



Kansas City
Health Department

Food Protection & Community Environmental Health 2005 Annual Report

2005 Annual Report

Food Protection

Environmental Health Services Division

What is the Food Protection Program?

The Food Protection Program is responsible for protecting the citizens and visitors of Kansas City from foodborne illness. This is accomplished through permitting, inspecting, and responding to citizen concerns and complaints.

The Food Protection Program is responsible for inspecting all food establishments in Kansas City, Missouri including restaurants, grocery stores, convenience stores, mobile units, push carts, temporary events, school cafeterias, hospital cafeterias, food pantries, and summer food service sites. There are over 3000 permits issued by this office each year for food service.

Highlights of 2005 Activities & Events

Food Handler Training

- Food handler training for food establishment workers became mandatory on January 1, 2005. The purpose of the training is to reduce the possibility of foodborne illness by ensuring that food workers are properly trained and knowledgeable about food safety, foodborne illness and food handling. The training will be phased in over three years: in 2005, 30% of an establishment's workers must be trained; in 2006, 60% of an establishment's workers must be trained; and in 2007, 90% must be trained. All new employees must be trained within 30 days of employment.
- Training began on a routine basis in March with the hiring of a secretary and the purchase of photo identification equipment to identify food workers as being trained. A food auditor was hired at the end of 2005 and will begin auditing establishments for compliance in 2006.

Food Safety Month

- Food Safety Day took place on Tuesday, September 27, 2005. The event was sponsored by the Greater Kansas City Restaurant Association and classes were taught by staff of the Kansas City Health Department. Approximately 1000 food handlers were trained on safe food practices.
- The 2005 Food Quality Awards are being posted on the City's website. 184 establishments will receive awards this year for exceptional compliance with the City's Food Code.

Ordinance Changes

- The Food Program participated in a committee to revise the Street Vendor Ordinance. The committee met several times during 2005 to address issues regarding location of street vendors, appropriate permitting and vendor identification. It was the recommendation of the committee to develop a new ordinance specifically for street vendors that would more clearly define where the vendors could operate and to require vendors to post a "vendor certificate." The purpose of the certificate is to assign each vendor a unique identification number and make it easier for the Police Department to be able to identify those vendors that have not obtained the proper permits. The new certificates will be used in 2006.
- The Food Program worked with the City Market to develop a new ordinance for Farmers' Markets. The vendors at the City Market had requested that the Market Master work with KCHD to help the vendors understand the regulations, to address issues specific to farmers' markets, and to develop an easier way for farmers to sample their products. The Law Department was also involved in this process. A draft ordinance was developed that would allow sampling in farmers' markets without a health department permit provided that the vendor still meet certain safe food handling criteria. The draft will be reviewed in 2006.

