

SUNSET HILL WEST AND WARD ESTATES

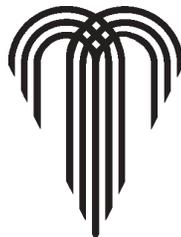
Neighborhood Assessment Report

Neighborhood Workshop Date: February 16, 2002



FOCUS Kansas City
City Planning and Development Department
City of Kansas City, Missouri

City of Fountains



Heart of the Nation

Kansas City, Missouri Neighborhoods

Sunset Hill West and Ward Estates



TABLE OF CONTENTS



FOCUS Kansas City and Neighborhood Assessments.....	2
Sunset Hill West and Ward Estates Perspective.....	4
Sunset Hill West and Ward Estates Priorities.....	6
Chart Notes:	
Slogans.....	7
Step 1: My Neighborhood I s.....	8
Step 2: I f I Could Fix One Thing.....	13
Step 3: My Neighborhood's Assets.....	14
Step 4: Facts About My Neighborhood.....	16
Step 5: Describing My Neighborhood.....	19
Step 6: Making My Neighborhood Better.....	20
Follow-up I nformation.....	23
Participants, Sponsors and Contributors, Getting I nvolved.....	25
Acknowledgements.....	26

FOCUS KANSAS CITY AND NEIGHBORHOOD ASSESSMENTS



FOCUS Kansas City, Kansas City's strategic and comprehensive plan, recognizes that neighborhoods understand best how to direct their own futures. The first initiative in the *FOCUS Neighborhood Prototypes Plan* is a strategic assessment / evaluation that enables a neighborhood to evaluate its strengths and needs. Through the assessment process, a neighborhood can direct its assets towards its most critical needs. The *FOCUS Neighborhood Prototypes Plan* identifies the assessment format.

There were two objectives for these neighborhoods during the self-evaluation:

1. To self-identify its **neighborhood type** from the *FOCUS Neighborhood Prototypes Plan*.
2. To develop **improvement strategies** that will direct neighborhood improvement, a "To Do" list/Action Steps incorporating participation by the neighborhood, community partners, and the City.

The Sunset Hill West and Ward Estates neighborhoods conducted the neighborhood assessment workshop with assistance from City staff. Residents, business people and people who work in local institutions provided input. These community members mapped their community, and identified assets and priority issues in their neighborhoods.



NEIGHBORHOOD TYPE

The FOCUS Neighborhood Prototypes Plan recognizes that not all neighborhoods in Kansas City are the same. The character and condition of where we live varies according to age, history, type of housing and other factors. Each community has different strengths and opportunities. Each has different assets and priorities that drive unique strategies for improvement. FOCUS developed four unique Neighborhood Types that generally describe Kansas City neighborhoods. Each Neighborhood Type suggests what actions are required for an area to become or stay healthy. These four Types (assigned the colors Blue, Orange, Purple and Green in the Neighborhood Assessment workshop) are:

Developing Conservation Stabilization Redeveloping

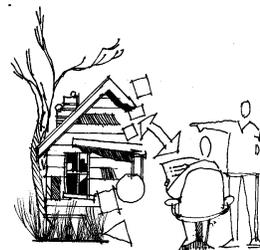
The Assessment is a beginning point from which the community can move forward and achieve quality living environments through a commitment to continuous improvement. The descriptions for these four Neighborhood Types are contained in the *FOCUS Neighborhood Prototypes Plan*, Appendix A, "General Neighborhood Description / Types."

In the workshop, participants defined the tools, actions and strategies for improving their community. They will use this information to strategically apply public and private resources in a way that is based on existing conditions, trends, opportunities, strengths and needs. Once other neighborhoods identify their Type, then similarly "typed" Kansas City communities can connect and partner around common issues and projects while assisting each other in developing their organizations.



Workshop participants discuss how they experience their neighborhoods

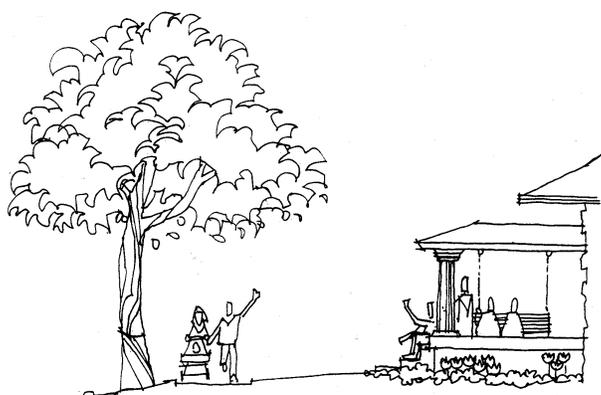
THE SUNSET HILL WEST AND WARD ESTATES PERSPECTIVE



On Saturday, February 16, 2002, residents of the Sunset Hill West and Ward Estates neighborhoods came together at the Country Club United Methodist Church for their FOCUS Neighborhood Assessment workshop. The boundaries of Sunset Hill West are Brush Creek to 59th Street and State Line Road to Ward Parkway, and the boundaries of Ward Estates are 55th Street to 57th Street and Ward Parkway to Wornall Road.

Committed residents from both neighborhoods came to take part in this important community-building discussion, one that had to be rescheduled because of the prior week's severe ice storm and the resulting power outages across the area. This self-evaluation workshop was an opportunity for residents to look at the connections between where they live, work and socialize. The participants engaged in a neighborhood mapping exercise, and they discussed challenges and barriers facing their neighborhood. They also identified the assets in their community and voted on their Neighborhood Type. Finally, they voted on their priorities for their neighborhoods.

