

COUNTRY LANE ESTATES

Neighborhood Assessment Report

Neighborhood Workshop Date: September 28, 2002



FOCUS Kansas City
City Planning and Development Department
City of Kansas City, Missouri

City of Fountains



Heart of the Nation

Kansas City, Missouri Neighborhoods

Country Lane Estates Neighborhood

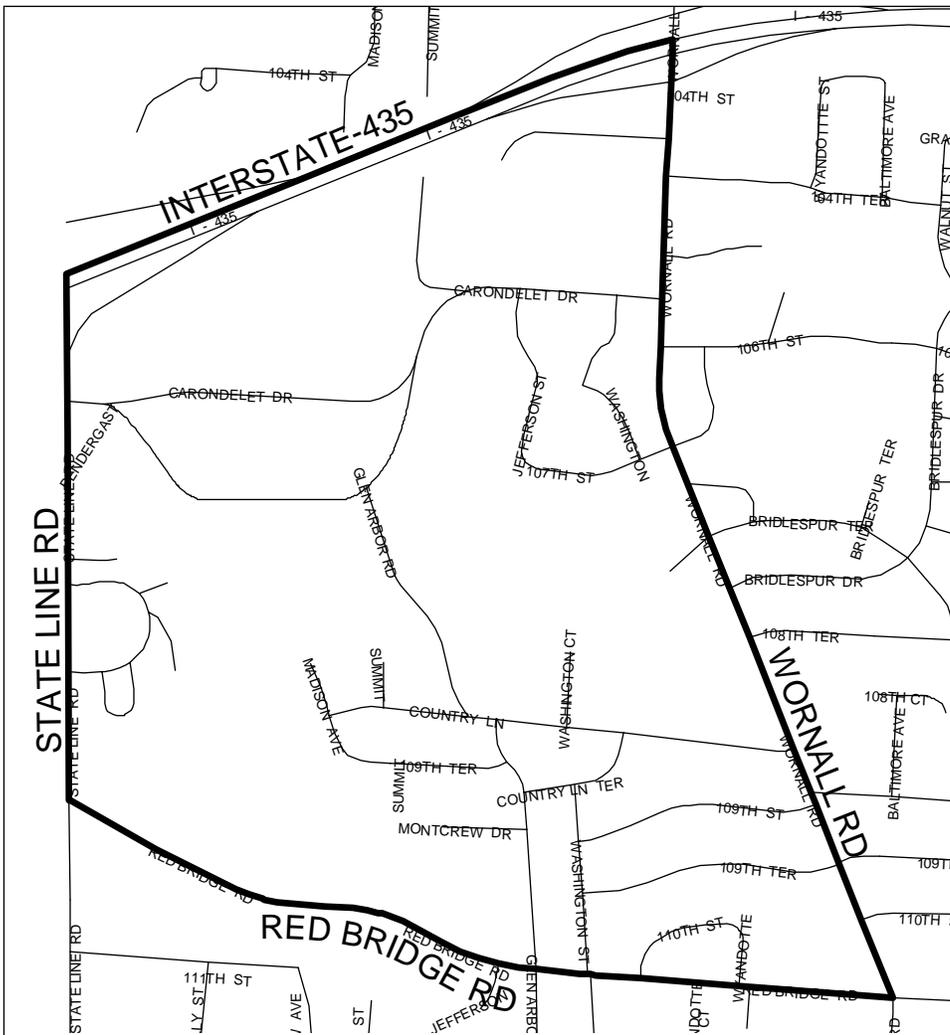
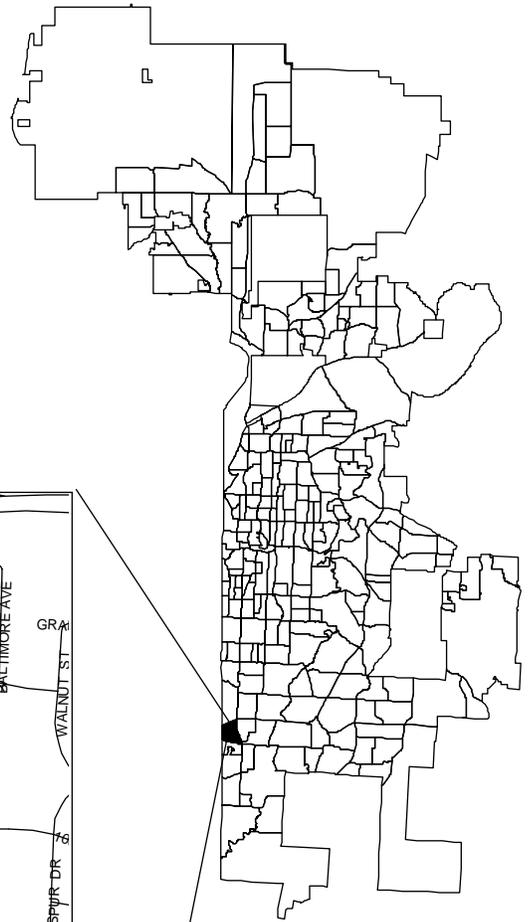


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FOCUS KANSAS CITY AND NEIGHBORHOOD ASSESSMENTS



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FOCUS Kansas City, Kansas City's strategic and comprehensive plan, recognizes that neighborhoods understand best how to direct their own futures. The first initiative in the *FOCUS Neighborhood Prototypes Plan* is a strategic assessment / evaluation that enables a neighborhood to evaluate its strengths and needs. Through the assessment process, a neighborhood can direct its assets towards its most critical needs. The *FOCUS Neighborhood Prototypes Plan* identifies the assessment format.