Enforcement

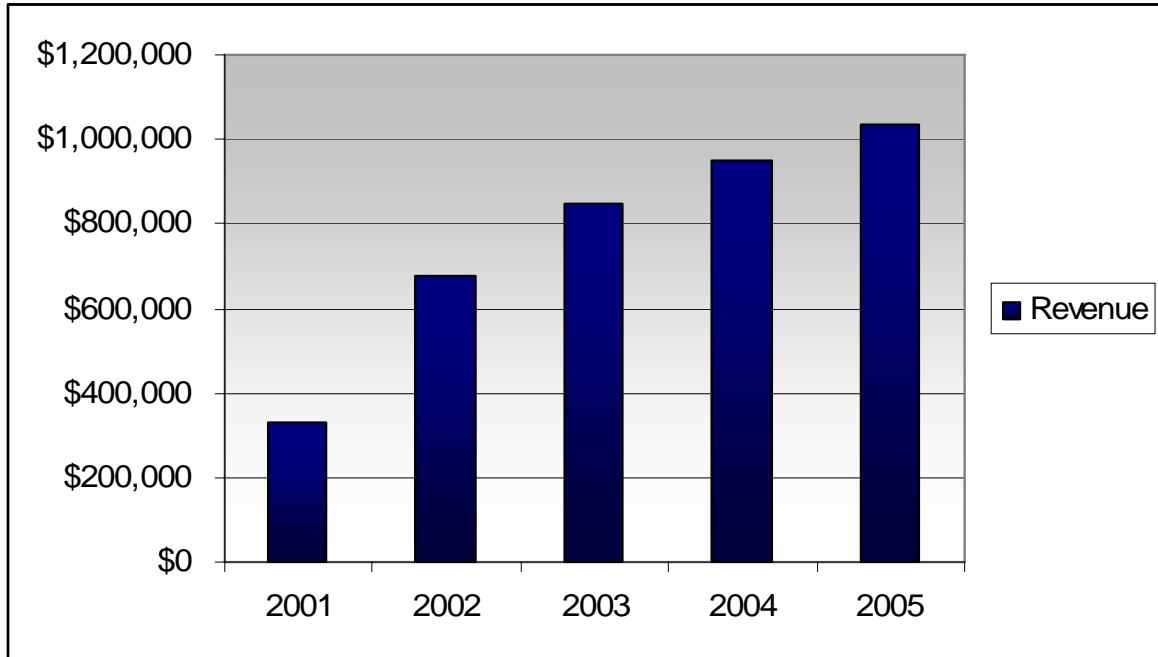
- The Food Program had one staff member receive authority and training to issue General Ordinance Summons. The purpose of this was to enable the Program to more readily respond to non-compliant establishments, especially those operating illegally. The GOS's are sent to the City Prosecutor, a court date is assigned, and the establishment is required to attend a court hearing.
- The Food Program began working more closely with the Industrial Waste Services Division of the Water Department. For some time, Industrial Waste had been conducting routine inspections of restaurants for grease trap, grease interceptor and plumbing backups. The EPA requires that Industrial Waste enforce laws prohibiting the disposal of grease and oil into the public sanitary sewer. Industrial Waste worked with Food Protection at the end of 2005 on stronger enforcement of these requirements. Industrial Waste began notifying the Food Program of these backups, which constitute an imminent health hazard. This resulted in a rise in summary cease orders issued at the end of the year.
- The Kansas City Star began running a monthly feature of establishments closed by this office. The Star has requested that a list of closures be sent to their office by the 15th of each month.

Personnel

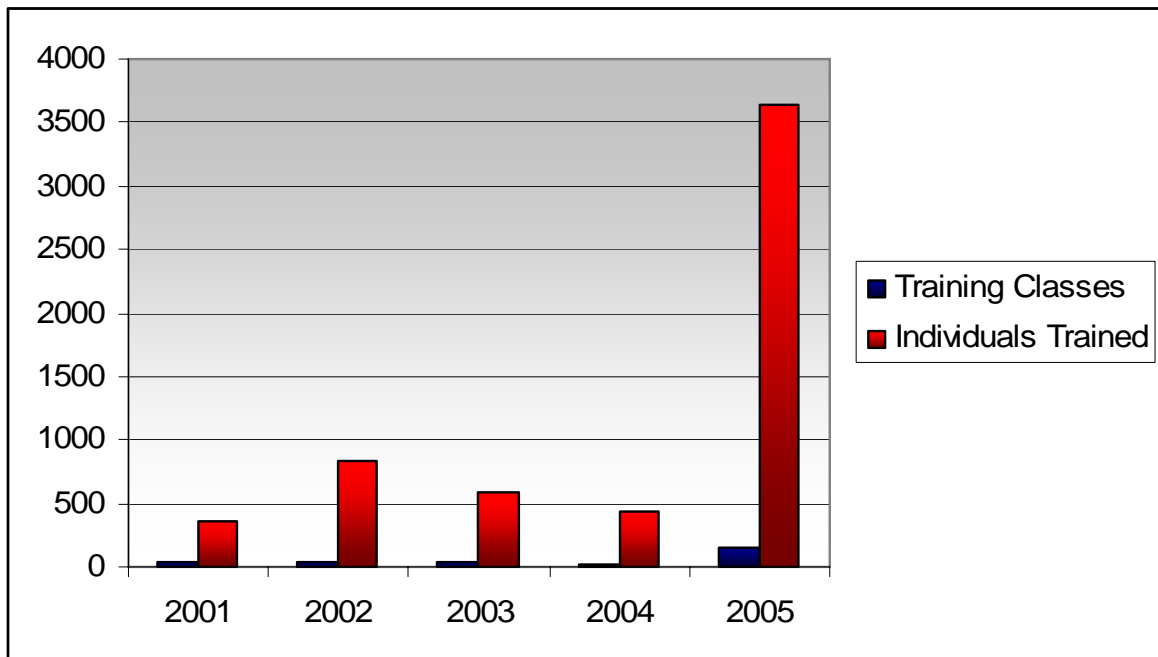
- Significant personnel changes took place in 2005. Four Food Inspectors left the program; one food inspector accepted the Food Card Auditor position; another food inspector was promoted to Field Supervisor; a second Field Supervisor was hired; one Field Supervisor was promoted to Code Enforcement Manager; a secretary left the program; a secretary was hired; two food inspectors were hired; the Program Manager transferred to another program; and the Food Program and the CEH Program were moved under one Program Manager.