Neighbors spoke about the many strengths in their community. First and foremost is the area itself. These neighborhoods are filled with historic, graceful and beautifully maintained homes. Just to the north of the Ward Estates neighborhood boundary, at 1032 W. 55th Street, is the former Ward home, built in 1871 and listed on February 17, 1978 on the National Register of Historic Places as the Seth E. Ward Homestead. Additionally, this home was also listed on the Kansas City Register of Historic Places as the Seth Ward Residence on January 10, 1985. An interesting piece of local lore is that original residents of the Ward Homestead were slave owners, and the residents of the home just to the west were part of the Underground Railroad. (This would have had to be an older home that was razed, because the house currently to the west of the Ward Homestead was built in 1913.)





.....

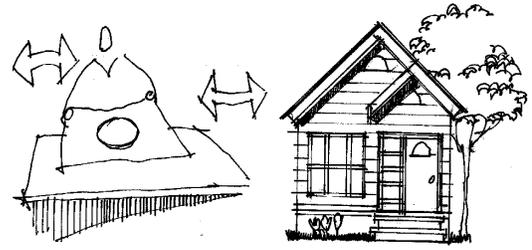
The location of the neighborhoods in the heart of the city was an asset that all agreed upon. Proximity to the Plaza, Westport and Downtown makes for easy access to shopping, entertainment and other amenities. Most of those who live in this area could choose to build new homes in other parts of the city, but they instead choose to stay in some of Kansas City's most established neighborhoods and contribute to the stability of the original urban center of the city. Ward Parkway was also mentioned as a valuable asset, one that residents want to see preserved. The Parkway, with its expansive median, varied sculptures, fountains and lovely landscaping, has even been featured on Home and Garden Television for its outstanding beauty and for being one of very few such built environments in the country.

Neighbors also expressed some concerns about their area, especially about infrastructure. Residents would like to see streets improved, including new curbs and sidewalks, throughout the two neighborhoods. In Ward Estates, the curbs on the north/south streets have been transformed into ditches due to repeated paving. There are also several areas in Sunset Hill West that need updated curbs and/or sidewalks.

Another issue of concern is flooding. After a heavy rain, the basements in several homes in Ward Estates flood, which causes damage to those basements as well as major inconveniences. Vermin that come up from storm sewers can also be a problem in these cases. Neighbors would like the problem of too-small water lines in the area addressed soon and on a wide scale, and also want to see the improvements to Brush Creek around State Line made as planned.

The purpose of this report is to help clarify goals and identify resources. The following page contains the residents' priorities and some possible improvement strategies. The report also contains the lists of assets, challenges and ideas for improvement that area residents named during the workshop. (Unless one of the neighborhoods is specified, the items on the lists are of concern to both neighborhoods.) Finally, a list of frequently used City and agency services is on the inside back cover.

PRIORITIES



Sunset Hill West and Ward Estates neighbors named the following priority issues:

Build Community Within the Neighborhoods

During the workshop, neighbors discussed the issue of building community between residents. They recognized that even though things are for the most part going well in their neighborhoods, getting to know each other better and working together would further enhance their quality of life. Some of their suggestions are:

- Re-establish the Neighborhood Association in Sunset Hill West, and establish a neighborhood database that would include the names of each resident, hobbies and interests, a photo of the house, etc. so that neighbors can get to know each other better
- Take more precautions to deter residential break-ins, such as getting to know our neighbors, working with the Police Department, Crime Patrol, getting big dogs and joining the Westport Crime Commission's Telephone Action Network
- Establish homes/neighborhood association web sites through vicina.com or neighborhoodlink.com

Become More Involved in the Community at Large

Those present at the neighborhood assessment workshop also expressed a sincere interest in using the resources they have to help improve the community around them. Their ideas are:

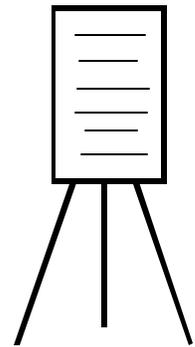
- Find a role for the community to play in improving the quality of the Kansas City public schools, in part by working with the established mentoring program for the William Cullen Bryant Elementary School that Country Club United Methodist Church provides
- Work with the Parks and Recreation Department on projects: make improvements to Loose Park through Partners for Parks (such as monitoring the water quality of the lake, which is often murky); work with the City Forester and the Kessler Society program to get new trees (and training about their care) for the parkways in the neighborhoods, including trees lost in the 2002 ice storm
- Expand relationships with other neighborhoods

Improve Neighborhood Infrastructure

Both neighborhoods would like to see the City make basic improvements to the area. Their priorities are:

- Repair streets and curbs in both Sunset Hill West and Ward Estates (Sunset Hill West would pay for their curbs to be re-done if the City will repair the streets)
- Repair storm sewers and address the flooding problems in the area

CHART NOTES



The Sunset Hill West and Ward Estates Neighborhood Assessment covered the following areas: Sunset Hill West - Brush Creek to 59th Street and State Line Road to Ward Parkway; Ward Estates - 55th Street to 57th Street and Ward Parkway to Wornall Road.

