns about new development adding to the density, traffic and infrastructure maintenance needs of the area.

Another concern is the speeding traffic on the residential streets, which detours from Blue Ridge Boulevard onto residential streets to avoid traffic signals and lights. The speeding vehicles are dangerous to the residents and school children who walk in the residential streets and on Norfleet Road. The group wants the Rolling Meadows developer to make street improvements that would tie together the unimproved streets in Fairway Hills with the new improved streets in Rolling Meadows. This would make all the residential streets safe for pedestrians by providing them with shoulders, curbs, and sidewalks.

In addition, the Fairway Hills and Glen Lake neighborhoods abut three municipalities: the Cities of Raytown, Independence and Lee's Summit. Woodson Road, Little Blue River Road, and Norfleet Road are narrow two-lane roads that serve as major streets for several neighborhoods. The group would like to see an intergovernmental committee formed to address these and other common neighborhood concerns. The Eastgate Land Use and Development Plan, adopted by City Council in July 2001, will offer new opportunities for these municipalities to work together on redeveloping the area with improved streets and roads, a new commercial district, retail shopping, completion of the Little Blue River development, and other needed improvements and amenities.

The workshop participants seemed eager to build on their successes. They will have this final report to document their concerns and challenges as they, the City and community partners look toward a better neighborhood and community.

PRIORITIES



At the conclusion of the Glen Lake and Fairway Hills Neighborhood Assessment, participants voted for the issues they most wanted to see addressed from the lists they created. Their top priorities are listed below.

Maintain the Neighborhood as a Quality Place

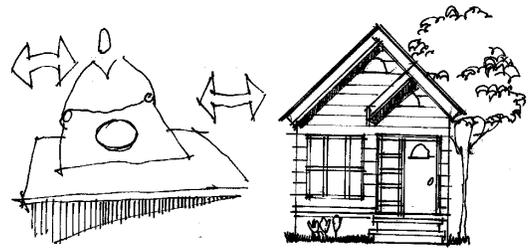
The group characterized their neighborhood as suburban style housing, with cul-de-sacs, tree-lined streets and open spaces. They would like to preserve the area by:

- Establishing a neighborhood association among Glen Lake, Fairway Hills and new Rolling Meadows subdivision in order to work together on common concerns
- Requesting that the Rolling Meadows housing developer dedicate a portion of the underdeveloped land to be used for park space with recreational path/trail and playground equipment
- Enforcing the speed limit on Norfleet Road and Little Blue River Road; the roads are very narrow, curvy, and lack shoulders, curbs and sidewalks
- Applying for a CMAQ (Congestion Mitigation Air Quality) grant that would fund park space development in the neighborhood

Complete Infrastructure Needs in the Area

The poorly maintained culvert along Norfleet Road creates surface water flooding problems for the nearby homes and property. The new home construction in Rolling Meadows subdivision will add traffic concerns to the mostly unimproved major streets. The home and property owners want to see:

- Scheduled routine maintenance, including clearing debris and cutting overgrowth of brush and trees that obstruct the view when driving on Norfleet Road and Little Blue River Road
- Complete the street improvements on Norfleet Road with new storm drainage system, shoulders, curbs, sidewalks, and upgrades



Intergovernmental Cooperation Regarding Public Improvement Concerns

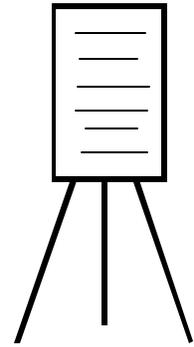
The group noted that there are empty retail business and property spaces within the several "strip-mall" areas along Blue Ridge Boulevard, including the Blue Ridge Shopping Center. These commercial areas connect the Cities of Raytown, Independence, Lee's Summit and Kansas City, and neighbors would like the municipalities to work together. They suggested:

- Creating uniform design guidelines for these commercial areas, and street improvements to Norfleet Road, Little Blue River Road and Blue Ridge Boulevard (shoulders, curbs, sidewalks, streetlights and upgrades)
- Renovating the exteriors and surrounding areas of the commercial buildings with uniform signage, resurfacing parking lots, installing decorative lighting fixtures and landscaping
- Designing new marketing strategies that would attract new retail tenants such as the existing community theatre, family-style restaurants, etc.
- Establish a Kansas City Police Department, East Patrol Division substation in the neighborhood area; the East Patrol Division at 5703 East 27th Street is too far from the neighborhoods for police to adequately respond to calls for service



The Blue Ridge Mall is a major retail shopping district in the area. The Jones Store recently closed in the mall, adding to the list of available retail space.