Graphs & Tables

Program Collections by Year

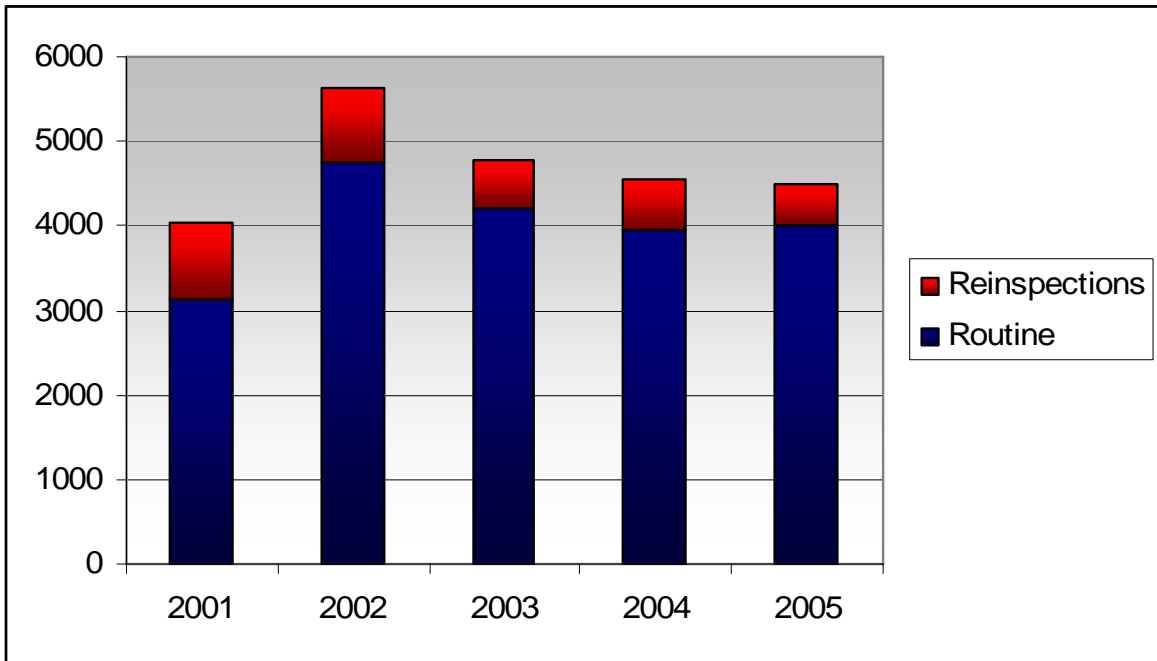


Food Training Comparison by Year

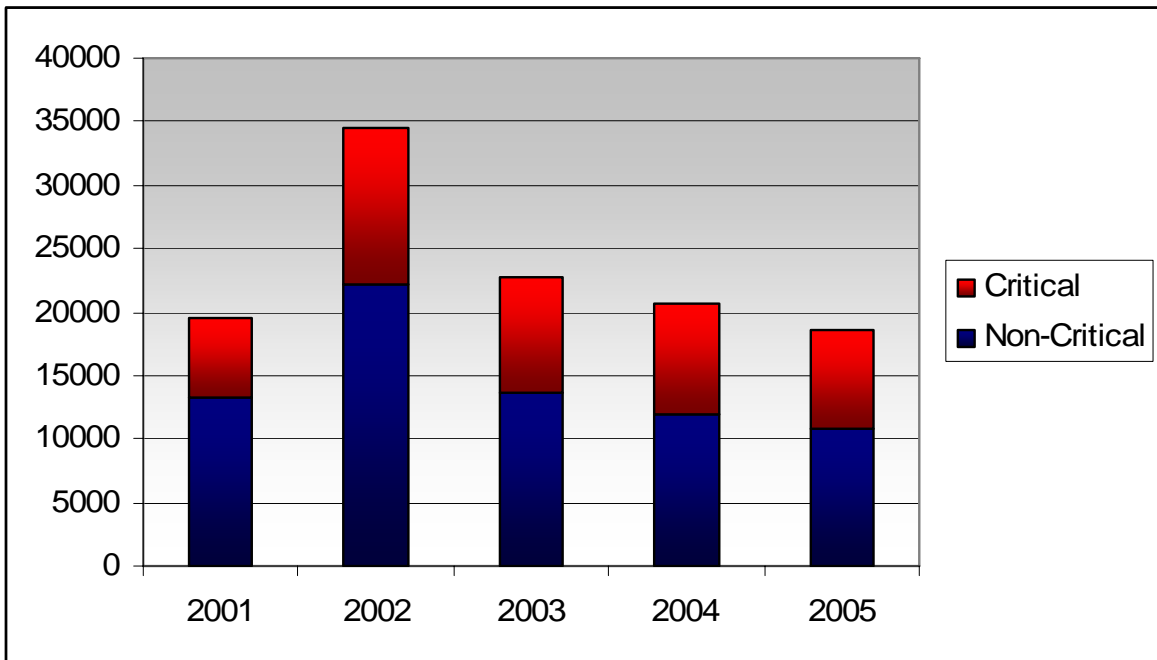


NOTE: Prior to 2005, training for food handlers was optional.