There were two objectives for these neighborhoods during the self-evaluation:

1. To self-identify its **neighborhood type** from the *FOCUS Neighborhood Prototypes Plan*.
2. To develop **improvement strategies** that will direct neighborhood improvement, a "To Do" list/Action Steps incorporating participation by the neighborhood, community partners, and the City.

The Country Lane Estates area conducted the neighborhood assessment workshop with assistance from City staff. These community members mapped their community, and identified assets and priority issues in their neighborhoods.



Residents share a laugh at the beginning of the FOCUS Neighborhood Assessment workshop

NEIGHBORHOOD TYPE



The FOCUS Neighborhood Prototypes Plan recognizes that not all neighborhoods in Kansas City are the same. The character and condition of where we live varies according to age, history, type of housing and other factors. Each community has different strengths and opportunities. Each has different assets and priorities that drive unique strategies for improvement. FOCUS developed four unique Neighborhood Types that generally describe Kansas City neighborhoods. Each Neighborhood Type suggests what actions are required for an area to become or stay healthy. These four Types (assigned the colors Blue, Orange, Purple and Green in the Neighborhood Assessment workshop) are:

Developing Conservation Stabilization Redeveloping

The Assessment is a beginning point from which the community can move forward and achieve quality living environments through a commitment to continuous improvement. The descriptions for these four Neighborhood Types are contained in the FOCUS Neighborhood Prototypes Plan, Appendix A, "General Neighborhood Description / Types."

In the workshop, participants defined the tools, actions and strategies for improving their community. They will use this information to strategically apply public and private resources in a way that is based on existing conditions, trends, opportunities, strengths and needs. Once other neighborhoods identify their Type, then similarly "typed" Kansas City communities can connect and partner around common issues and projects while assisting each other in developing their organizations.

THE COUNTRY LANE ESTATES PERSPECTIVE



Residents of the Country Lane Estates area came together on Saturday, September 28th at the Red Bridge Church of Christ for their FOCUS Neighborhood Assessment workshop. This Census neighborhood tract is bounded by I-435, Red Bridge Road, State Line Road and Wornall Road, and includes the Country Lane Area Residents Association, or C.L.A.R.A., a long-established organization.

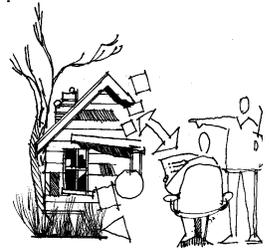
Committed residents came to take part in this important community-building discussion. This self-evaluation workshop was an opportunity for residents to look at the connections between where they live, work and socialize. The participants engaged in a neighborhood mapping exercise, and they discussed challenges and barriers facing their community. They also identified their area's assets, and voted on their Neighborhood Type. Finally, they voted on their priorities.

The Country Lane Estates area is a long-established community. Most of the homes were built in the 1950's through the 1970's; large, mature trees line the streets; and many residents have lived here for 20 to 30 years or more. There are no major streets that cut completely through the neighborhood, and only a few that have direct access to the busy thoroughfares of Wornall Road and Red Bridge Road, contributing to the secluded atmosphere of the area.

Cul-de-sacs and dead-end streets also contribute to the quiet nature of this neighborhood. The cul-de-sac at the north end of Glen Arbor Road is a feature residents want to see preserved and enhanced; it provides easy access to the walking trail just to its west, and is a prime fireworks-watching spot on the Fourth of July.

Neighbors also mentioned the many businesses and institutions in the area as assets: Saint Joseph's Hospital, the Red Bridge Shopping Center, the Red Bridge YMCA, Avila University, Rockhurst University (south campus), Barstow School, and the Red Bridge branch of the Mid-Continent Library are all within easy access of the neighborhood.

As with any other community, this area also has its challenges. Storm water drainage, property maintenance, and traffic issues top their list of the concerns they would like to see addressed. Storm water drainage is especially an issue west of the hills on Country Lane and 109th Terrace, contributing to the consistent potholes (caused in part by water main breaks), large volumes of water running through residents' yards to Indian Creek (just west of the homes), and icy conditions in winter.