Neighborhood Slogans

The attendees brainstormed several slogans to describe their neighborhood. The slogans helped the participants to identify how they viewed their community. The selected slogan was:

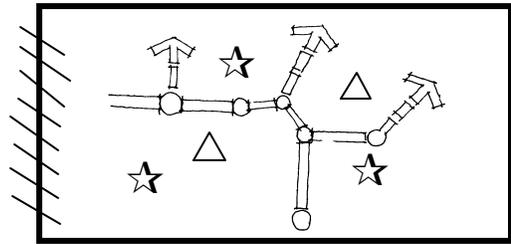
A Neighborhood Where You Can Live Forever

Other suggested slogans:

- Heritage Revitalized
- Ward Estates - From the Cradle to the Grave
- Neighborhood for All Ages



A workshop participant carefully considers his choices for a neighborhood slogan



STEP 1: My Neighborhood Is

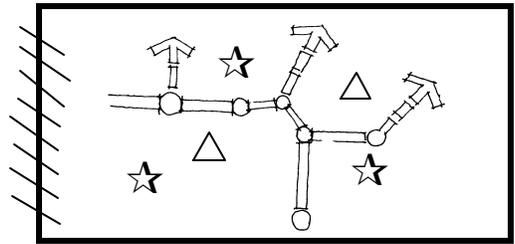
Workshop participants identified how they experience their neighborhood, and considered those things they want to protect, preserve or enhance. They thought about the landmarks, paths, activity centers, districts, edges or barriers, and features. These were noted on a wall map.

- △ **Landmarks** — significant physical objects, like buildings or signs
- ⦚ **Paths** — routes people use to get places
- **Activity Centers** — gathering places to do some activity
- **Districts** — areas of recognizable character
- ▨ **Edges or Barriers** — a limit or boundary that prevents people from enjoying the neighborhood or something in it
- ★ **Features** — things people like and would like to preserve or enhance



Landmark, Path and Activity Center: Ward Parkway, with features such green space, fountains and statues, like this one of a golden eagle at 67th Street (right)





Landmarks

- Battle of Westport marker, SE corner of 56th St. and Pennsylvania
- Ward Parkway
- The structures in the median of Ward Parkway, including the golden eagle at 67th Street
- The Plaza
- Loose Park
- Neighborhood markers along Ward Parkway
- The Ward Homestead (the original house to the west of the Ward home may have been part of the Underground Railroad)

Paths

- Ward Parkway
- The trails in Loose Park
- Sidewalks throughout the neighborhoods
- Trolley Track Trail

Activity Centers

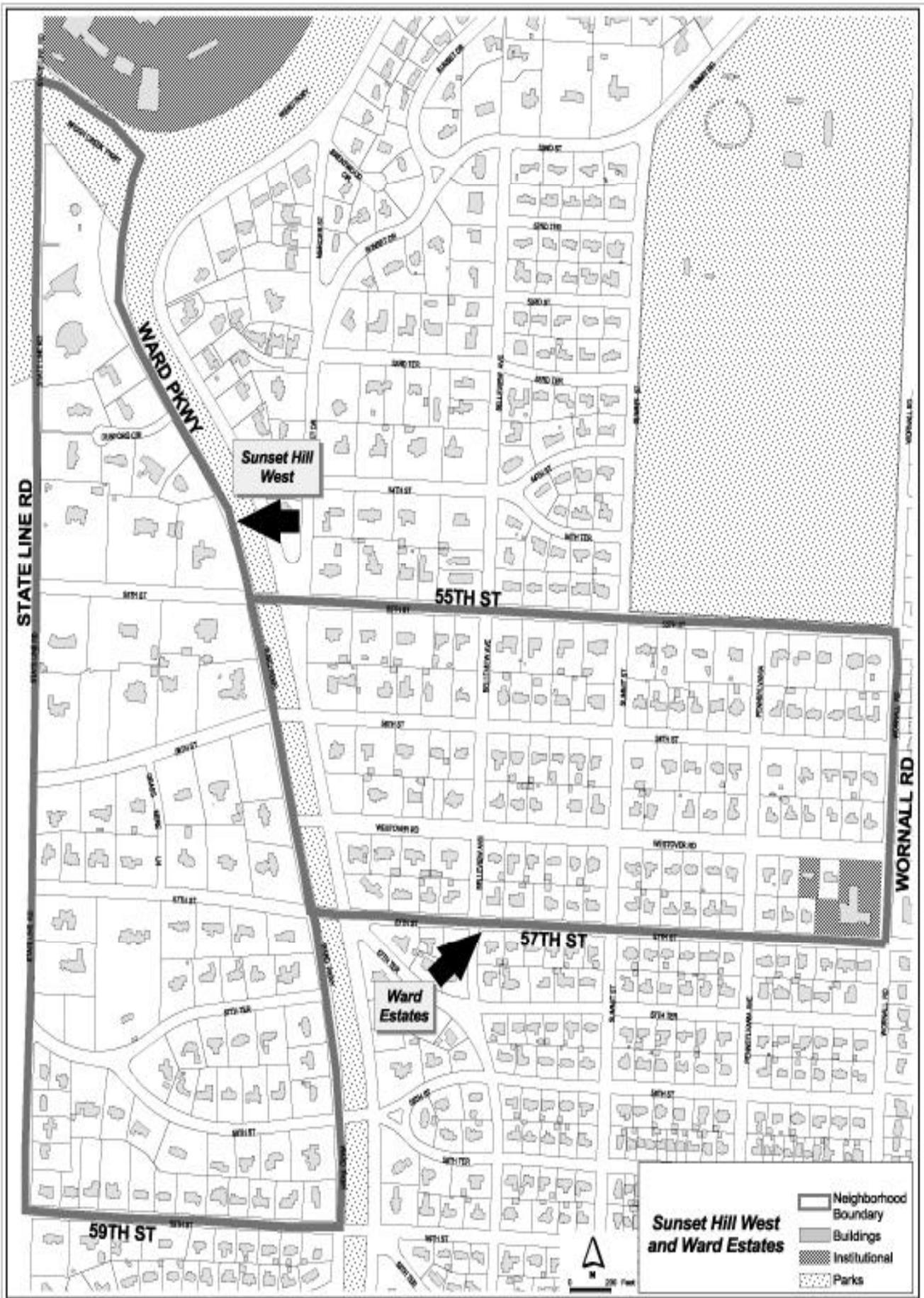
- The median in Ward Parkway
- The Plaza
- Loose Park
- The Carriage Club