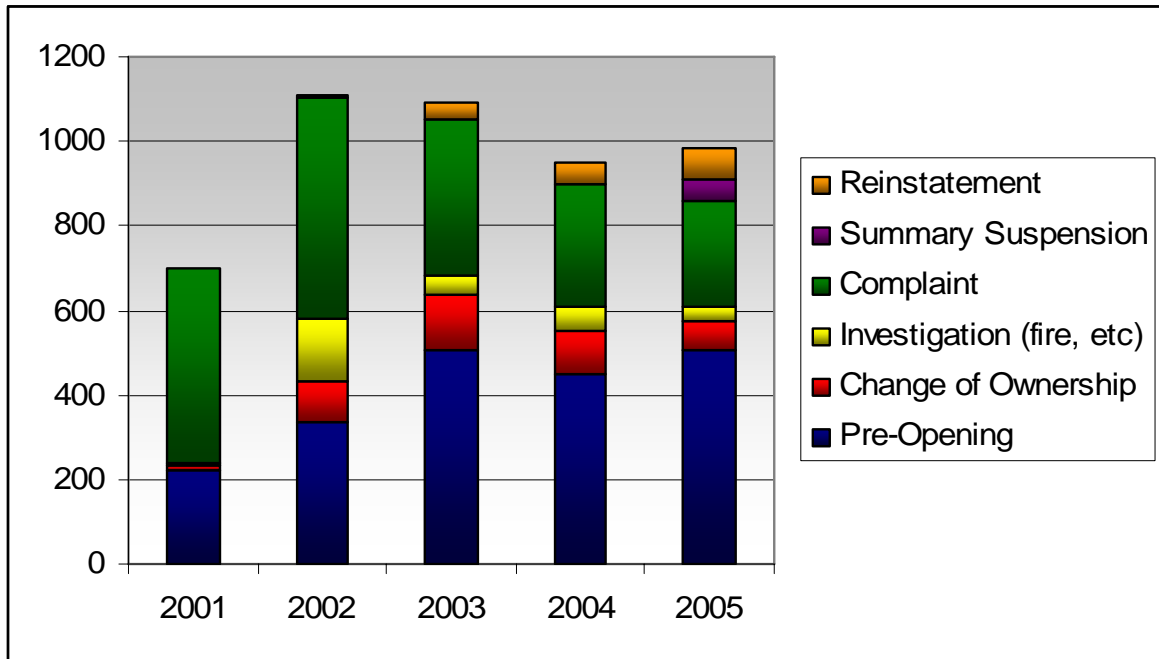
Food Inspections Comparison by Year



Violation Comparison by Year

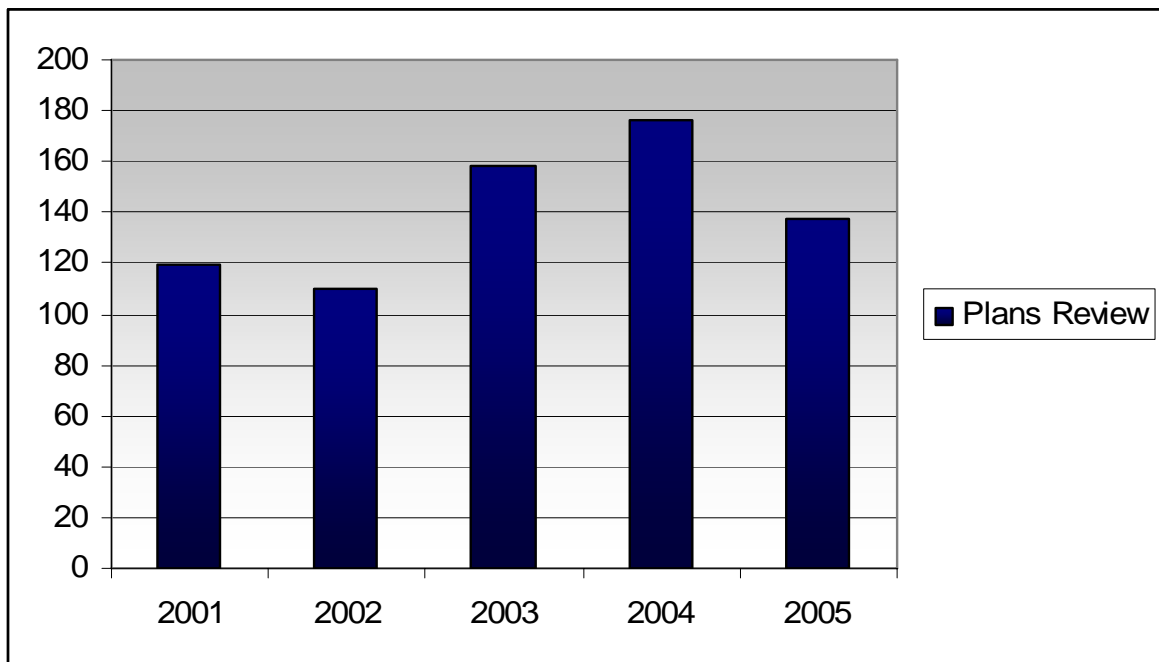


Other Field Activities Comparison by Year



NOTE: Prior to 2005, summary suspensions were only captured as “routine” inspections.

Food Facility Plans Review Comparison by Year



Community Environmental Health

Environmental Health Services Division

What is the CEH Program?

The Community Environmental Health (CEH) Program is responsible for ensuring that public facilities are safe and healthy for the citizens of Kansas City. The CEH Program does this through permitting, inspecting, and responding to citizen concerns and complaints.

The CEH Program is responsible for inspecting all lodging facilities, childcare facilities, water recreational facilities, and septic haulers in Kansas City, Missouri. The CEH Program employs four Public Health Specialists who are responsible for conducting these inspections. Childcare and lodging facilities are both regulated and licensed by the State of Missouri. This office is under contract with the Missouri Department of Health and Senior Services (MDHSS) to inspect approximately 300 childcare facilities and 100 lodging facilities annually. Water recreational facilities are regulated by the City and are permitted by this office. All water recreational facilities are inspected once each month while in operation. There are approximately 125 water recreational facilities that operate year-round and 375 that operate during the spring and summer. This office also permits septic haulers. Currently, there are 50 septic haulers inspected on an annual basis for basic health and safety issues.

The CEH Program is also responsible for responding to citizen complaints on the sanitary conditions of public facilities and noise. By City ordinance, public facilities are to maintain a basic level of cleanliness in order to ensure the health and safety of the public. Also by City ordinance, noise cannot cause a disturbance across residential property lines. Complaints are generally responded to within two business days by an on-site visit of the facility.

Highlights of 2005 Activities & Events

Child Care Consultation Contract

- The CEH Program renewed their contract with MDHSS Bureau of Child Care to conduct outreach and training activities to child care providers and children attending child care facilities. The contract amount was increased from \$6000 in FY04 to \$9000 in FY05. The additional funding will enable the program to conduct more training classes throughout the year. Funding from the previous year's contract was not sufficient to reimburse for all of the training activities conducted.
- A new training class was developed for child care providers entitled "Emergency Preparedness." The addition of this class brought the number of trainings offered by this office to nine including "Cleaning and Sanitizing," "Communicable Diseases," "Dangerous Plants," "Diaper Changing," "Food Protection," "Hand Washing," "Hand Washing for Children," and "Pest Control."