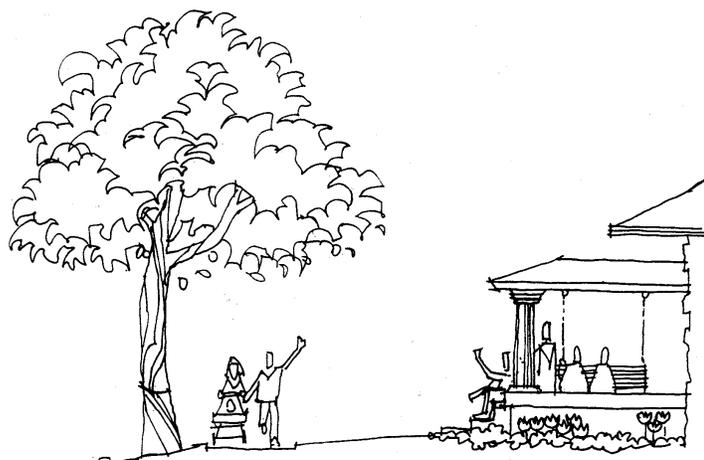


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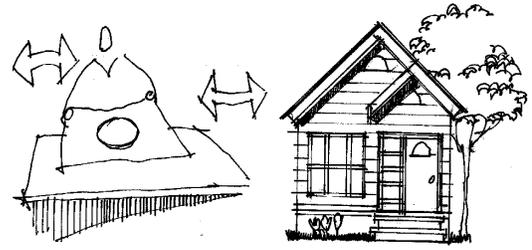
There are four specific spots neighbors would like to see better maintained: the northeast corner of Country Lane and Wornall Road, the piece of property on the west side of Wornall Road just north of the residence at 10808 Wornall Road, the cul-de-sac at the north end of Glen Arbor Road, and the northeast corner of the First Baptist Church property (100 W. Red Bridge Road).

Neighbors are concerned with the high volume of speeding traffic on the two major streets that surround their community - Wornall Road and Red Bridge Road - and some believe this condition will only worsen with more development and the construction of "The Triangle" - formerly the "Grandview Triangle." Residents also are concerned about a much smaller triangle, a traffic island on the east side of Wornall Road at 109th Street. They often see motorists turning east into the north side of this area, intended for westbound traffic to turn north onto Wornall Road. They believe improved signage is called for, in order to prevent accidents.

At the conclusion of the workshop, neighbors were eager to work together and take on some of the challenges they identified during their meeting; as their top priority for themselves, they chose "get together more often as a neighborhood organization." The purpose of this report is to help clarify goals and identify resources. The following page contains the residents' priorities and some possible improvement strategies they suggested. The report also contains the lists of assets, challenges and ideas for improvement that area residents named during the workshop. Finally, a list of frequently used City and agency services is on the inside back cover.



PRIORITIES



At the conclusion of the Country Lane Estates Neighborhood Assessment, participants voted for the issues they most wanted to see addressed from the lists they created. Their top priorities are listed below.

Increase Participation in the Neighborhood

C.L.A.R.A. (Country Lane Area Residents Association) has been established for some time, but meets very infrequently. Neighbors who attended the FOCUS Neighborhood Assessment workshop were eager to meet more often, to discuss concerns, and simply to enjoy each other's company. Some of their suggestions are:

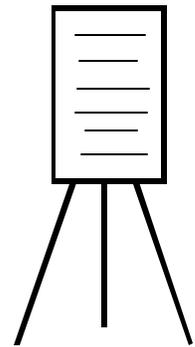
- Get together as a neighborhood association more often, perhaps including having a block party
- Work to keep the neighborhood attractive: pick up trash/leaves and brush, evaluate what sections of streets and/or sidewalk need to be replaced, etc.
- Send a letter to the Board of Elections to change the area's voting location
- Invite Officer Jason Asper (Community Relations Officer for the South Patrol) to neighborhood meetings to discuss safety and crime issues

Address Infrastructure Needs

The physical aspects of an area contribute - either negatively or positively - to the area's safety and security, as well as to the quality of life for the residents. Besides the work neighbors set for themselves to do, they also see an important role for the City to play in keeping their neighborhood in good condition. Their ideas for the City are:

- Improve the condition of streets in the area, including grading and re-surfacing Country Lane west of Summit Street (rather than filling the persistent potholes), improving the ice and snow removal on the hilly portion of Wornall Road (south of I-435 to Carondelet Drive), and applying non-slip material to the hills near this neighborhood on State Line Road, Wornall Road, and Holmes Road
- Address the poor visibility caused by the overgrowth at the NE corner of Country Lane and Wornall Road
- Enforce the speed limit on Wornall Road and Red Bridge Road
- Upgrade the drainage system in the area, including at the bottom of the hill on Madison Avenue (to address the flooding that impacts residents there), cleaning out the ditches on Red Bridge Road at Glen Arbor Road

CHART NOTES



The Country Lane Estates Neighborhood Assessment covered the following area: I-435 to Red Bridge Road and State Line Road to Wornall Road (see map on page 11 for details).

Neighborhood Slogans

The attendees brainstormed several slogans to describe their neighborhood. The slogans helped the participants to identify how they viewed their community. The selected slogans was:

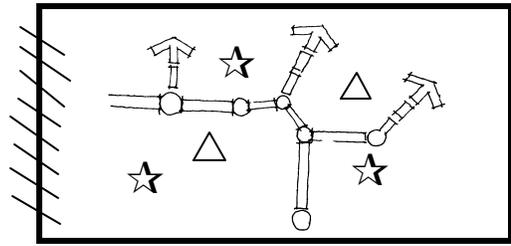
The Countryside of Kansas City

Other suggested slogans:

- C.L.A.R.A. (Country Lane Area Residents Association)
- C.L.A.R.A. Cares
- Home is Where Your Heart Is
- The Bridge to the Future
- Country Lane - Carefree Living



A resident votes for her favorite slogan



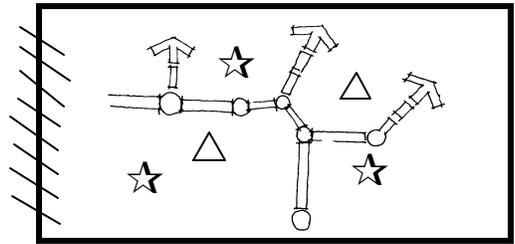
STEP 1: My Neighborhood Is

Workshop participants identified how they experience their neighborhood, and considered those things they want to protect, preserve or enhance. They thought about the landmarks, paths, activity centers, districts, edges or barriers, and features. These were noted on a large map.