CHART NOTES



The Glen Lake and Fairway Hills Neighborhood Assessment covered the following areas: Glen Lake - 57th Street on the north to 58th Street on the south, and Norfleet Road on the west to McCoy Avenue on the east; Fairway Hills - 52nd Street on the north to 59th Street on the south, and the Raytown/Kansas City city limits on the west to Norfleet Road on the east (see map on page 11 for details).

Neighborhood Slogans

The attendees brainstormed several slogans to describe their neighborhood. The slogans helped the participants to identify how they viewed their community. The selected slogans was:

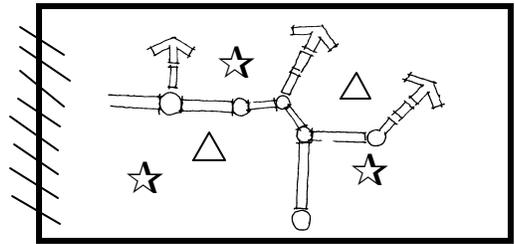
Looking Good and Growing

Other suggested slogans:

- Fairway Hills: It Takes A Village
- Safe, Sound and Growing



Rolling Meadows is a new housing subdivision next to the Fairway Hills neighborhood; 79 new homes have been constructed in phases 1 and 2. The market rate housing begins in the \$140,000's. According to 5th District City Councilmember Becky Nace, Rolling Meadows is the largest new housing development south of the river. The Reece/Nichols real estate firm is handling the new home transactions.



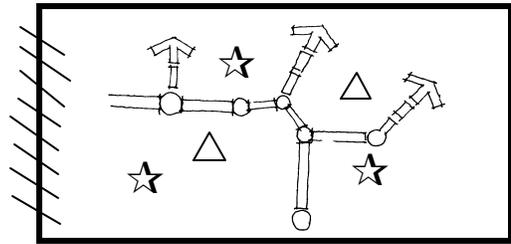
STEP 1: My Neighborhood Is

Workshop participants identified how they experience their neighborhood, and considered those things they want to protect, preserve or enhance. They thought about the landmarks, paths, activity centers, districts, edges or barriers, and features. These were noted on a large map.

-  **Landmarks** — significant physical objects, like buildings or signs
-  **Paths** — routes people use to get places
-  **Activity Centers** — gathering places to do some activity
-  **Districts** — areas of recognizable character
-  **Edges or Barriers** — a limit or boundary that prevents people from enjoying the neighborhood or something in it
-  **Features** — things people like and would like to preserve or enhance



One of the well-maintained existing homes in the Glen Lake neighborhood.



Landmarks

- Glen Lake
- Fletridge Elementary School
- Norfleet Elementary School
- Norfleet Baptist Church
- New Hope Christian Church (Disciples of Christ)
- The goedesic house (off of 54th Street)

Paths

- Norfleet Road
- 59th Street
- Woodson Road
- Westridge Road
- 57th Street (used as a way to speed through neighborhood)
- Blue Ridge Road
- Little Blue River Road

Activity Centers

- Glen Lake and shelter house
- Undeveloped area in the Fairway Hills area is commonly used by youth in neighborhood as a bicycle path

District

- Woodson Village Shopping Center
- The Blue Ridge Plaza shops and IGA grocery store

Barriers

- Dead end streets at 53rd Street, 54th Street, and 54th Terrace
- Little Blue River Road: it is curvy, narrow and poorly lit
- Norfleet Road south of the neighborhoods, where it curves and has a 25 mph speed limit

Feature

- Glen Lake

GLEN LAKE AND FAIRWAY HILLS IMAGES



Landmark, Activity Center and Feature:

Glen Lake was designed as a flood control measure; water comes from the Little Blue river.