Swimming Pools & Spas

- The swimming pool ordinance was finalized and the ordinance was passed by City Council. The revised ordinance will allow for regulations to be more easily adopted, flexibility in the frequency of

pool inspections and an increase in pool fees over the next two years. The increased fees will fully support the pool inspection activities performed by this office.

Class	Type	Previous Fee	2006 Fee	2007 and Forward
I	Yearly	\$400	\$475	\$550
I	Seasonal	\$250	\$300	\$350
II	Yearly	\$400	\$475	\$550
II	Seasonal	\$250	\$300	\$350
III	Yearly	\$170	\$210	\$250
III	Seasonal	\$170	\$185	\$200
IV	Yearly	\$170	\$210	\$250
IV	Seasonal	\$170	\$185	\$200

- The CEH Program developed and began offering training for swimming pool operators in 2005. The six hour training class covers topics such as swimming pool calculations, filtration systems, recirculation systems, water sanitizing, water testing, recreational water illnesses, safety and record keeping. Two classes were held in 2005. The classes were very successful and the program received several requests to offer the class more often throughout the year.

Smoking Ordinance

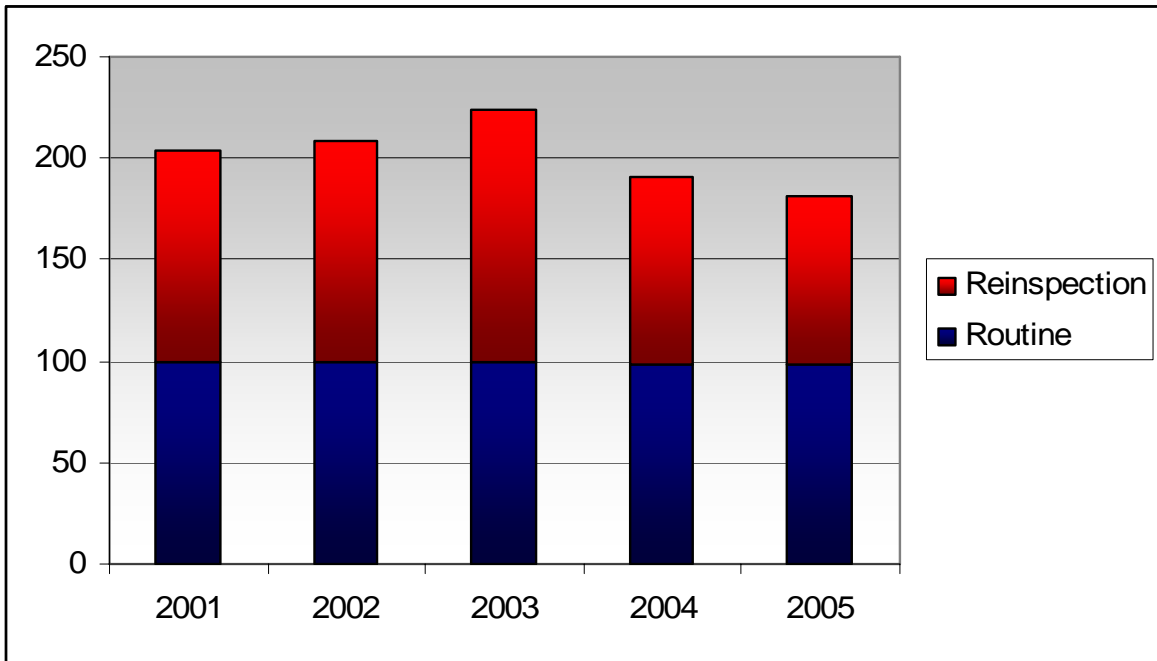
- A new smoking ordinance became effective on May 31, 2005: Chapter 34, Code of Ordinances of the City of Kansas City, Missouri, Article XII entitled "Smoking Prohibited in Enclosed Places of Employment and Public Places" (Ordinance No. 041125). The purpose of the ordinance is to promote public health by decreasing citizens' exposure to secondhand smoke and to create smoke-free environments for workers and citizens through regulation.