- △ **Landmarks** — significant physical objects, like buildings or signs
- ⦚ **Paths** — routes people use to get places
- **Activity Centers** — gathering places to do some activity
- **Districts** — areas of recognizable character
- ▨ **Edges or Barriers** — a limit or boundary that prevents people from enjoying the neighborhood or something in it
- ★ **Features** — things people like and would like to preserve or enhance



Landmark and Activity Center: St. Joseph's Hospital



Landmarks

- St. Joseph's Hospital
- The duck pond at the SW corner of Wornall Road and Red Bridge Road
- The pedestrian crossing signal at 109th Street and Wornall Road
- Country Lane
- I-435
- The large expanse of undeveloped land/wooded area to the north of the neighborhood
- Watts Mill shopping center at 103rd Street and Wornall Road
- The Grand Court retirement community on Wornall Road
- Red Bridge Shopping Center
- The large expanse of undeveloped land/wooded area between Wornall Road and Glen Arbor Road
- State Line Road
- Watts Mill historic site

Paths

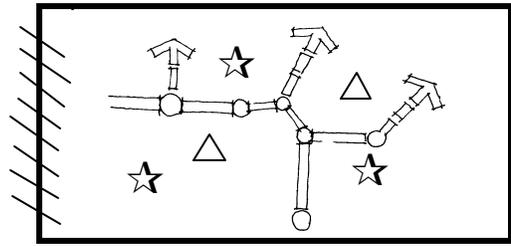
- Wornall Road
- Red Bridge Road
- Walking path on St. Joseph's property, south of Carondelet Drive
- Indian Creek, south of Carondelet Drive and west of Madison Avenue/Montcrew Drive
- State Line Road
- Indian Creek trail, north of I-435

Activity Centers

- St. Joseph's Hospital
- Cul-de-sac at the end of Glen Arbor Road
- Red Bridge Shopping Center

Districts

- Red Bridge Shopping Center



Edges/Barriers

- The pedestrian crossing signal at 109th Street and Wornall Road
- Wornall Road
- Red Bridge Road
- The hills at the west end of both Country Lane and 109th Terrace (icy in the winter)
- I-435
- NE corner of intersection of Country Lane and Wornall Road: overgrown, trash, no sidewalks, signs obstructed, ditch that is slippery in winter
- Potholes on Country Lane near Summit Street
- Overgrown brush, trash at the property just north of 10808 Wornall
- No curbs on Wornall Road
- Many deer in the area
- State Line Road
- Large ditch on both north and south sides of Red Bridge Road, just west of Glen Arbor Road
- NE corner of Summit and Country Lane (can be dangerous in winter if slick, and exacerbated by the hill on Country Lane that begins at this intersection)

Features

- Cul-de-sac at the end of Glen Arbor Road
- The duck pond at the SW corner of Wornall Road and Red Bridge Road
- Walking path on St. Joseph's property, south of Carondelet Drive
- The large expanse of undeveloped land/wooded area to the north of the neighborhood
- Indian Creek, south of Carondelet Drive and west of Madison Avenue/Montcrew Drive
- Watts Mill shopping center at 103rd Street and Wornall Road
- Many deer in the area
- Watts Mill historic site
- Indian Creek trail, north of I-435
- The dead-end streets in the neighborhood

COUNTRY LANE ESTATES IMAGES



**Activity Center
and Feature:**
The cul-de-sac at the north
end of *Glen Arbor Road*



**Landmark,
Activity
Center and
District:**
*The Red Bridge
Shopping Center*



**Landmark and
Feature:**
The "duck pond" on the
property at the southwest
corner of *Red Bridge Road*
and *Wornall Road*

COUNTRY LANE ESTATES IMAGES



Landmark:
The Grand Court
retirement community

Path and Feature:
The St. Joseph's walking path,
south of Carondelet Drive



Paths: Indian Creek
(above) and the bike trail
that runs near it (right)





STEP 2: If I Could Fix One Thing

In every neighborhood there are some things that need to be changed. These issues can inhibit residents from enjoying their neighborhood and from doing the things they like to do. Below is the list of "fixes" that workshop participants said they would like to see in the Country Lane Estates area.

- Address the many sections of sidewalks being uprooted by tree roots
- Control the heavy traffic on Red Bridge Road and Wornall Road (it will only get worse)
- Renters need to be responsible, move their cars off the street (on Country Lane across from Washington Court); this is a narrow street and a car parked on the street makes driving dangerous
- Address the drainage problem that causes constant potholes at the west end of Country Lane
- Improve the signage at the triangle on the east side of Wornall Road at 109th Street (northbound drivers on Wornall Road often north of the triangle instead of south, creating the potential for accidents with westbound drivers on 109th Street)



Residents would like to see the insufficient water mains replaced (they are the cause of these potholes), rather than seeing the potholes filled over and over



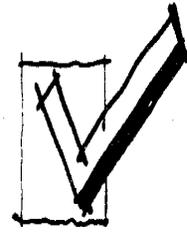
Neighbors want better signage at this traffic triangle on the east side of Wornall Road to prevent accidents