Landmark:
Norfleet Elementary School, site of the FOCUS Neighborhood Assessment



District: The Blue Ridge Plaza Shopping district features several small retail business; residents would like to see the vacant spaces filled with new retail tenants, the parking lot resurfaced, landscaping, and decorative security lighting fixtures

GLEN LAKE AND FAIRWAY HILLS IMAGES



Landmark and Feature:

One of the stately homes in the Glen Lake neighborhood that also overlooks the Lake



District:

The Fairway Hills and Glen Lake neighborhoods are located near the crossroads of the Cities of Raytown, Independence, Lee Summit and Kansas City. Residents suggested an intergovernmental committee to work on common issues such as improvements to Norfleet Road and the Blue Ridge Shopping Center.



Feature: A natural creek bed flows into Glen Lake



STEP 2: If I Could Fix One Thing

In every neighborhood there are some things that need to be changed. These issues can inhibit residents from enjoying their neighborhood and from doing the things they like to do. Below is the list of "fixes" that workshop participants said they would like to see in the Glen Lake and Fairway Hills area.

- Install a traffic light at the intersection of 59th Street and Woodson Road; motorists do not observe the 4-way stop sign and flashing red light at this intersection
- Install a traffic signal at the intersection of Westridge Road and Norfleet Road
- Enforce the speed limit on 57th Street; the street extends through parts of KCMO, the City of Independence and the City of Raytown; each municipality has a different speed limit for this street; needs to have a uniform speed limit
- Improve Norfleet Road by widening it, and installing shoulders, curbs and sidewalks
- Look into the feasibility of installing speed humps on 57th Street as a way to deter speeding vehicles
- Improve 61st Street eastward to Noland Road
- Make street improvements on 58th Street and 59th Street, such as widening it, installing shoulders, curbs and sidewalks; such improvements would help to deter accidents such as cars sliding into the ditches when there is snow and ice on the streets



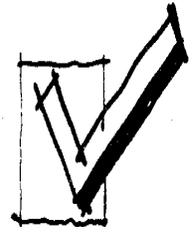
Neighbors want to see improvements on Little Blue River Road, including shoulders, curbs and sidewalks (left), and the open culverts along Norfleet Road improved with new stormwater and drainage system (right).



- Increase police/traffic patrol on Westridge Street, because of the speeding
- Encourage realtors to market the neighborhoods as great places to live (suburban-style area, excellent school district, etc.) as opposed to steering persons to Johnson County suburbs
- Curtail trash/illegal dumping in the area
- Improve City oversight of new housing construction; construction in the Rolling Meadows subdivision caused silt run-off and polluted Glen Lake; the housing developer disregarded concerns of the neighborhood
- Improve snow and ice removal in the area; the Glen Lake neighbors employ private snow removal service
- Improve police response time to the area; with the overlapping municipalities, the police do not know which police department has jurisdiction to answer a call for service
- Dedicate the vacant land at 59th Street and Westridge Road as a park area or site for a police sub-station
- Curtail speeding at dangerous intersections: 56th Street & Woodson Road, 58th Street & Ridgeway Road, and 57th Street and Westridge Road
- Revitalize the Blue Ridge Plaza Shopping Center
- Organize a neighborhood association in the Fairway Hills area
- Prohibit cars from parking on both sides of Crylser Street; the parked cars obstruct traffic on this very hilly arterial



Residents mingling with one another (left) and listening to facilitator during the workshop (right)



STEP 3: My Neighborhood's Assets

Workshop participants identified assets in their neighborhood. These qualities include places, groups, organizations, equipment, skills, abilities and any other feature that adds value to the neighborhood.