Districts

- The Plaza
- Brookside shopping area
- The Crestwood Shops

Features

- The Plaza
- Loose Park
- The many trees in the neighborhoods
- Brookside shopping area
- The Crestwood Shops
- Trolley Track Trail



10 Sunset Hill West and Ward Estates

SUNSET HILL WEST AND WARD ESTATES IMAGES



Landmark: The Ward Homestead at 1032 W. 55th Street, on both the National and Kansas City Registers of Historic Places



Landmark, Path, Activity Center, and Feature: Loose Park



The Japanese Consulate
is at 1055 W 55th Street

SUNSET HILL WEST AND WARD ESTATES IMAGES



Landmark: Battle of Westport marker, SE corner of 56th Street and Pennsylvania



Activity Center: The Carriage Club at 5301 State Line Road



Feature: some of the many mature trees in the area, along Westover Road



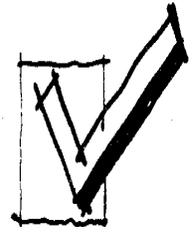
STEP 2: If I Could Fix One Thing

In every neighborhood there are some things that need to be changed. These issues can inhibit residents from enjoying their neighborhood and from doing the things they like to do. Below is the list of “fixes” that workshop participants said they would like to see in the Sunset Hill West and Ward Estates neighborhoods.

- Repair curbs/sidewalks/streets on W 57th Street, 57th Terr., and 58th Street in Sunset Hill West, and throughout Ward Estates
- Address the flooding of storm water from Brush Creek during heavy rains (several residents in Ward Estates have flooded basements when this happens)
- Bury utility lines
- Complete the improvements to Brush Creek around State Line and Ward Parkway
- Address the issue of roaming dogs in Ward Estates
- Prohibit door-to-door solicitation – it’s an invasion of privacy, neighbors shouldn’t have to post signs in order for uninvited people to stay off their yards



Residents would like to see streets such as Belleview in Ward Estates improved (streets graded, curbs and sidewalks replaced); the curbs have become ditches, often filling with debris



STEP 3: My Neighborhood's Assets

Workshop participants identified assets in their neighborhood. These qualities include places, groups, organizations, equipment, skills, abilities and any other feature that adds value to the neighborhood.

- The many churches in the area: Country Club Christian, Second Presbyterian, Central United Methodist, St. John's United Methodist, Meyer Boulevard United Methodist, St. Andrew's Episcopal, Country Club United Methodist, Visitation
- The many schools in the area: St. Teresa's Academy, Bryant Elementary (neighbors love the May Day baskets and Valentines from the children), Visitation School, Pembroke Hill
- Dr. Edith Coleman, principal of Bryant Elementary School
- Sherry Webster, real estate agent in Ward Estates who promotes the neighborhood
- Laura Bluhm, President of the Ward Estates Homes Association
- Interested residents in Sunset Hill West who want to revitalize the neighborhood association
- The quality of the people, and the many generations represented in the area



Bryant Elementary School, at 319 Westover Road, is a neighborhood asset that residents are proud of; they want to expand the partnership between the school and the neighborhoods



- The beauty of the neighborhood: the large trees, wide streets, good planning, the feeling of being at home
- Loose Park
- The median in Ward Parkway (it is multi-use - residents use it for walking, playing ball, etc.)
- People who take care of their homes - most homes are very well-maintained
- The neighborhood is constantly revitalizing itself with new people
- The people who choose to invest in homes here, rather than in other areas of the city
- Diverse housing stock with much character, and the retention of these houses
- Large lots
- Support from the Metro Patrol Division of the Kansas City, Missouri Police Department (the community police officers attend block parties, and coordinate a Christmas gift donation project)
- A neighbor in Ward Estates who gives out popsicles in the summer to anyone, regardless of age



The homes in the Sunset Hill West and Ward Estates neighborhoods are some of the largest - and loveliest - in Kansas City