- Clear the obstructions at the NE corner of Country Lane and Wornall Road
- Address the deep drainage ditches at the intersection of Glen Arbor and Red Bridge Road with storm water system improvements
- The City should enforce property maintenance codes with the owners of the property on the west side of Wornall Road just north of 10808 Wornall Road
- Repair the water main at 109th Terrace and Madison Avenue (causes flooding)
- Improve the storm water drainage at the bottom of the hill (west end) of Madison Avenue; water runs from the street between 10838 and 10842 and into the creek
- Change the area's voting location from The Grand Court: there is not sufficient parking for all those who want to vote, perhaps change the site to a local church that would have more open parking during the day
- Address the trash and litter at the Glen Arbor cul-de-sac
- The First Baptist Church should clean up the northwest end of their property - for many years there has been overgrown brush and weeds, as well as dumped debris from the construction of the parking lot from some time ago



Residents would like to see this deep, open ditch at the intersection of Glen Arbor Road and Red Bridge Road improved with updated storm water infrastructure



STEP 3: My Neighborhood's Assets

Workshop participants identified assets in their neighborhood. These qualities include places, groups, organizations, equipment, skills, abilities and any other feature that adds value to the neighborhood.

- Trees
- Large lots
- It's quiet
- The seclusion of the area
- A variety of churches
- The Center School District
- Easy access to major streets
- Central location, easy access to the rest of the city, highways, etc.
- C.L.A.R.A. (Country Lane Area Resident's Association)
- The older, retired people in the neighborhood and the assets and resources they provide as long-term residents
- Convenient to shopping
- The wildlife in the area (deer, squirrels)
- Cultural opportunities offered by Avila University, Rockhurst University, Barstow School
- Many private schools in the area
- The Red Bridge YMCA
- St. Joseph's Hospital
- Red Bridge Shopping Center
- Tom Cosgrove, long-time resident and contact for C.L.A.R.A.
- Mid-Continent Public Library, Red Bridge Branch
- The revitalization of the Ward Parkway Shopping Center, and especially the new Target store
- The small town, community feeling of the neighborhood
- Stability of the neighborhood
- Minor Park (at Red Bridge Road and Holmes Road)
- The fire station at Bannister Road and Holmes Road



Avila University, one of the many organizations offering educational opportunities in the area



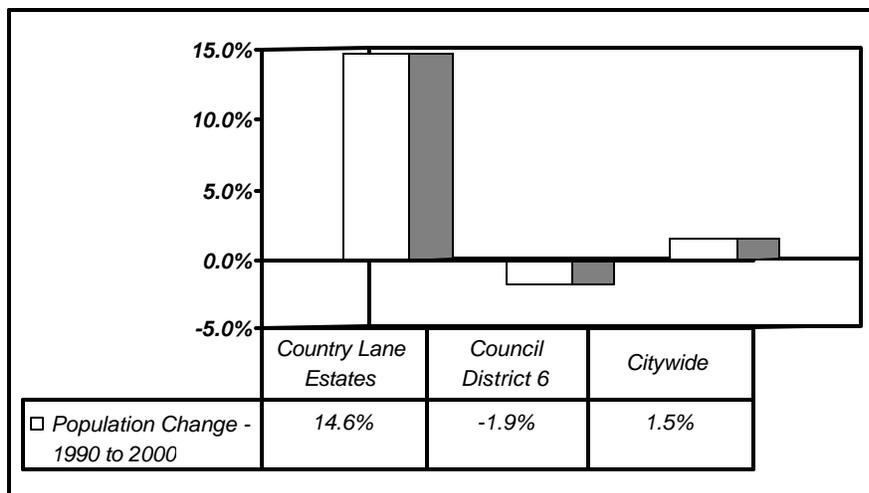
The Red Bridge YMCA



STEP 4: Facts About My Neighborhood

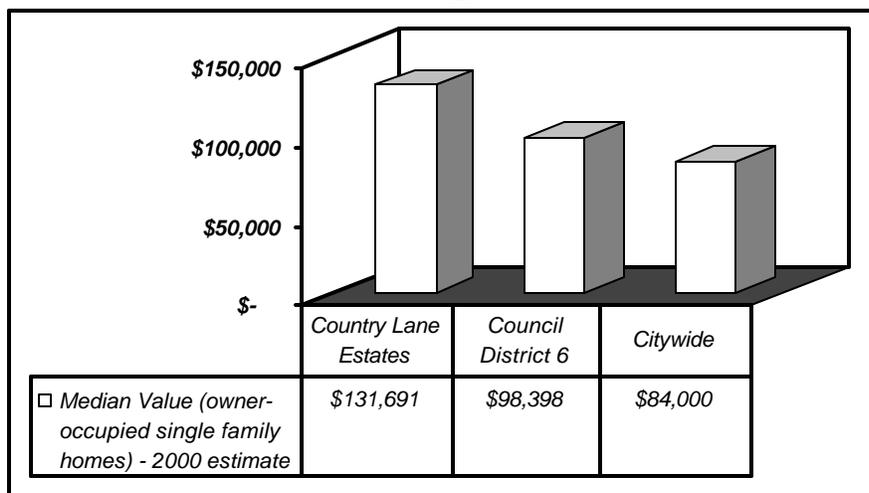
The data presented at the Country Lane Estates Neighborhood Assessment was from both the 1990 and 2000 U.S. Census, and from 2001 information from the Kansas City, Missouri Police Department and the Kansas City, Missouri City Planning and Development Department. Below are the facts the participants said were surprising or noteworthy. (See the neighborhood assessment workbook for more detail.)