- The people
- Churches and schools
- Out of the "City"
- Proximity to major highways
- Small town atmosphere
- Glen Lake Homes Association
- Easy access to the City via 39th Street
- The Raytown School District
- Intergenerational families: young people, seniors, single-person households, single-family households
- Knowledgeable and well-educated people
- Christian people
- Cultural mixes
- Safe neighborhoods
- Appreciating housing values
- Mature trees, close to nature, grazing livestock (horses)
- Convenience to employment, shopping and entertainment venues
- Wildlife and other natural resources
- Sense of community



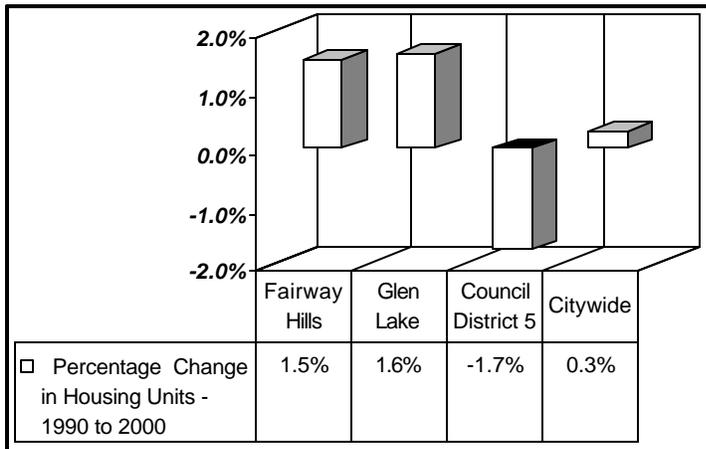
Residents remarked that *Glen Lake* is major asset and amenity in their neighborhood



STEP 4: Facts About My Neighborhood

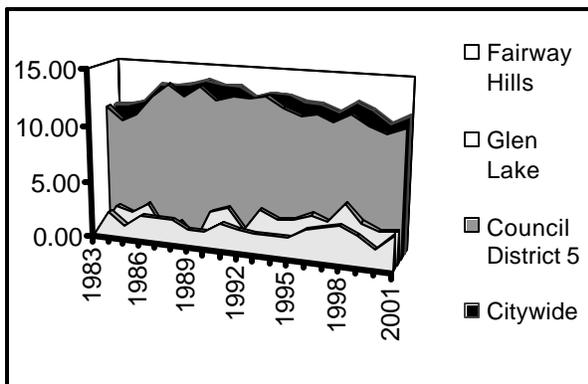
The data presented at the Glen Lake and Fairway Hills Neighborhood Assessment was from the 2000 U.S. Census, from 2001 information from the Kansas City, Missouri Police Department, and from 2000 estimates from the Kansas City, Missouri City Planning and Development Department. Below are the facts the participants said were surprising or noteworthy. (See the neighborhood assessment workbook for more detail.)

Percentage Change in Housing Units-1990 to 2000

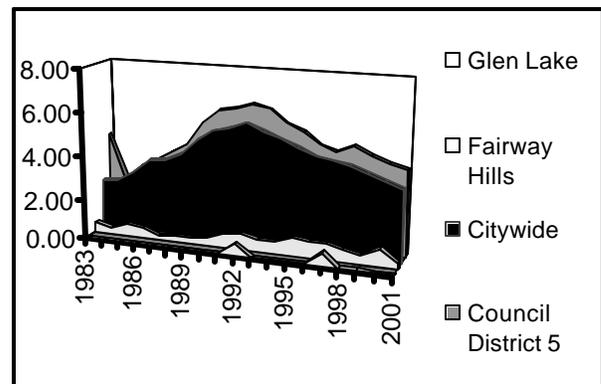


Several workshop participants stated the change in housing units is due to the new families who've been attracted to the area, including those occupying the 79 newly constructed single-family homes in the Rolling Meadows subdivision.

Non-Violent Crime (Per 100 Persons)



Violent Crime (Per 100 Persons)



The group commented that the Neighborhood Watch program is very effective on the blocks where the program is established; on the neighborhood blocks without a neighborhood watch program, crime incidences are noticeable. Some residents commented that there is a correlation between crime and issues of poverty, income and education.



STEP 5: Describing My Neighborhood

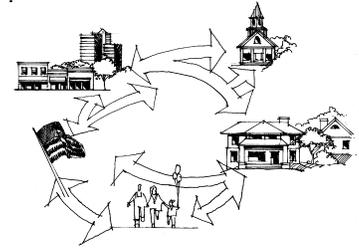
Those who attended the workshop were asked to vote on the Neighborhood Type that best described the area. The majority chose Conservation (Orange). There was one resident representative from the Glen Lake neighborhood who also voted that neighborhood as Conservation (Orange).