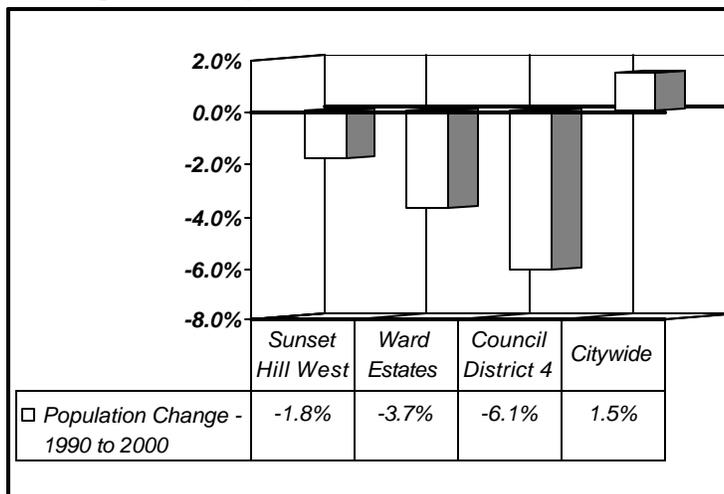




STEP 4: Facts About My Neighborhood

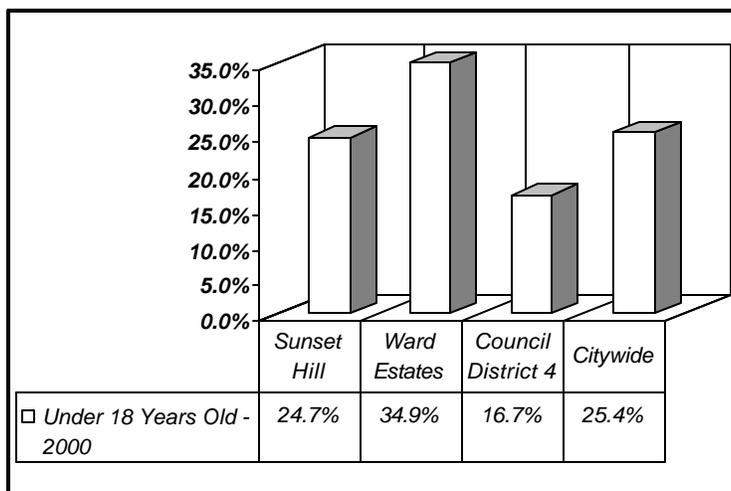
The data presented at the Sunset Hill West and Ward Estates Neighborhood Assessment was from both the 1990 and 2000 U.S. Census, and from 2000 information from the Kansas City, Missouri Police Department and the Kansas City, Missouri City Planning and Development Department. Below are the facts the participants said were surprising or noteworthy. (See the neighborhood assessment workbook for more detail.)

Change in Population 1990-2000



Attendees stated that smaller family sizes in the area may account for population change.

Persons Under 18 Years Old - 2000

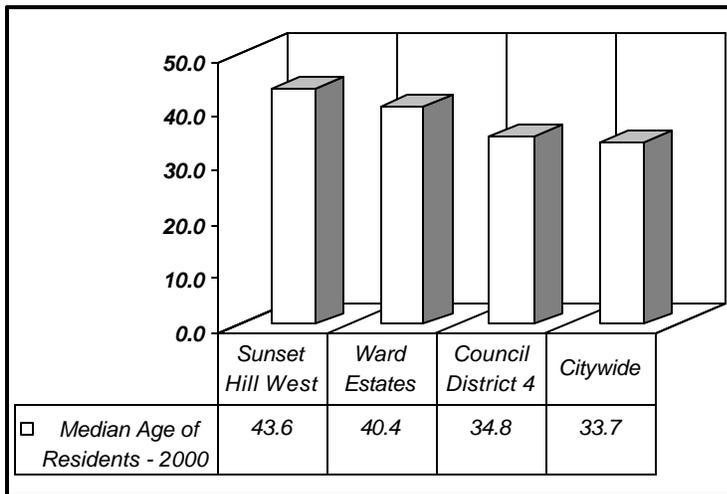


Residents feel that there are more children in the neighborhoods than the data shows.



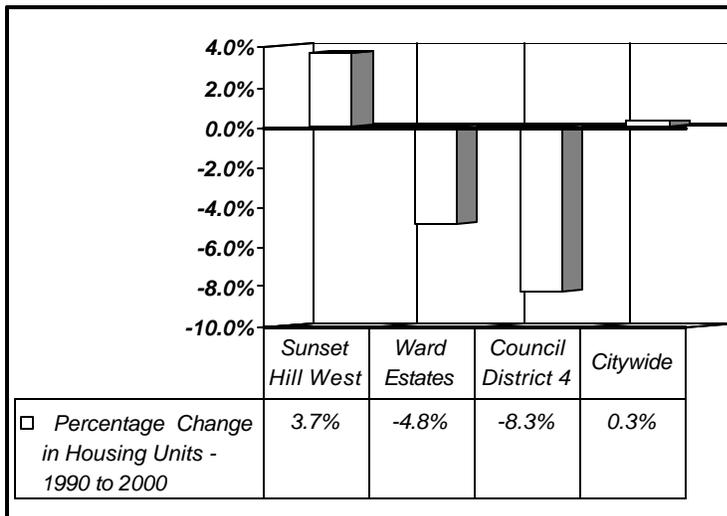
.....

Median Age - 2000



Neighbors believe that the median age in their area is higher because people stay in their homes longer.