Graphs & Tables

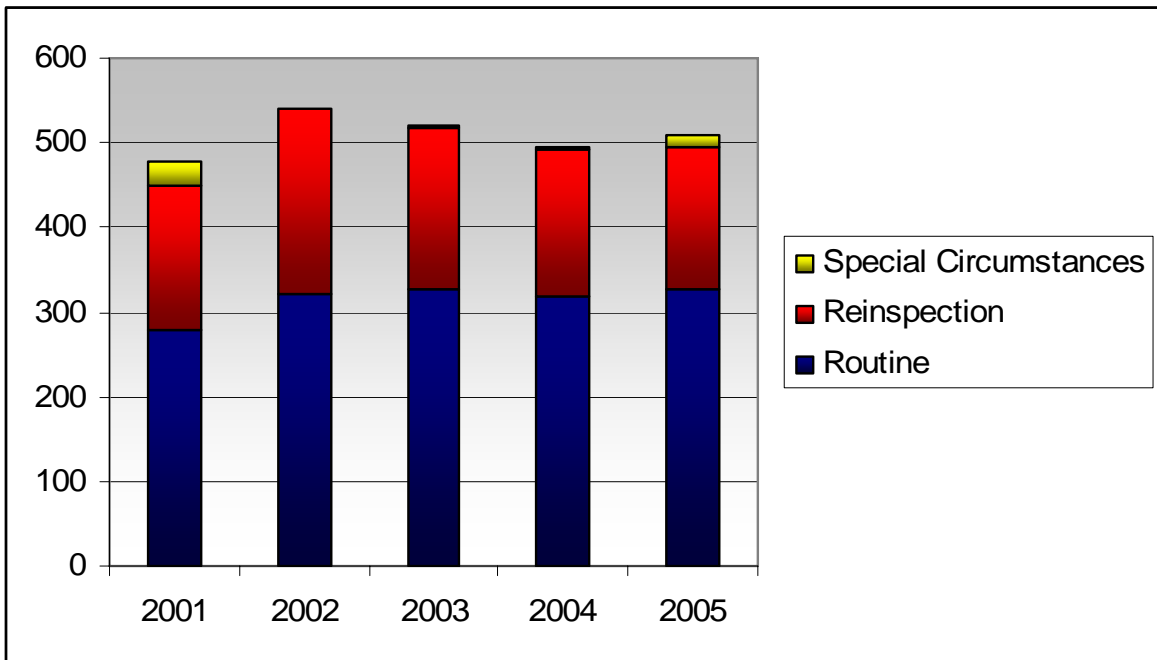
Program Collections

Collection Source	2003	2004	2005
Pool Permits	\$112,400.00	\$122,090.00	\$125,140.00
Childcare Inspection Reimbursement	\$34,730.00	\$34,610.00	\$34,585.00
Childcare Consultation Reimbursement	N/A	N/A	\$5839.00
Noise Permits	\$5,150.00	\$5,500.00	\$6,550.00
Septic Hauler Permits	\$2,137.75	\$1,856.25	\$1,968.75
Total	\$154,587.75	\$164,056.75	\$174,082.75