Conservation

These areas are located throughout the city, potentially in any area built before 1980. They are areas that contain any age and type of development that is good quality with a strong market. For the city, these areas contribute good quality development of any type, for all markets. They also contribute significantly to the City's tax base. The actions needed are to keep these areas stable, and to predict any negative trends beginning so problems do not develop.



Spaces of natural beauty are preserved within the Glen Lake and Fairway Hills neighborhoods

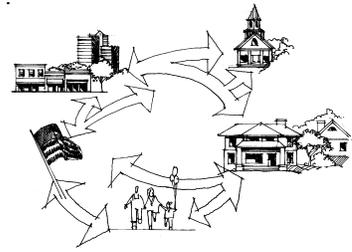


STEP 6: Making My Neighborhood Better

Glen Lake and Fairway Hills neighbors talked about specific actions their community can take to address the issues and challenges identified earlier in the Assessment. They brainstormed ideas, concentrating on those actions that can be performed by the community to improve the neighborhood. They voted on the ideas they most want implemented to make their neighborhood better. Below is a list of all the ideas mentioned by workshop participants, in order of most votes.

Things we can do **Ourselves**:

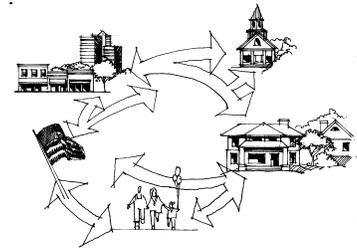
- Organize a neighborhood Block Watch program through the Adopt -A -Street program to keep debris and trash clean-up on residential streets
- Form a neighborhood association/organization to include both Fairway Hills and Glen Lake residents; Glen Lake is an organized homes association and could help lead in organizing surrounding neighborhood(s)
- Enforce property maintenance codes for residential properties
- Work with the KCPD East Patrol Community Relations Officer, Mike Seward (234-5530) concerning neighborhood property crime issues,
- Work with the KCPD East Patrol Division on deciding where to build a police substation in the area; currently, the East Patrol Division at 5527 East Van Brunt Boulevard is too far away to respond to citizen's calls for service
- Invite representatives from the Public Works Street and Traffic Division to a neighborhood meeting to discuss street improvements on Norfleet Road, 5th Street, Westridge Road, Woodson Road and Little Blue River Road; these streets are inadequate in accommodating the increasing traffic generated by the new housing development in the Timber Valley and Rolling Meadows subdivisions
- Volunteer in the schools through the YouthFriends program; the Raytown School District is known for its academic excellence



- Use the paper recycling containers/recycling program, located at Norfleet School and area churches, to help support youth and neighborhood programs; the schools and churches are paid for the paper that is collected, thus creating funds for youth activities in the area
- Work with the new Rolling Meadows housing developer in identifying land space that can be developed into a park area, trail system, biking area for the neighborhood and youth; the Rolling Meadows subdivision consists of 79 new single-family homes in phases 1 and 2, and a proposed additional 40 single family homes in phases 3 and 4; residents would like to see a portion of the undeveloped land used as park space
- File a complaint with the Missouri Attorney's General office/Consumer Protection Division, pertaining to the yardwaste company's business practices
- Keep common areas (especially at intersections) in Glen Lake clear of overgrowth that obstructs motorists' views

Things we can do with a **Partner**:

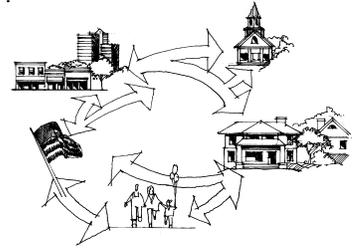
- Create a intergovernmental relationship with the Cities of Raytown, Lee's Summit, Kansas City and Independence, to address concerns about traffic enforcement on 57th Street, Norfleet Road, Westridge Road, Little Blue River Road, etc., and have these municipalities share the costs of upgrading these streets with shoulders, curbs, sidewalks, lighting and other improvements
- Establish intergovernmental agreement among the Cities of Raytown, Lee's Summit, Kansas City, and Independence to address the concerns of public safety calls for services; citizens complain that there is confusion among police, fire and MAST calls for service about the location of addresses
- Work with the Raytown Business Association to identify and attract new retail business to the Woodson Village Shopping Center at 63rd and Woodson Road, the Blue Ridge Plaza Shopping center on Blue Ridge Road, and the shopping area at 350 Highway and Gregory Boulevard
- Work with City Code Enforcement Officers to enforce property maintenance for the properties in Fairway Hills that need maintaining; a lack of maintenance will lower property values
- Enforce city ordinances that affect companies doing business in the area; some residents subscribe for yard waste collection in the neighborhood, and state that the company does not always collect yard waste and some employees are rude to customers who complain about their services