Change in Number of Housing Units 1990-2000

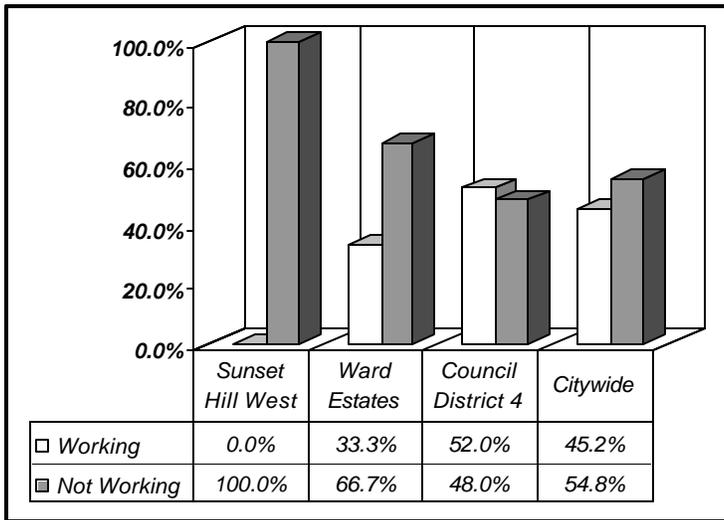


Participants weren't sure why the data showed an increase in housing in Sunset Hill West (one new house has been built, but another was razed on the same property). In Ward Estates, carriage homes are being used for living quarters, but the Ward Estates Homes Association covenants do not allow this.



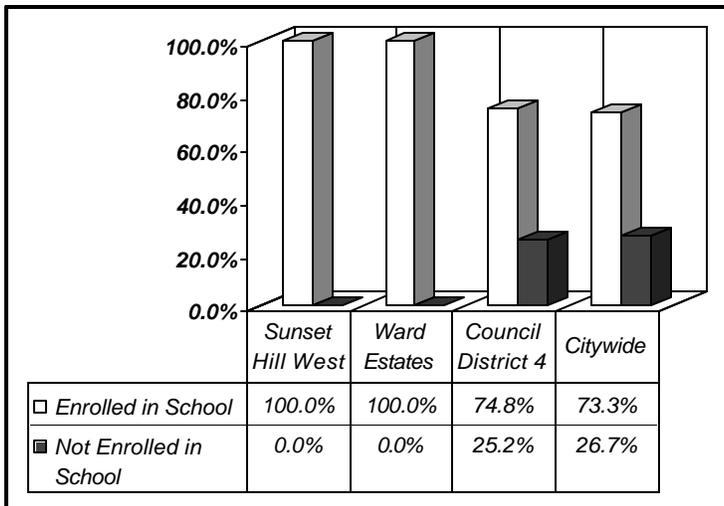
.....

Employment Status of Teenagers Ages 16-19 - 1990



Residents stated that teenagers often do part-time work (such as mowing lawns, etc.) that would not be reflected in the Census.

Status of Teenagers Ages 16-19 in School - 1990



Neighbors said that most children in these neighborhoods attend parochial schools in the area because there is a general feeling that the quality of the KCMO public schools is not good; Bryant Elementary School is an exception to this.



STEP 5: Describing My Neighborhood

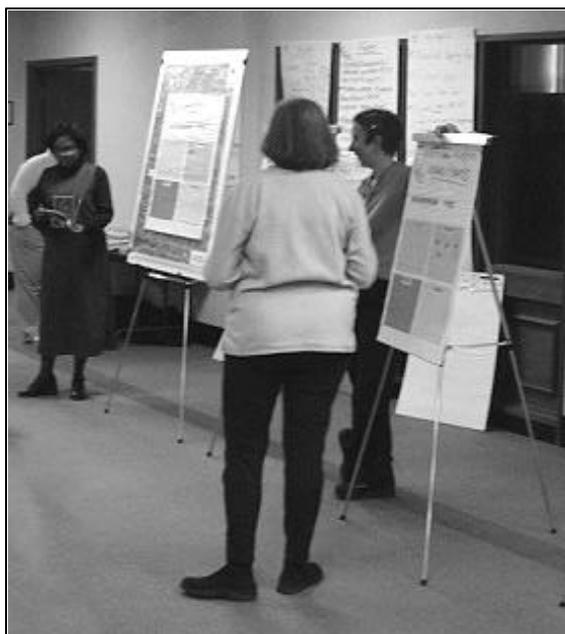
Those who attended the workshop were asked to vote on the Neighborhood Type that best described the area. Both Sunset Hill West and Ward Estates chose Conservation.

Conservation

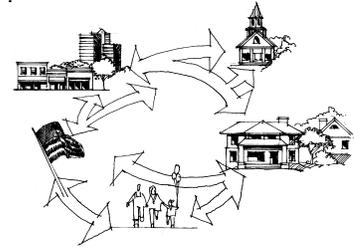
My neighborhood has been developed for some time. Established businesses and institutions are located in the neighborhood. Places of worship, schools, recreational and entertainment facilities, and businesses provide many opportunities near my home.

Tree-lined streets, historic structures or qualities, public art and/or other amenities characterize the neighborhood and give it a sense of place. Most of the houses are occupied. Little demolition has occurred here and vacant land is scarce.

It appears that both public and private areas are well-maintained, although a house or business periodically falls into disrepair from a lack of routine maintenance (painting, yard upkeep, awning repair, etc.). Some infrastructure repairs may be needed to keep the neighborhood attractive. Generally the problems that do come up can be addressed by our neighborhood association, by a call to the City, or through neighbors getting together to help one another.



Workshop participants had the opportunity to vote for their Neighborhood Type



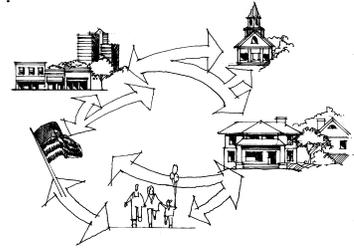
.....