Change in Population 1990-2000



Workshop participants stated that the homes on Washington Court and The Grand Court retirement community were constructed during the 1990's, contributing to the increase in population. They also felt the total population (1,684 persons in 2000) seemed low, as did the increase in population, given the many multi-family developments in the area.

Median Value of Housing Units - 2000 estimate



Residents believe the median value of single family homes is closer to \$145,000.



STEP 5: Describing My Neighborhood

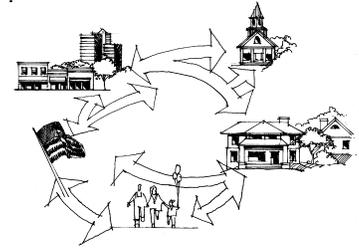
Those who attended the workshop were asked to vote on the Neighborhood Type that best described the area. The unanimous choice was Conservation (Orange).

Conservation

These areas are located throughout the city, potentially in any area built before 1980. They are areas that contain any age and type of development that is good quality with a strong market. For the city, these areas contribute good quality development of any type, for all markets. They also contribute significantly to the City's tax base. The actions needed are to keep these areas stable, and to predict any negative trends beginning so problems do not develop.



A resident votes for the Neighborhood Type she feels best describes the Country Lane Estates area



STEP 6: Making My Neighborhood Better

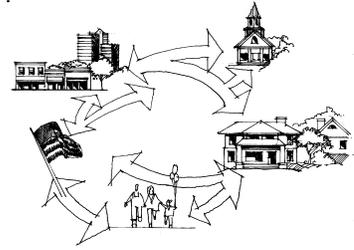
Country Lane Estates neighbors talked about specific actions their community can take to address the issues and challenges identified earlier in the Assessment. They brainstormed ideas, concentrating on those actions that can be performed by the community to improve the neighborhood. They voted on the ideas they most want implemented to make their neighborhood better. Below is a list of all the ideas mentioned by workshop participants, in order of most votes.

Things we can do **Ourselves**:

- Get together as a neighborhood association more often
- Start a neighborhood pick-up of trash, leaves and brush, and recycling (to have these services in a more timely fashion and more economically than from the City)
- Send a letter to the Board of Elections to change the area's voting location
- Organize a neighborhood block party, contact Kansas City Neighborhood Alliance (KCNA) for funding
- Form a committee to evaluate streets in need of repair, tree roots uprooting sidewalks, and erosion issues in the neighborhood
- Keep leaves and brush out of the catch basins to prevent clogging
- Participate in the development approval process, both as individuals and as a group
- Attend the meeting for the installation of new water mains on Washington Street

Things we can do with a **Partner**:

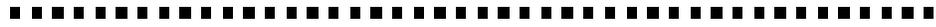
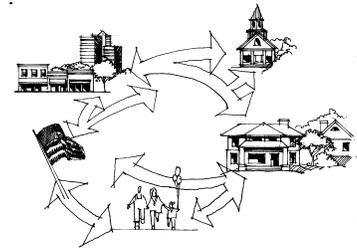
- Invite Officer Jason Asper (Community Relations Officer for the South Patrol) to neighborhood meetings to discuss safety and crime issues



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Things the **City** should do:

- Grade and re-surface Country Lane west of Summit Street rather than filling the persistent potholes
- Improve the ice and snow removal on the hilly portion of Wornall Road (south of I-435 to Carondelet Drive), and apply non-slip material to the hills on State Line Road, Wornall Road, and Holmes Road
- Address the poor visibility caused by the overgrowth at the NE corner of Country Lane and Wornall Road
- Enforce the speed limit on Wornall Road
- Enlarge the drainage system at the bottom of the hill on Madison Avenue to address the flooding that impacts residents there
- Clean out the ditches on Red Bridge Road at Glen Arbor Road
- Enforce/lower the speed limit on Red Bridge Road from State Line Road to Wornall Road
- Install directional signage at the triangle island on the east side of Wornall Road at 109th Street
- Reconfigure the intersection of Red Bridge Road and Wornall Road
- Carefully replace the broken sidewalks (preserving the large, mature trees)

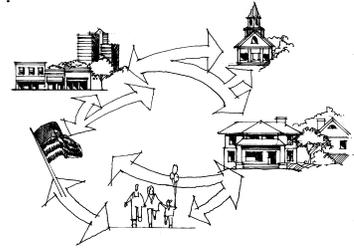


Follow-up Information

This information was provided to those who attended the workshop and/or called requesting information.