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Things the **City** should do:

- Create a intergovernmental relationship with the Cities of Raytown, Lee's Summit, Kansas City and Independence, to address concerns about traffic enforcement on 57th Street, Norfleet Road, Westridge Road, Little Blue River Road, etc., and have these municipalities share the costs of improving these streets with shoulders, curbs, sidewalks, security lighting and other improvements
- Establish intergovernmental agreement among the Cities of Raytown, Lee's Summit, Kansas City, and Independence to address the concerns of public safety calls for services; citizens complain that there is confusion among police, fire and MAST calls for service about the location of addresses
- Enforce the speed limit on 57th Street, Norfleet Road, Woodson Road and Little Blue River Road; make needed improvements to these streets, such as widening, adding shoulders, curbs and sidewalks, and straightening curved streets
- Replace old water mains and lines on Norfleet Road; there is an open drain system along Norfleet Road
- Work with Raytown Business Association to attract new retail business in the Woodson Village Shopping Center (63rd and Woodson Road), the Blue Ridge Plaza shops on Blue Ridge Road, and the strip shopping area at 350 Highway and Gregory Boulevard
- Replace the 4-way stop/flashing red light at 59th and Woodson Road with a traffic signal; the intersection is the site of numerous accidents because motorists ignore the stop signs
- Enforce property maintenance codes for residential properties; there are some properties in Fairway Hills that need maintaining; residents believe the lack of maintenance will lower property values
- Establish more law enforcement/police presence in the neighborhood, especially to address speeding and other traffic violations
- Enforce city ordinances that affect companies doing business in the area; some residents subscribe for yard waste collection in the neighborhood, and state that the company does not always collect the yard waste and some employees are rude to customers who complain about their services



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Follow-up Information

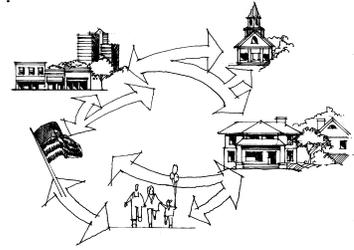
This information was provided to those who attended the workshop and/or called requesting information.

Infrastructure:

- Curbs/sidewalks/storm drain installation: Citizens may seek improvements to streets via PIAC (Public Improvements Advisory Committee) requests. You may call the Public Works Department at 513-2617 for a project request form, or call your 6th District PIAC Representatives: Mike Graf, Kansas City, MO 64134, (816) 331-3800(Business); Luther Chandler, Kansas City, MO 64138 (816) 345-2800 (Business).
- Grading/resurfacing streets: Each year, the Street Preservation Section of the Public Works Department does a visual inspection of streets to determine their condition. If you would like to know your street's rating or request that your street be rated, or if you have any questions about this process, please call Jeff Martin, Street Preservation Engineer, at 513-9450.

Storm Water/Erosion/Flooding:

- Erosion ordinance/developers: To view the full text of the ordinance regulating erosion control by developers, go to www.kcmo.org, and then click on "Ordinances" in the left column, then "Online Charter and Code." This will take you to another site (municode.com). At this site, choose one of four links (based on whether or not you want to see frames, and your computer's capacity). Under "Code of Ordinances" scroll down to Chapter 63 (Storm water, Erosion and Sediment Control), and then Article II. Erosion/siltation as a result of development: The Public Works Construction Services division of the Public Works Department works with developers on new projects. For issues that are a result of existing structures, contact Jack Redfearn in the Urban Drainage Design section of Public Works at 513-8814 or the Center Planning & Development Council (see below)
- General issues about clogged storm drains, standing water: Call the City's Action Center (513-1313), with as much specific information as possible, and they will open a case on each concern, and stay in communication with you until the issue is resolved.