STEP 6: Making My Neighborhood Better

Neighbors talked about specific actions their community can take to address the issues and challenges identified earlier in the Assessment. They brainstormed ideas, concentrating on those actions that can be performed by the community to improve the neighborhood. Below is a list of all the ideas mentioned by workshop participants. They voted on the ideas they most want implemented to make their neighborhood better.

Things we can do **Ourselves**:

- Take more precautions to deter residential break-ins, such as getting to know our neighbors, working with the Police Department, getting big dogs
- Both Sunset Hill West and Ward Estates neighborhoods work with Bryant Elementary School to help improve the perception about Kansas City, Missouri public schools (Country Club United Methodist Church has an established mentoring program with Bryant)
- Re-establish the Neighborhood Association in Sunset Hill West
- Expand relationships with other neighborhoods
- Establish a homes association web site through vicina.com or neighborhoodlink.com
- Sunset Hill West and Ward Estates to join together with the Parks and Recreation Department to make improvements to Loose Park (such as monitoring the water quality of the lake, which is often murky)
- Support Downtown and Midtown businesses, because the vitality of those areas is directly linked to the health of the Sunset Hill West and Ward Estates neighborhoods and surrounding areas; when those business areas are healthy, it can help change the perception of the "central city" by those who don't live here from negative to positive



Things we can do with a **Partner**:

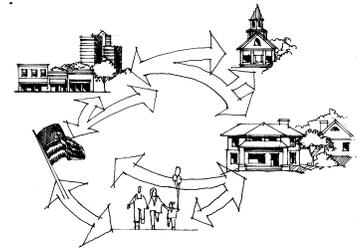
- Contact the Parks and Recreation Department about the Kessler Society program to get new trees (and training about their care) for the parkways in the neighborhoods
- Sunset Hill West would pay for their curbs to be re-done if the City will repair the streets
- Partner with Country Club United Methodist Church and Bryant Elementary School on the mentoring program
- Get involved with the City's Partners for Parks program to upgrade Loose Park
- Work with the Police Department on the Christmas donation project
- Contact the City Forester about planting/care of trees in the neighborhoods
- Invite KCPL and the Utility Commissioners to a neighborhood meeting to discuss the feasibility of burying utility wires
- Work with the Westport Crime Commission, be a part of their Telephone Action Network

Things the **City** should do:

- Repair streets and curbs in both Sunset Hill West and Ward Estates
- Repair storm sewers and address the flooding problems in the area



A resident votes on her priorities for the actions she wants the City to take

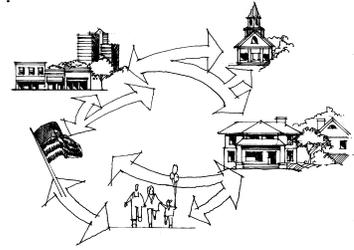


.....

Follow-up Information

This information was provided to those who attended the workshop and/or called requesting information.

- **Tree Planting/Care:** There is a partnership between the City and the Kessler Society for tree planting. Residents purchase trees for a reasonable price from the Kessler Society, the City does the planting, and the resident is responsible for maintaining the trees. Call George Hicks, President of the Kessler Society, at 816-942-0464 for more information. Additionally, City Foresters are available to conduct free Saturday morning (usually 8:00-Noon) tree care/pruning events that involve both training and hands-on learning. Call City Forester Haywood Morgan at 816-513-9550 for information.
- **Brookside Area Storm Water Study:** This study, which originated from Councilman Jim Rowland's office, is available through Jim Mellem, Assistant Director in the Engineering Business Unit of the Water Services Department, 816-513-2268. You may also contact Councilman Rowland at 816-513-1617.
- **Brush Creek Improvements Plan:** A copy of the current Brush Creek Flood Control Project is available by calling Tom Kimes at 816-513-7980 or Karin Jacoby at 816-513-2578 in the Special Projects/Engineering Division of the Public Works Department for more information.
- **Neighborhood organizing/leadership building:** The Neighborhood Assistance Center, a division in the City's Neighborhood and Community Services Department, sponsors a free neighborhood building series called STEPS (Starting To Evolve a Plan for Success). For more information, contact Cheryl Bennett at 816-513-3203. The Local Initiatives Support Coalition (LISC) offers a free leadership series called "Building 21st Century Leaders." Call Ronelle Neperud at LISC, 816-753-0055 x14, for more information. Kansas City Neighborhood Alliance (KCNA) offers neighborhood leadership training programs. Call Jennifer Stone at 816-753-8600 for more information. The Mayor's Neighborhood Assistance Team helps neighborhoods organize. Call Millie Crossland at 816-513-3506 for information.
- **ReStore:** The Habitat for Humanity ReStore is a new and used building materials supply store that is open to the public. Individuals, businesses and organizations may donate materials to the ReStore (and may qualify for a tax write-off); all proceeds from the ReStore go back to Habitat for Humanity to be used in building affordable homes. The ReStore is open Tuesday-Friday 10:00 AM-6:00 PM and Saturday 9:00 AM-4:00 PM; call 816-231-6889 for more information.



.....

Follow-up Information, cont'd.