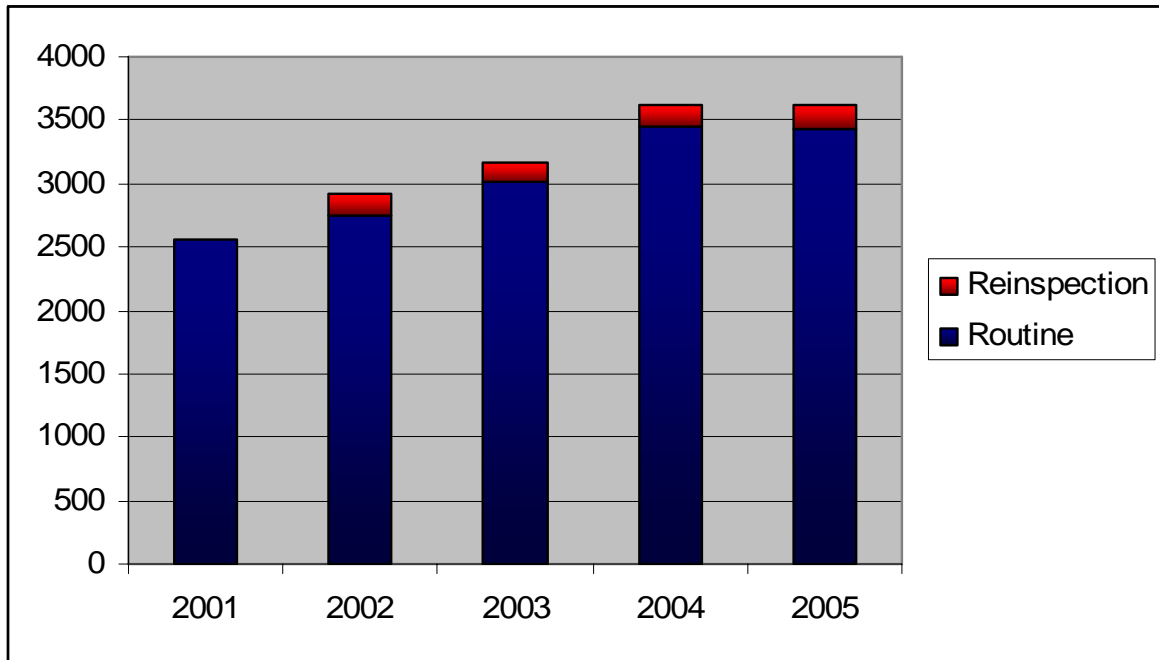
Lodging Facilities Inspection Comparison



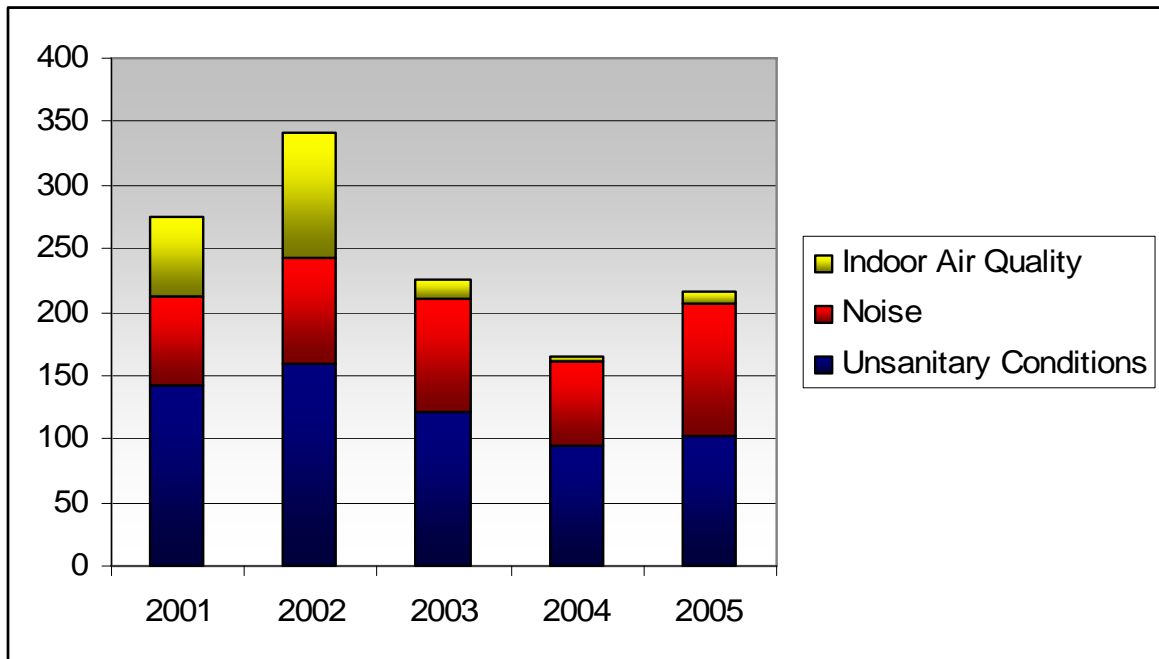
Childcare Facilities Inspection Comparison



Water Recreational Facilities Inspection Comparison



Complaint Investigations Comparison



NOTE: After 2002, the CEH Program began offering only information regarding indoor air quality issues; many of the calls were not captured as complaints since they were handled over the phone or were referred to Neighborhood Preservations for enforcement.