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Miscellaneous:

- Center Planning and Development Council: This organization was formed to serve neighborhoods south of Bannister Road and monitors a broad range of development activity. The group meets the last Tuesday of the month, 7:30 PM at the Summit View Church of the Nazarene, 801 W. 97th Street. Contact Joyce Maas, at (816) 942-6890 or via pemcor@aol.com.
- Youth Programs: YouthFriends is a great volunteer opportunity to work with youth in your neighborhood and schools. Call (816) 842-7082 or visit www.youthfriends.org for information. Additionally the Police Athletic League (PAL) program is doing a great job with organized youth activities and events. Contact Officer Jason White at (816) 777-0092 or via pal7575@hotmail.com for information about how you can help.
- Block Parties are a fun way to meet and get to know your neighbors. KCNA (Kansas City Neighborhood Alliance) offers \$100 as a way to sponsor your event. Call KCNA at (816) 753-8600 or visit the website at www.kc-na.org/blockparty.
- Rolling Meadows Subdivision: Some 79 new homes have been constructed in phases 1 and 2 of this project. Phases 3 and 4 call for an additional 40 homes. Your neighborhoods can contact the real estate firm that is listing the houses for sale for details about the development.
- Kansas City Leaves and Brush Collection: The City of KCMO will schedule curbside collection of leaves and brush for the Spring and Fall 2003. The schedule is correlated with your weekly trash collection. Contact the Environmental Management Department with questions: (816) 513-3490. For a list of private leaves/brush collectors in the area, contact Bridging The Gap (BTG) at (816) 561-1087. BTG is a non-profit environmental education organization.

Twelve Ways to Improve Your Neighborhood Right Now!

The KC Safe City Initiative encourages neighborhoods to adopt the following ideas for increased safety and involvement, which are based upon the KC Safe City Initiative Principles.

- 1. Report crime promptly.** Neighbors sometimes don't report criminal activity because they don't want to bother the police; they assume police are too short-staffed to respond, or they believe that there isn't much an officer can (or will) do about a given problem anyway. Whether the issue is graffiti, petty vandalism, or something much more serious, police cannot act without first hearing about the problem from citizens.
- 2. Report nuisances and other non-criminal problems promptly.**
- 3. Take away the opportunity for crime.** Lock your car and never leave valuables, even for a few minutes, in the car where would-be thieves might see them. Trim bushes or trees on your property that offer too-convenient hiding places. Make your front porch visible and make sure your home looks like someone lives there.
- 4. Meet the youth who live on your block and greet them by name.** This ensures that each adult is better able to help in an emergency and is better prepared to discuss problems immediately as they arise.
- 5. Make a list of the names and phone numbers of every neighbor on your block.** Unless you know neighbors' names and numbers, you can't call them about a concern or let them know about a neighborhood problem.
- 6. Make a list of landlords in your area.** As owners of property in the community, landlords are responsible to the neighborhood and most are rightly concerned about the health of the community in which their properties stand.
- 7. Turn your porch light on.** Crime tends to decline in neighborhoods that are well lit. Turning on porch lights is a simple way to start this process.
- 8. Walk around the block.** It sounds simple enough, but neighbors benefit over time when more responsible citizens walk about more (particularly those who are comfortable doing it) at night, every night, around their block.
- 9. Drive slowly on neighborhood streets.** You can take the lead in slowing down traffic in your neighborhood and those around you.
- 10. Pick up the litter near your home, even if you didn't put it there.** You can help stop the growth of trash in your neighborhood by taking away the existing litter that attracts it.
- 11. Stay where you are.** Stable neighborhoods are built on the commitment of long term residents who would rather live in a healthy community than move to a bigger house.
- 12. Help your neighborhood association or similar groups.** If leadership isn't your desire, at least make sure someone in your household attends local neighborhood association meetings. You'll be kept better informed of the issues facing the neighborhood and how you can help and, perhaps more importantly, you'll have the chance to shape, guide, and participate in the future of your neighborhood.