- **Bryant Elementary School partnership:** The Country Club United Methodist Church hosts a mentoring program for the children at Bryant Elementary School. To become involved, contact John Wurst at 816-361-5186.
- **Burying power lines:** For information about burying power lines, contact Carney Williams, a planner at Kansas City Power and Light, at 816-245-3659, or Mike Lucas (816-245-3990) or Arden Carr (816-245-3736), engineers at KCPL. You may contact Jim Ketter in the Electric Department of the Missouri Public Service Commission at 1-523-751-2314 about this same topic; however, the Commission does not have influence over this issue. They can be used as a reference about any tariffs KCPL might charge for this service.
- **Westport Crime Prevention Commission:** The Commission operates a telephone network that neighborhoods may subscribe to in order to more efficiently distribute crime and other pertinent information to neighbors. Call Tim Knight at 816-753-7432 for information.
- **Partners for Parks:** The City's Parks and Recreation Department offers the Partners for Parks program as an opportunity to help with the maintenance of Kansas City's parks. Call April McCreary at 816-513-9585.
- **Curbs and sidewalks:** Your PIAC (Public Improvement Advisory Committee) representatives can help you with submitting requests for public improvements, including curbs and sidewalks. The PIAC Representatives for the 4th Council District are: Damian Thorman, 4801 Rockhill Road, Kansas City, MO 64110, 816-932-1000; and Matthew Davis, 5712 Wyandotte, Kansas City, MO, 64110, 816-444-6116. After residents submit requests to the PIAC Committee, the committee makes recommendations to the City Council about which should be funded, and the Council makes the final decision. The current PIAC Committee terms are up on April 30 of 2003.

Sunset Hill West and Ward Estates Neighborhood Assessment Participants

John and Beckie Baker
Laura Bluhm
Mr. and Mrs. Len Dawson
Bob Hatch
Joel Pelofsky
William Raridon
Ann Readey
Sherry Webster
John C. Wurst

Sponsors and Contributors

- Ward Estates Homes Association
- Country Club United Methodist Church

Getting Involved

For information about the Ward Estates Homes Association, contact Laura Bluhm at (816) 444-4616.

For more information about neighborhood organization, contact Kansas City Neighborhood Alliance at (816) 753-8600, the City's Neighborhood and Community Services Department at (816) 513-3200, or the Mayor's Neighborhood Advocate Office at (816) 513-3500.

The Ward Estates and Sunset Hill West neighborhoods are in the 4th Council District. Your Council Representatives are:

Councilman Evert Asjes III, Fourth District-at-Large: (816) 513-1616
Councilman Jim Rowland, Fourth District: (816) 513-1617



Acknowledgements

The Honorable Kay Barnes, *Mayor*
Robert L. Collins, *City Manager*

City Council

The Honorable Ed Ford
First District-at-Large

The Honorable Teresa Loar
First District

The Honorable Bonnie Sue Cooper
Second District-at-Large

The Honorable Paul Danaher
Second District

The Honorable Troy Nash
Third District-at-Large

The Honorable Mary Williams-Neal
Third District

The Honorable Evert Asjes III
Fourth District-at-Large

The Honorable Jim Rowland
Fourth District

The Honorable Becky Nace
Fifth District-at-Large

The Honorable Terry Riley
Fifth District

The Honorable Alvin Brooks
Sixth District-at-Large

The Honorable Charles A. Eddy
Sixth District

City Planning and Development Department

- Vicki Noteis, AIA, *Director*
- Denise Phillips, *FOCUS Manager*
- Diane Charity, *Neighborhood Assessment Team Leader*
- Jermine Alberty, Sharon Cheers, Willie Mae Conway, Lindsey Cook, Suzy Latare, John Pajor, Robert Rutherford, Julie Xiong, *Neighborhood Assessment Team*

City Support

- Elizabeth Kizzie, *Action Center, City Manager's Office*

SERVICE	AGENCY OR CITY DEPARTMENT	PHONE
City Services	Action Center	513-1313
Abandoned Cars on Private Property	Neighborhood and Community Services	513-9000
Abandoned Cars on Public Property	Kansas City, MO Police Department	234-5000
Abandoned Homes	Neighborhood and Community Services	513-9000
Air Quality	Health Department	513-6314
Animal Control	Neighborhood and Community Services	513-9800
Building Permits	Codes Administration	513-1451
Bulky Item Pick Up	Environmental Management	513-3490
Curb Reconstruction	Public Works	513-2590
Dangerous Buildings/ Demolition	Neighborhood and Community Services	513-9000
Housing Code Violations	Neighborhood and Community Services	513-9000
Illegal Dumping Hotline	Environmental Management	513-3485
Neighborhood Assistance/ Services	Neighborhood and Community Services	513-3265
Paint Program	Neighborhood and Community Services	513-3266
Parks and Community Centers	Board of Parks and Recreation	513-7500
Potholes	Public Works - Streets and Traffic	513-2777
Senior Citizens Transportation	Share-a-Fare/ATA	842-9070
Sewers - Problems	Water Department After Hours	513-2180 513-2109
Sidewalks - Repair	Public Works	513-2602
Storm Drains	Water Department	513-2180
Street Light Repairs	Kansas City Power and Light	654-1400
Weatherization Program	Housing and Community Development	513-3015

THE VISION OF FOCUS KANSAS CITY

We, as Kansas Citians, envision our city as a people-centered community. From economic development to the readability of street signs, we consider people first. Kansas City shapes and guarantees its future by examining first and foremost the impact of every decision on future generations.

We, as Kansas Citians, are full of hope. We demonstrate this hope through our investment in our families, our homes, our neighborhoods, our schools, our businesses and our city.



For more information about **FOCUS Kansas City**:

- call the office at **513-2822**,
- visit **www.kcmo.org/focus/**, or
- e-mail **focus@kcmo.org**.

To reach the Neighborhood Assessment Team, call **513-2909**.

FOCUS - Forging Our Comprehensive Urban Strategy