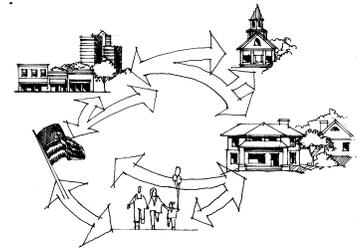
Infrastructure:

- **Curbs/sidewalks/storm drain installation:** Citizens may seek public improvements via PIAC (Public Improvements Advisory Committee) requests. The deadline is August 30th of each year. You may call the Public Works Department at 513-2617 for a project request form, or call your 6th District PIAC Representatives: Mike Graf, 8717 E. 109th Terrace, Kansas City, MO 64134, 331-3800 (Business); Lou Austin, 5904 E. Bannister Road, Kansas City, MO 64134, 765-3900 (Business).
- **Grading/resurfacing streets:** Each year, the Street Preservation Section of the Public Works Department performs a visual inspection of streets to determine their condition. If you would like to know your street's rating or request that your street be rated, or if you have any questions about this process, please call Jeff Martin, Street Preservation Engineer, at 513-9450. Additionally, Public Works is in the process of identifying areas of the City where rough coatings or "slurries" should be applied to assist with traction in winter months; you may also call Jeff about this issue.
- **Water lines/water pressure:** The City's Water Services Department uses a priority system to rank water line replacement, based on a water line's break history. When the following guidelines are met, the line is considered for replacement: 8 breaks per mile of water main per year for a period of 3 consecutive years, or 24 breaks in 3 years. If you have any questions about this priority system, or about the break history in your area, call Michelle Giele, Water Services Engineer, at 513-2211.



Neighborhood Quality:

- **Clean Sweep:** Clean Sweep is a collaborative effort between several City Departments, and coordinated by the Environmental Management Department, to help neighborhoods clean up and maintain their community. The neighborhood selects from a menu of options (tree trimming, pothole repair, etc.), and the Environmental Management Department provides dumpsters (one for leaves and brush, and one for trash). To get involved, call Carolyn George at 513-3474.
- **Partners for Parks:** The City's Parks and Recreation Department offers the Partners for Parks program as an opportunity to help with the maintenance of Kansas City's parks. Call April McCrary at 513-9585 for more information.
- **Tree trimming:** Call the Action Center at 513-1313. You may also call the Street Tree Service number directly (513-9550) and request that street trees be trimmed.
- **Adopt-A-Street:** This free City program, through the Street and Traffic Division of the Public Works Department, helps neighbors keep their communities clean, and provides some clean-up supplies. Contact Nanci Regan at 513-2659 for more information.
- **Walkability:** The City Planning and Development Department is working on a walkability study. Contact John Sims at 513-2825 for more information. Additionally, the Mid-America Regional Council created a study for local governments called "Creating Walkable Communities." Go to www.marc.org/ then click on Publications and look for that title.
- **Speeding:** Call the KCMO Police Department's Traffic Division at 842-8180 to request attention at a specific spot. You may also speak to the officers about borrowing the Department's radar/speed display board. To request a traffic study (to determine if the speed limit should be changed, and/or if other traffic calming measures such as signs or speed humps are warranted), call Romero Geroche, the Street and Traffic engineer responsible for the portion of the City south of 59th Street, at 513-2663.
- **Neighborhood Watch:** Contact the KCPD South Patrol's Community Officer at 672-2828 for information about creating a Neighborhood Watch group, asking for a roll call in your neighborhood, etc.



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Miscellaneous:

- Block parties: Kansas City Neighborhood Alliance (KCNA) offers \$100 for block parties; call (816) 753-8600 for more information.
- Notification of development proposals: Write to Patty Noll, 15th Floor City Hall, 414 East 12th Street, Kansas City, MO 64106 to have your name (or that of your association) added to the contact mailing list.
- The Neighborhood Assessment map on the City's web site: This map (showing the completed Neighborhood Assessments and their corresponding Neighborhood Type color) is not currently on the web site. This feature may be added at the completion of the project.
- Alternative voting location: During the Country Lane Estates Neighborhood Assessment, some residents expressed an interest in having their voting location changed. Here is the list of area churches I contacted as potential sites for the workshop, and a contact name if I had one: First Baptist Church, 942-1866 (Leslie); Red Bridge Christian Church, 942-2684; St. Peter's Episcopal Church, 942-1066 (Margaret Heckendorn); Red Bridge Church of Christ, 941-0680 (Leila); First Church of the Nazarene, 942-9022 (Jolene)
- Sign-in sheets from the workshop: Please contact me at 513-2911 or suzy_latare@kcmo.org if you would like a copy of the sign-in sheet from the workshop, in order to facilitate more neighborhood meetings.

Twelve Ways to Improve Your Neighborhood Right Now!

The KC Safe City Initiative encourages neighborhoods to adopt the following ideas for increased safety and involvement, which are based upon the KC Safe City Initiative Principles.