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Glen Lake and Fairway Hills Neighborhood Assessment Participants

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Sponsors and Contributors

- Norfleet Elementary School, Mrs. Lollie Reed, Principal & Staff

Getting Involved

For information about the Glen Lake Neighborhood, contact Kathy Gerhard at (816) 356-3518. For information about neighborhood organization and services for neighborhoods, contact Kansas City Neighborhood Alliance at (816) 753-8600, the City's Neighborhood and Community Services Department at (816) 513-3200, or the Mayor's Neighborhood Advocate Office at (816) 513-3500.

The Glen Lake and Fairway Hills areas are in the 5th Council District. Your City Council Representatives are:

- Councilwoman Becky Nace, Fifth District-at-Large: (816) 513-1633
- Councilman Terry Riley, Fifth District: (816) 513-1629



Acknowledgements

The Honorable Kay Barnes, *Mayor*
Robert L. Collins, *City Manager*

City Council

The Honorable Ed Ford
First District-at-Large

The Honorable Teresa Loar
First District

The Honorable Bonnie Sue Cooper
Second District-at-Large

The Honorable Paul Danaher
Second District

The Honorable Troy Nash
Third District-at-Large

The Honorable Mary Williams-Neal
Third District

The Honorable Evert Asjes III
Fourth District-at-Large

The Honorable Jim Rowland
Fourth District

The Honorable Becky Nace
Fifth District-at-Large

The Honorable Terry Riley
Fifth District

The Honorable Alvin Brooks
Sixth District-at-Large

The Honorable Charles A. Eddy
Sixth District

City Planning and Development Department

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- Denise Phillips, *FOCUS Manager*
- Diane Charity, *Neighborhood Assessment Team Leader*
- Jermine Alberty, Sharon Cheers, Willie Mae Conway, Lindsey Cook, Suzy Latare, John Pajor, *Neighborhood Assessment Team*

City Support

- Officer Brad Anderson, *KCPD South Patrol*
- Gerald Williams, *Long Range Planner, City Planning and Development Department*

SERVICE	AGENCY OR CITY DEPARTMENT	PHONE
City Services	Action Center	513-1313
Abandoned Cars on Private Property	Neighborhood and Community Services	513-9000
Abandoned Cars on Public Property	Kansas City, MO Police Department	234-5000
Abandoned Homes	Neighborhood and Community Services	513-9000
Air Quality	Health Department	513-6314
Animal Control	Neighborhood and Community Services	513-9800
Building Permits	Codes Administration	513-1500
Bulky Item Pick Up	Environmental Management	513-3490
Curb Reconstruction	Public Works	513-2590
Dangerous Buildings/ Demolition	Neighborhood and Community Services	513-9000
Housing Code Violations	Neighborhood and Community Services	513-9000
Illegal Dumping Hotline	Environmental Management	513-3485
Neighborhood Assistance/ Services	Neighborhood and Community Services	513-3265
Paint Program	Neighborhood and Community Services	513-3266
PIAC (Public Improvements Advisory Committee)	Public Works Department	513-2617
Parks and Community Centers	Board of Parks and Recreation	513-7500
Potholes	Public Works - Street and Traffic	513-2777
Senior Citizens Transportation	Share-a-Fare/ATA	842-9070
Sewers - Problems	Water Department After Hours	513-2180 513-2109
Sidewalks - Repair	Public Works	513-2602
Storm Drains	Water Department	513-2180
Street Light Repairs	Kansas City Power and Light	654-1400
Weatherization Program	Housing and Community Development	513-3015

THE VISION OF FOCUS KANSAS CITY

We, as Kansas Citians, envision our city as a people-centered community. From economic development to the readability of street signs, we consider people first. Kansas City shapes and guarantees its future by examining first and foremost the impact of every decision on future generations.

We, as Kansas Citians, are full of hope. We demonstrate this hope through our investment in our families, our homes, our neighborhoods, our schools, our businesses and our city.



For more information about **FOCUS Kansas City**:

- call the office at **513-2822**,
- visit **www.kcmo.org/focus/**, or
- e-mail **focus@kcmo.org**.

To reach the Neighborhood Assessment Team, call **513-2909**.

FOCUS - Forging **O**ur **C**omprehensive **U**rban **S**trategy