- 1. Report crime promptly.** Neighbors sometimes don't report criminal activity because they don't want to bother the police; they assume police are too short-staffed to respond, or they believe that there isn't much an officer can (or will) do about a given problem anyway. Whether the issue is graffiti, petty vandalism, or something much more serious, police cannot act without first hearing about the problem from citizens.
- 2. Report nuisances and other non-criminal problems promptly.**
- 3. Take away the opportunity for crime.** Lock your car and never leave valuables, even for a few minutes, in the car where would-be thieves might see them. Trim bushes or trees on your property that offer too-convenient hiding places. Make your front porch visible and make sure your home looks like someone lives there.
- 4. Meet the youth who live on your block and greet them by name.** This ensures that each adult is better able to help in an emergency and is better prepared to discuss problems immediately as they arise.
- 5. Make a list of the names and phone numbers of every neighbor on your block.** Unless you know neighbors' names and numbers, you can't call them about a concern or let them know about a neighborhood problem.
- 6. Make a list of landlords in your area.** As owners of property in the community, landlords are responsible to the neighborhood and most are rightly concerned about the health of the community in which their properties stand.
- 7. Turn your porch light on.** Crime tends to decline in neighborhoods that are well lit. Turning on porch lights is a simple way to start this process.
- 8. Walk around the block.** It sounds simple enough, but neighbors benefit over time when more responsible citizens walk about more (particularly those who are comfortable doing it) at night, every night, around their block.
- 9. Drive slowly on neighborhood streets.** You can take the lead in slowing down traffic in your neighborhood and those around you.
- 10. Pick up the litter near your home, even if you didn't put it there.** You can help stop the growth of trash in your neighborhood by taking away the existing litter that attracts it.
- 11. Stay where you are.** Stable neighborhoods are built on the commitment of long term residents who would rather live in a healthy community than move to a bigger house.
- 12. Help your neighborhood association or similar groups.** If leadership isn't your desire, at least make sure someone in your household attends local neighborhood association meetings. You'll be kept better informed of the issues facing the neighborhood and how you can help and, perhaps more importantly, you'll have the chance to shape, guide, and participate in the future of your neighborhood.

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Sponsors and Contributors

- Red Bridge Church of Christ
- Einstein Brothers Bagels

Getting Involved

For information about the Country Lane Area Residents Association, call Tom Cosgrove at (816) 942-5715. For information about neighborhood organization, contact Kansas City Neighborhood Alliance at (816) 753-8600, the City's Neighborhood and Community Services Department at (816) 513-3200, or the Mayor's Neighborhood Advocate Office at (816) 513-3500.

The Country Lane Estates area is in the 6th Council District. Your City Council Representatives are:

- Councilman Alvin Brooks, Sixth District-at-Large: (816) 513-1602
- Councilman Charles Eddy, Sixth District: (816) 513-1615



Acknowledgements

The Honorable Kay Barnes, *Mayor*
Robert L. Collins, *City Manager*

City Council

The Honorable Ed Ford
First District-at-Large

The Honorable Teresa Loar
First District

The Honorable Bonnie Sue Cooper
Second District-at-Large

The Honorable Paul Danaher
Second District

The Honorable Troy Nash
Third District-at-Large

The Honorable Mary Williams-Neal
Third District

The Honorable Evert Asjes III
Fourth District-at-Large

The Honorable Jim Rowland
Fourth District

The Honorable Becky Nace
Fifth District-at-Large

The Honorable Terry Riley
Fifth District

The Honorable Alvin Brooks
Sixth District-at-Large

The Honorable Charles A. Eddy
Sixth District

City Planning and Development Department

- Vicki Noteis, AIA, *Director*
- Denise Phillips, *FOCUS Manager*
- Diane Charity, *Neighborhood Assessment Team Leader*
- Jermine Alberty, Sharon Cheers, Willie Mae Conway, Lindsey Cook, Suzy Latare, John Pajor, *Neighborhood Assessment Team*

City Support

- Officer Jason Asper, *KCPD South Patrol Community Relations Officer*
- Gerald Williams, *Long Range Planner, City Planning and Development Department*

SERVICE	AGENCY OR CITY DEPARTMENT	PHONE
City Services	Action Center	513-1313
Abandoned Cars on Private Property	Neighborhood and Community Services	513-9000
Abandoned Cars on Public Property	Kansas City, MO Police Department	234-5000
Abandoned Homes	Neighborhood and Community Services	513-9000
Air Quality	Health Department	513-6314
Animal Control	Neighborhood and Community Services	513-9800
Building Permits	Codes Administration	513-1500
Bulky Item Pick Up	Environmental Management	513-3490
Curb Reconstruction	Public Works	513-2590
Dangerous Buildings/ Demolition	Neighborhood and Community Services	513-9000
Housing Code Violations	Neighborhood and Community Services	513-9000
Illegal Dumping Hotline	Environmental Management	513-3485
Neighborhood Assistance/ Services	Neighborhood and Community Services	513-3265
Paint Program	Neighborhood and Community Services	513-3266
PIAC (Public Improvements Advisory Committee)	Public Works Department	513-2617
Parks and Community Centers	Board of Parks and Recreation	513-7500
Potholes	Public Works - Street and Traffic	513-2777
Senior Citizens Transportation	Share-a-Fare/ATA	842-9070
Sewers - Problems	Water Department After Hours	513-2180 513-2109
Sidewalks - Repair	Public Works	513-2602
Storm Drains	Water Department	513-2180
Street Light Repairs	Kansas City Power and Light	654-1400
Weatherization Program	Housing and Community Development	513-3015

THE VISION OF FOCUS KANSAS CITY

We, as Kansas Citians, envision our city as a people-centered community. From economic development to the readability of street signs, we consider people first. Kansas City shapes and guarantees its future by examining first and foremost the impact of every decision on future generations.

We, as Kansas Citians, are full of hope. We demonstrate this hope through our investment in our families, our homes, our neighborhoods, our schools, our businesses and our city.



For more information about **FOCUS Kansas City**:

- call the office at **513-2822**,
- visit **www.kcmo.org/focus/**, or
- e-mail **focus@kcmo.org**.

To reach the Neighborhood Assessment Team, call **513-2909**.

FOCUS - **F**orging **O**ur **C**omprehensive **U**rban **S**trategy

